Emergency Telephone System Board of DuPage County
DuPage Emergency Dispatch Interoperable Radio System Update

January 5, 2026 Report

Firmware Update:
Firmware - Police: At the end of this update is a list of Police agencies that still need to do the firmware update. There are roughly 117 radios that still need to update as of December 23. This update takes approximately 10-15 minutes and agencies have been asked to complete this update before they can be scheduled for their encryption site visit.

Freeze:
There is a *freeze* on changes so that the code plugs can be adjusted. The *freeze* began close of business 11/17/25 – **no exceptions** – all changes submitted after 11/17/25 will be held until encryption is complete with the exception of new officers and critical updates.

Encryption:
ETSB and Motorola met on December 8 to further talk about the encryption deployment plan.

A schedule for police agency first touch for encryption will be posted on Monday.com.   For 2026, agencies will not be scheduled unless they have submitted their Fleetmap and completed their firmware update for all of their radios. See attached list of radios that still need to be updated. There are 117 that still need updating as of Tuesday, December 23.

Eleven agencies have been scheduled for encryption first touch through the end of the year. Winfield Police was the first test agency. The estimated time was 10 minutes per device. It was less and the 15 radios assigned to Winfield were completed in 30 minutes. This includes removing and reinstalling the mics and one firmware update. The firmware updates took several minutes. So, agencies will not be scheduled until the firmware update is complete.

2025 Schedule:

Agency	Date	Status	Estimated Time	Actual Time
Winfield PD	November 20	Complete	1.6	.5
Downers Grove PD	December 2	Complete	6.0	2.0
Addison PD	December 4	Complete	6.3	1.5
Bartlett PD	December 8	Complete	3.0	2.5
Darien PD	December 9	Complete	1.2	1.2
Clarendon Hills PD	December 9	Complete	2.0	.5
Warrenville PD	December 11	Complete	2.8	1.2
West Chicago PD	December 11	Complete	2.5	1.5
Lombard PD	December 16	Complete	3.0	1.5
Roselle PD	December 29	Scheduled	2.0	

ETSB staff continues to work on the larger encryption deployment plan with Motorola.

APXNext XN:
Fire radios deployment was completed on October 24, 2025. Since the deployment, several agencies have submitted tickets for mic replacement. Agencies were advised at delivery that ETSB did receive a bad batch of mics and while they were tested, if an agency experiences issues they should submit a ticket for replacement. Roughly 2 dozen have been replaced.

Code Plug Updates - Fire agencies:

NWCD update: a new code plug was pushed out to finalize the NWCD encryption cutover. There are 52 radios that need to complete this update. See the attached list below.

Agency	% Complete	# Pending Update
Bartlett FPD	100%	0
Bensenville FPD	100%	0
Carol Stream FPD	100%	0
Clarendon Hills FD	100%	0
Darien-Woodridge FPD	100%	0
Downers Grove FD	100%	0
Glenside FPD	100%	0
Hinsdale FD	100%	0
Hanover Park FD	100%	0
Oak Brook FD	100%	0
Roselle FD	100%	0
West Chicago FPD	100%	0
Wheaton FD	100%	0
Winfield FPD	100%	0
Wood Dale FPD	100%	0
Westmont FD	100%	0
Oakbrook Terrace FPD	100%	0
Villa Park FD	100%	0
Tri-State FPD	100%	0
Addison FPD	92%	6
Bloomingdale FPD	95%	3
Elmhurst FD	87%	4
Glen Ellyn FD	91%	5
Itasca FPD	83%	4
Lisle-Woodridge FPD	81%	10
Lombard FD	86%	10
Warrenville FPD	85%	5
York Center FPD	96%	1
Pleasantview FPD	85%	4

Fire Ground update: After review of the fire radios, this issue appeared only in the Wheaton Fire Department radios. A second update was pushed to correct certain fire ground talk groups that have been set for low power. Low power is a setting used for the mobiles only.

Mobile Deployment:

The initial kickoff meeting with ABeep and ETSB took place on Friday, November 21. ABeep is working with Andres to build a task list on Monday.com. The order for the new mobiles has been placed with a delivery of end of February.

