

September 2, 2025

County of DuPage d/b/a DuPage County Care Center
400 N. County Farm Road
Wheaton, IL 60187

To Whom It May Concern:

This letter is to confirm that PointClickCare Technologies Inc. ("PointClickCare") is the sole source supplier and maintenance/update provider of the PointClickCare Electronic Health Record (EHR) platform and related cloud-based services. As of the date of this letter, PointClickCare has authorized implementation partners and referral partners; however, PointClickCare's services must be purchased from PointClickCare unless otherwise agreed to in writing.

PointClickCare is the electronic health record (EHR) platform of choice for the long-term post-acute (LTPAC) market, helping healthcare providers meet the challenges of senior care by enabling them to achieve the business results that matter – enriching the lives of residents, improving financial and operational health, and mitigating risk. The combination of PointClickCare's intuitive cloud-based software and value-driven implementation model enables senior care providers of all sizes, from single independent homes to the largest multi-facility providers, to deliver a higher standard of healthcare while experiencing superior financial performance. Over 27,000 long-term post-acute care providers throughout North America have chosen to trust their business to PointClickCare.

If you have any questions, please feel free to call us at 1-800-277-5889.

Sincerely,

Signature on File

Amandeep Vaid
VP, Contracts & Legal

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