



# Illinois 9-1-1 SAB Meeting June 15, 2026

## FINANCIAL TOPICS

MAY  
SURCHARGE  
DISTRIBUTION  
DECREASE

# FEBRUARY REMIT/MAY DISTRIBUTION

- ▶ **Current month distribution is 6% below the SFY26 monthly average, per ETSB.**
- ▶ 8 carriers account for 90% of our monthly receipts
- ▶ March's distribution exceeded the annual average due to increased receipts from two of the top eight carriers.
- ▶ After normalizing for the spike from these two carriers (approximately \$1M), distributions show an approximate **7% month-over-month decrease** and a **2.2% year-over-year decrease** (SFY26 YTD vs. SFY25)

# Statewide 9-1-1 Bureau's Action Items

- ▶ Two of the "Big 4" carriers reported a combined **\$1.2M decrease in May receipts**, making them the primary drivers of the month's surcharge decline (**6% and 4% below their quarterly averages, respectively**).
  - ▶ Follow-up inquiries have been submitted to both carriers to understand the decline.
  - ▶ ZIP-code-level subscriber file analysis is being conducted to identify potential variances.
  - ▶ Reviewing specific ETSBs by month

# PREPAID REVENUE

# PREPAID REVENUE RECAP

	<u>FY22</u>	<u>FY23</u>	<u>FY24</u>	<u>FY25</u>	<u>FY26</u>
<b>AVERAGE</b>	\$795,229	\$727,067	\$675,526	\$610,819	\$466,799
<b>Year over Year Decrease</b>		<b>-8.6%</b>	<b>-7.1%</b>	<b>-9.6%</b>	<b>-23.6%</b>
<b>% of total Revenue</b>	<b>4.6%</b>	<b>4.1%</b>	<b>3.8%</b>	<b>3.4%</b>	<b>2.6%</b>

# Prepaid Revenue Decline Research

- ❖ Prepaid revenue is collected and reported by the Illinois Department of Revenue
- ❖ Transparency is limited
- ❖ Some states are reporting that they are also experiencing a decline in prepaid revenue (surcharge receipts as well)
  - Nebraska, Idaho, North Dakota, South Dakota, Colorado

# NETWORK COSTS

# Network Costs

- ▶ The Bureau pays approximately 45 carrier vendors each month for legacy, NG911, Text-to-9-1-1, and diversity-related projects.
- ▶ The State of Illinois maintains the contract with the primary ESInet provider for the state, **AT&T**.
- ▶ All other contracts and service agreements were established by the 9-1-1 Authorities, complicating billing adjustments and research efforts.
- ▶ The Statewide 9-1-1 Bureau is currently managing three active billing disputes.
- ▶ Legacy network costs will remain difficult to predict until these disputes are resolved and Phase 2 FCC Enhanced E9-1-1 requirement is complete

# Special Distribution

# Special Distribution per ETSA Section 30

- ▶ NG 9-1-1 Grant Funding Not Awarded (Obligated)
- ▶ Funds allowed to be withheld but not utilized by the ISP for the upgrade and maintenance to the NG 9-1-1 system
- ▶ Funds allowed to be withheld but not utilized by the ISP for Administrative costs, including ISP call handling equipment upgrades for NG 9-1-1
- ▶ Special and regular monthly distributions scheduled for the week of June 22<sup>nd</sup>
- ▶ SFY2026 payment is in line with last year's special distribution payment