CommandCentral Aware:

Initial changes to this policy have been approved by the ETS Board based on the Police Focus Group discussions. The PAC acknowledges that this policy will evolve as we attempt to experiment with layers within CommandCentral Aware. The goals of this policy as are: first responder safety, preservation of data, integrity of the information for evidentiary purposes. Some discussion questions include agency to agency ability to view first line officers, investigators and command staff and access as requested by outside police, fire and RTCCs. ETSB is researching the ability to configure the views to create layers of access to allow for the GPS to remain intact in the event of an emergency button activation. Based on the passing of the policy, ETSB will be working with a few agencies as test cases to determine viability of the current goals. Your representatives should be soliciting feedback so please consider these items and provide feedback either to your PAC representatives or use a Zendesk ticket.

APX4000:

An emergency activation configuration change has been applied to 22 agencies/397 radios have been programmed. There is ONE radio remaining. The update will take about 15 minutes. If it is not brought in before the encryption site visit to Wheaton, ETSB staff will swap it for an APXNext.

  Wheaton PD   WHP Stienke 426CXZ1209

PAC Focus Groups

The Police Focus Group did not meet in December; no January meeting is scheduled as of the writing of this document.

The Fire Focus Group did not meet in December; no January meeting is scheduled as of the writing of this document.

PAC DEDIR System Monthly Summary

Motorola Wednesday Morning Status Call – December 3, 2025

AXS: Since the software update at ACDC there has been only one logout between the two PSAPs, last week at ACDC. We have pulled those logs and are looking into a root cause for this occurrence. Given the success of the update, Matt Downer will be on site the week of 12/8 to update the software at DU-COMM as well as ACDC as the newest release is now more recent than the one that was installed at ACDC several weeks ago. Matt will focus on DU-COMM first and then move over to ACDC to complete updates. Once complete we would like to move towards ATP for DU-COMM.

Encryption: Chris Severns set up a meeting with Linda and the Motorola team to discuss the process that was used at NWCD. This meeting is scheduled for 12/8. Based on this discussion Motorola will be able to consider the feasibility of this process for the DuPage encryption update.

DFSI: Motorola has provided Jim Connolly with the updates requested, aside from block diagrams. We are following up with him to get resolution on his punch list items. Additionally, Motorola has a meeting set up with DU-COMM and Leonardo on Friday 12/5 to discuss implementation at DU-COMM. More information to follow after this meeting.

Motorola Wednesday Morning Status Call – December 10, 2025 – no call, ETS Board meeting

Motorola Wednesday Morning Status Call - December 17, 2025
AXS Consoles: Matt Downer was on site last week updating all console positions at DU-COMM and ACDC with the most current software version. Since Matt updated the consoles roughly a month and a half ago at ACDC, there has been only one log off issue at ACDC and none at DU-COMM. There have been 2-3 issues that have popped up at DU-COMM that are audio issues, but Ted has resolved them at this time. Dan Tipton has collected these tickets and is working to find root cause for resolution. Given that we have made significant progress on the logging off issues and the stability of the consoles, I would like to move towards completing the ATP so we can fully put the consoles to service, which will allow for more resources as issues occur in the future.

Encryption: We met with Linda last week and Matt Downer is working on the documentation with Linda's suggestions and requests for more information. We are continuing internal meetings to review the suggestions and implement them into the encryption plan.

DFSI: We are still working to resolve Jim's punch list items. Matt and Jordan are continuing to work on the technical side and Pete and Matt Cragg are working to see what can be done with the block diagrams. We are also looking to install and start testing the DFSI at DU-COMM in mid to late January.

Motorola Wednesday Morning Status Call - December 24, 2025 – No call because of the holiday.

