



DU PAGE COUNTY

ETSB - Policy Advisory Committee

Final Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Monday, April 7, 2025

8:15 AM

Room 3500A

Join Zoom Meeting

<https://us02web.zoom.us/j/82983521925?pwd=XEn6rPnDEVFJ8QiQFw5zjOxiGJP9Ab.1>

Meeting ID: 829 8352 1925

Passcode: 285161

1. CALL TO ORDER

8:15 AM meeting was called to order by Chair Selvik at 8:15 AM.

2. ROLL CALL

Attendees:

Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member

Gregg Taormina, DuPage Emergency Telephone System Board

Eve Kraus, DuPage Emergency Telephone System Board

Andres Gonzalez, DuPage Emergency Telephone System Board

Erik Maplethorpe, DU-COMM (Remote)

Jim Connolly, Village of Addison (Remote)

John Nebl, OHSEM (Remote)

Marilu Hernandez, ACDC (Remote)

Abigail Medina, ACDC (Remote)

Scott Bukovic, Westmont PD (Remote)

Jim McGreal, Downers Grove PD (Remote)

Bob Murr, COD (Remote)

On roll call, Members Benjamin, Burmeister, Clark, Fleury, Jansen and Selvik were present, which constituted a quorum.

PRESENT	Selvik, Benjamin, Burmeister, Clark, Fleury, and Jansen
----------------	---

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SELVIK

There were no remarks from Chair Selvik.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT ITEMS

6.A. [25-0980](#)

DEDIR System March Maintainer Report

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [Motorola System Manager Report March 2025.pdf](#)

RESULT: ACCEPTED AND PLACED ON FILE

MOVER: Eric Burmeister

SECONDER: Tyler Benjamin

6.B. [25-0933](#)

ETSB PAC Minutes - Regular Meeting - Monday, March 3, 2025

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [2025-03-03 PAC Minutes Summary.pdf](#)

RESULT: ETSB RECEIVED AND PLACED ON FILE

MOVER: Tyler Benjamin

SECONDER: Eric Burmeister

7. DEDIR SYSTEM

7.A. [ETS-R-0020-25](#)

Resolution to amend and approve Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System). (PAC Recommendation to approve as amended: 4 Ayes, 1 Nays, 1 Absent)

Member Burmeister made a motion to discuss this item, seconded by Member Fleury. Chair Selvik opened the item for discussion.

Ms. Zerwin said the team was still working on collecting the remaining encryption keys and conducting an internal audit. She said preparations were underway for issuing access letters related to current access agreements, and suggested Police Focus Group level should be included in this process of deciding whether access to these encryption keys will be included. Ms. Zerwin said both policies were listed on the agenda in case changes or actions were needed. She said policy language had changed over time to reflect updates and special use cases, and that these changes also affected how talk groups were distributed and used. Ms. Zerwin said there needed to be a clear direction before sending letters to agencies with access agreements.

Ms. Zerwin said consistent guidance was needed from the PAC to help with planning and

coordination. She said there were operational considerations, such as changes in talk group structures because of practices like saturation patrols and interop channel deployments. She said there are “Static 205s” for agencies that should be reviewed for the name change recommendations and how talk groups would be assignments during events. She said clear guidelines to avoid operational challenges were especially important when AES encryption is involved. Ms. Zerwin said before letters to agencies with current access to the system went out from ETSB she wanted guidance in the policy to ensure that deployment was consistent in the future no matter who was on the PAC. She talked about the other policies for a special use cases, including MERIT, and access by schools within the DEDIR System, NShe said a second round of letters did not need to go out right away but recommended establishing criteria for evaluating future applications consistently. She said changes to the talk group structure would need a clear process to avoid conflicting with PSAP operational processes and the guidance should reflect this to ensure consistency.

Ms. Zerwin reviewed a memorandum with recommendations, including creating written guidelines to support long-term consistency and revised Memorandum of Understanding (MOU). She said Grundy County used fillable forms to collect encryption-related information and said something similar could work for DuPage.

She said ETSB has some agencies waiting to finalize access requests based on these policy adjustments and that it was possible final changes would not be ready by May.

Chair Selvik asked about the timeline for resolving these issues. Ms. Zerwin said the next step was reviewing which agencies currently had encryption keys and identifying if any were missed earlier. She said agreements were already in place with those agencies, but cleanup might be needed. She said PAC should make policy changes before letters were sent out and said the letters would explain the process for agencies as encryption was introduced.

