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September 28, 2023

County of DuPage  
Attn: Ms. Wendi Wagner  
421 North County Farm Road  
Wheaton, IL 60187

Acct # 171

Dear Wendi:

Infor has received your request for a justification to single source the support and maintenance of the Infor-owned software products that you have licensed from Infor.

Infor is the copyright owner for these software products, and as such, Infor is the only vendor that has the unrestricted ability to access and modify such Infor-owned software products in order to provide bug fixes, updates and upgrades to you as part of support and maintenance.

Please don't hesitate to contact Shawwna Wagner, the Sr. Subscription Manager for your account, at +1 470-481-5238 or [shawwna.wagner@infor.com](mailto:shawwna.wagner@infor.com) if you have additional questions on this matter.

Sincerely,

Signature on File

Edward Foley

03 October 2023 | 15:04:43 EDT