AGENCY FIRMWARE AND UPDATES PENDING LIST AS OF DECEMBER 23, 2025

CAROL STREAM PD	DU PAGE SHERIFF	OAK BROOK PD	HANOVER PK PD
CSP WILLIS	SOP BARNISH	OBP BS62	HPP 123
CSP ANDREVC	SOP CANCINO	OBP BS82	HPP 382
CSP ARANDA	SOP COTTER	OBP CY70	HPP 394
CSP BARWIOLEK	SOP DELELIO	OBP DG108	HPP 403
CSP BLAIR	SOP DICOSOLA	OBP EH79	HPP 405
CSP BOGUSKI	SOP DOHERTY	OBP JA401	HPP Unassign 3
CSP CHROBAK	SOP E CHAVEZ	OBP JD104	HPP Unassign 4
CSP DUMDIE	SOP FOX	OBP JK94	HPP Unassign 5
CSP HAUKE	SOP GODFREY	OBP JP96	**GLEN ELLYN PD**
CSP JUSTINIANO	SOP GREEN	OBP JP97	GEP TABLADILLO
CSP KALINOV	SOP HARRISON	OBP JV111	**OSHEM**
CSP KOELLER	SOP LONG	OBP JW114	DU OHSEM 3
CSP KUSTRA	SOP MENDRICK	OBP JW65	DU OHSEM 4
CSP MCGOVRN	SOP PRSCNWSKI	OBP JZ119	DU OHSEM 5
CSP PLAKETT	SOP SANZERI	OBP KL115	DU OHSEM 6
CSP RE HIRE	SOP VIZEK	OBP KP113	DU OHSEM 7
CSP ROE	**WHEATON PD**	OBP LM122	DU OHSEM 8
CSP ZAKRSKI	WHP Conway	OBP MA88	DU OHSEM 9
ELMHURST PD	WHP Kolzow	OBP MB99	**SAO**
ELP PT 312	WHP Larson	OBP MK47	DU SAO BERNARD
ELP TORZA	WHP Spare 1	OBP NB84	SAO D OLLECH
WOODRIDGE PD	WHP Waterous	OBP POLAUX4	SAO FRENCL
WOP 87	WHP Welsch	OBP PS121	SAO HUNDLEY
WOP 88	WHP Dempsey	OBP RD124	SAO MCANALLY
WOP 91	WHP Schutt	OBP RH107	SAO VON ALMEN
WOP 99	WHP Turney	OBP SR302	
WOP SPARE 3	WHPBelcaster	OBP TW80	
WOOD DALE PD	WHPGapasation	OBP VG117	
WDP Haumann	WHPMohammad	OBP WR116	

FIRE AGENCY UPDATE			
ADDISON FPD	**BARTLETT FD**	**BLOOMINGDALE FPD**	**DOWNER GROVE FD**
DUADF B73A	DUBAF MAULDING	DUBLF E23CON2	DUDGF STAT 102
DUADF B74A	**GLEN ELLYN VFC**	DUBLF N21 OFF	**WINFIELD FPD**
DUADF D72A	DUGEF E63A	DUBLF UTV 2	DUWFF E32
DUADF L72C	DUGEF E63B	**PLEASANTVIEW FPD**	DUWFF E32C
DUADF R71C	DUGEF E63C	DUPLF BC 151A	DUWFF E32D
DUADF R73C	DUGEF G62A	DUPLF ENG 153A	DUWFF E32N
ELMHURST FD	DUGEF O6A	DUPLF ENG152D	DUWFF G31C
DUELF ENG 1S	**ITASCA FPD**	DUPLF ENG153B	DUWFF G31N
DUELF ENG 3A	DUITF B67B	**WARRENVILLE FPD**	DUWFF M32
DUELF TWR 1A	DUITF C66A	DUWRF ENG12FFB	DUWFF M33
DUELF TWR 1B	DUITF E66C	DUWRF ENG13OFC	DUWFF M33A
LISLE-WOODRIDGE FPD	DUITF U66A	DUWRF TWR11FFA	DUWFF N31
DULWF CHF50	**LOMBARD FD**	DUWRF TWR11FFC	DUWFF N31C
DULWF DC50 B	DULOF BAT 44A	DUWRF TWR11OFC	DUWFF N31D
DULWF DC51	DULOF JOHNSON	**WESTMONT FD**	DUWFF N31N
DULWF E54 FFB	DULOF LOGSDON	DUWSF ENG 181A	DUWFF U31
DULWF INSP 51	DULOF MARKSCHT	DUWSF ENG 181B	DUWFF V31C
DULWF L51 DRV	DULOF NEWHIRE2	DUWSF ENG 181C	DUWFF V31D
DULWF L51 FFA	DULOF NEWPOS1	DUWSF ENG 181D	DUWFF V31N
DULWF L51 OFC	DULOF NEWPOS2	DUWSF MED 181A	**YORK CENTER FPD**
DULWF M54 DRV	DULOF NEWPOS3	DUWSF MED 181D	DUYCF CAR F78
DULWF S53 FFB	DULOF NEWPOS4		
	DULOF NEWPOS5		