Chair Selvik asked if PAC approval was needed to collect final encryption keys from agencies not already included. He also asked if the memorandums and recommendations from Mr. Connolly should go to the Police and Fire Focus Groups or stay with the committee. He asked whether Static 205 instructions should be unified or separate for police and fire and whether to send the issue back to the focus groups.

Ms. Zerwin deferred to Members Burmeister and Benjamin and said she would rely on them for input, since practices could vary by agency and PSAP. Member Burmeister said that police and fire operations would likely be quite different due to mutual aid differences. He said this would not cause major problems for training. Member Benjamin said the topic was better suited for focus groups. He asked if the DUCALL talk group was in use and whether agencies had access to it. Member Burmeister said his consoles did not. Member Benjamin said he had not had enough time to review the issue in full. He said only manager consoles could patch channels and that telecommunicators could not. He said the issue was not ready for a decision and should go to the focus groups. Chair Selvik asked if the direction everyone was thinking was to bring the matter back to the focus groups. Member Burmeister responded, yes.

Chair Selvik recognized Mr. Connolly. Mr. Connolly said the topic had been discussed for five years and that opinions had changed. He said police wanted encryption for officer safety, while fire departments had different needs. He said a split approach could work, with more restrictions for police and more flexibility for fire. Mr. Connolly said he had shared a document that categorized 160 outside talk groups into three groups: those never to be shared, those that could be shared in special cases, and those that could be shared more freely. He said some talk groups, like the bridge or town channels, might be intended for internal use. Mr. Connolly said that while fire and police often requested access to outside agencies' talk groups, they sometimes hesitated to reciprocate, which sent a mixed message to partners. He concluded by stating that finding this balance was key and encouraged PAC members to consider these philosophies.

Chair Selvik asked Ms. Zerwin whether reciprocal agreements were part of ETSB's suggestions. Ms. Zerwin said some agreements were reciprocal, but not all were. She said consistent guidelines would help with rolling out the policy and explaining it to agencies.

Chair Selvik asked for any questions. Vice Chair Clark said special use cases might happen more often than expected and said a structure was needed to manage them effectively.

Ms. Zerwin agreed and said a clear process was needed. She said an outside agency might transmit on a talk group and confuse telecommunicators, especially if there was not active incident requiring outside agencies using that group. She referred to Member Benjamin's earlier comment about patching and said that the issue needed to be addressed. She said guidance was needed for using Interop talk groups and DUCALL to keep things consistent.

Ms. Zerwin also asked whether assigning specific talk groups to specific agencies would help and whether outside agencies had access to the same channels, such as perimeter ops talk groups. She noted that if a consistent perimeter talk group was used across the county but outside agencies lacked access to it, issues could arise during an event. She suggested reviewing Static 205s to ensure alignment with updated talk group names and asked whether any such reviews had been conducted. Member Burmeister said a review had been done two years ago. Member Benjamin said his Static 205s existed but was not sure when they were last reviewed.

Chair Selvik said there seemed to be an agreement to table both policies and send them back to the focus groups, with the goal of bringing them back to the committee in May for final decisions, provided focus group meetings could be held in the next few weeks. She said she needed to confirm this to assign tasks. Chair Selvik then asked if there was anything that could be approved during the current meeting without involving the focus groups, such as ETSB collecting final keys.

Ms. Zerwin asked if a list existed of encryption keys from agencies not previously included. She said the audit found some encrypted outside talk groups and that those were the ones being requested. Mr. Gonzalez said agreements were in place with those

agencies. Ms. Zerwin clarified that these were the ones currently being kept and further explained her earlier statement about the list. She said that during the audit, ETSB staff had additional questions with some agreements as to whether encryption keys were needed, but it was unclear if a full list of those agencies existed. She said reviewing the keys and making sure radios had enough space was important for major incidents.

Chief Fleury asked if nearby agencies not included in current agreements needed to be considered, especially for larger events. He said statewide interop channels could be used instead. Member Burmeister said those channels were designed for that. Vice Chair Clark said day-to-day incidents might be more of a challenge than large-scale ones and said it was important to manage those.

Chair Selvik said fire agencies might have more regular communication with outside agencies than police. He said sending the issue to the focus groups would help make sure nothing was missed, and that large one-time events could still use the statewide channels. Member Benjamin gave examples of previous incidents where regional channels were used effectively. He said the policies last updated in 2013 should be reviewed. Member Fleury said it was important to identify which agencies were not part of current agreements so the group could move forward clearly.

A motion was made by Member Burmeister to table this item until the next meeting on Monday, May 5, seconded by Member Benjamin. On voice vote, all Members voted “Aye”, motion carried.

Attachments: [911-005.2 Access to the DuPage Emergency Dispatch Interoperable Radio System May 14 2025 draft PAC.pdf](#)
[911-005.2 DEDIRS Application and Confidentiality Agreement Fillable Form draft.pdf](#)
[Outside Agency CKR MOU May 14 2025.pdf](#)
[DEDIRS TG Recommendations for Outside PD & FD Agencies 050125.pdf](#)

RESULT:	TABLED
MOVER:	Eric Burmeister
SECONDER:	Colin Fleury

7.B. **ETS-R-0021-25**

Resolution to repeal Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups. (PAC Recommendation to repeal: 5 Ayes, 0 Nays, 1 Absent)

A motion was made by Member Benjamin to table this item until the next meeting on Monday, May 5, seconded by Member Burmeister. On voice vote, all Members voted “Aye”, motion carried.

Attachments: [911-005.3 Access to the DEDIRS Encrypted Talk Groups ETS-R-0014-18 executed_Redacted.pdf](#)

RESULT:	TABLED
MOVER:	Tyler Benjamin
SECONDER:	Eric Burmeister

7.C. [25-0935](#)

April DEDIR System Update

Ms. Zerwin said the report summarized activities from the past month from the posted update, including information from the Fire Focus Group and encryption discussions. She said the only new information that she had that was not in the report was to clarify that Northwest Central Dispatch planned to implement fire encryption in August or September.

Ms. Zerwin said Motorola held an internal meeting on encryption, but no updates had been received yet. She said firmware updates for multi-chargers had been completed and that single chargers were still under review. Ms. Zerwin said work on the fire templates was ongoing, with 29 document submissions under review. She said the main focus was on encryption keys and that 82 radios still needed firmware updates. Ms. Zerwin said completing these updates was important so Motorola could move forward with system migration. She also said efforts were being made to track radios more accurately and asked agencies to report any unaccounted for purchases. Ms. Zerwin said this reminder would also be included in an upcoming podcast.

Chair Selvik asked if agencies without assigned radios should submit a Zendesk ticket. Ms. Zerwin said yes and said some agencies had already used Zendesk to report inventory changes, such as returning chargers or radios because of lower headcount. Ms. Zerwin explained returned radios were maintained and redeployed as needed when headcount increased.

Ms. Zerwin said there were challenges with maintaining the radio cache because of increased hiring and repairs. She said a final change order was still pending to address the issue.

Attachments: [DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM UPDATE.pdf](#)

7.D. Police

7.E. Fire

8. OLD BUSINESS

There was no old business.

9. NEW BUSINESS

Ms. Zerwin said Chiefs Selvik, Clark and Mr. Eric Burmeister would be appointed to the PAC on the ETS Board meeting on Wednesday. She also mentioned announcements related to TC

Week. She said there would be Text-to-911 official launch announcements for the County Board and ETSB on Tuesday and Wednesday.

Mr. Burmeister asked about the activation of Text-to-911 since April 1. Ms. Zerwin explained it had been active for a couple of months but had not been publicized yet. Mr. Benjamin said carriers were still conducting testing to make the service official, even though it was already active. Vice Chair Clark said the system had been working for some time. Mr. Benjamin said carriers that had finished testing were functioning properly.

Chair Selvik said the County planned to release the announcement the next day and would coordinate with PSAPs for a unified Text-To-911 release. Ms. Zerwin said a media kit was sent to agencies and included a press release template, website text, and links to the ETSB website. She said the public-facing information would go live the next day and encouraged agencies to test connectivity to the website before releasing their press statements. Vice Chair Clark asked if there was any reason agencies could not publicize the information the next day. Ms. Zerwin said everyone should be able to move forward.

Ms. Zerwin shared a list of agencies with encryption keys. Chair Selvik asked if the list contained items that needed review. Ms. Zerwin said it included both completed and pending items that needed guidance for talk group distribution. She said some one-off cases were event-related and said guidance would be developed for interoperability requests.

10. ADJOURNMENT

10.A. Next Meeting: Monday, May 5 at 8:15am in Room 3-500A

Vice Chair Clark made a motion to adjourn the meeting at 8:52am, seconded by Member Benjamin. On voice vote, motion carried.

Respectfully submitted,

Andres Gonzalez



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-0980

Agenda Date: 4/7/2025

Agenda #: 6.A.



Solving for safer. Communities, schools, hospitals, businesses everywhere.

TO: Linda Zerwin, ETSB Executive Director
FROM: Andy Saucedo, Motorola System Manager
DATE: March 28, 2025
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:

DEDIR System Radio Replacement

APXNext Police: ADP to AES encryption plan pending. Motorola Solutions has been collecting codeplug information for all DuPage radios to construct the encryption fleetmap. All encryption documents and discussion notes have also been supplied.

APX4000: Emergency activation configuration update was created to address a programming issue and a schedule was developed in Monday.com to update radios. An Emergency activation configuration change has been applied to 19 agencies/376 radios have been programmed. There are 5 agencies/22 radios that remain to be programmed. (Oak Brook/1, Itasca/1, Elmhurst/12, Lombard/7, Wheaton/1). APX4000 channel limitation evaluation has been submitted to the Motorola encryption team.

APX8500: Alternate options to the APX8500 are being considered. APX6500 mobiles were staged for demo to Fire agencies. Additional APX6500 mobiles were configured and provided to Addison Fire for install and testing. Motorola Product Group to meet with ETSB to discuss further configuration and filter options for the APX8500.

APXNext XN Fire: Fire radio configuration templates need IGA/MOU finalization with outside agency. ADP and AES encryption that was obtained has been added to the master configuration. All 1206 XN portables have been firmware upgraded, SmartConnect and Personnel Accountability flashed, and tuned. Also, quantity 51 Radio Central Link Issue fixes have been applied and fully completed.

Programming – Projects

Code plug updates: XNs: Modification made to Fire Master configuration and all changes have been incorporated. Fire templates on Monday.com are being reviewed by Fire Focus for accuracy.

Codeplug Creation: There were none last month.

Consolidations: There were none last month.

Radio Alignment: There were none last month.

Solving for safer. Communities, schools, hospitals, businesses everywhere.

Service Tickets

2024	Year to Date	
Category	Opened	Closed
APX 7000XE	81	72
APX Next (PD)	144	122
APX NextXN (FD)	1	0
APX 8500 (mobile)	32	42
APX4000	11	16
Total	269	252

2025	Year to Date		Past Month					
			Totals		Categories of Tickets			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	36	33	24	22	9	7	8	0
APX Next (PD)	17	16	25	16	5	10	6	4
APX NextXN (FD)	6	5	6	5	0	0	0	6
APX 8500 (mobile)	4	2	4	2	0	0	0	4
APX4000	4	4	4	4	2	1	0	1
Total	67	60	63	49	16	18	14	15

STARCOM21 Scheduled Maintenance:

System Maintenance:

Starcom Zone 1 Work Performed 3/14. The Verizon Field Technician installed a DB9 cable between the Juniper/SRX345-SYS-JB and Cradlepoint routers and conducted a failover. Cutover 29901 Marvalis to Downers Grove, with Josh F. onsite.

Performed at the following sites:

SZ01401 Downers Grove

SZ014029901 Marvalis ISP

Performed by: Starcom21, Motorola FSO, and Verizon

Impact was less than 3 min outage.

System Patches:

The Starcom21 team and Motorola RSUS team applied security update patches to the Starcom21 system core in all Zones. The Patching efforts were done by the RSUS team on 3/12 and 3/13. These patches caused an impact to the system in all Zones.

It would have caused RF Site to enter to site trunking and Dispatch Sites to get Red X's on resources.

Thursday, 3/13/25

8:45 am- Site Trunking Event (~5 Minute Event)

Red X's on Consoles for 5 Minutes as well

2:45 pm - Site Trunking Event (~5 Minute Event)

Red X's on Consoles for 5 Minutes as well

Solving for safer. Communities, schools, hospitals, businesses everywhere.

IL STARCOM Monthly Application of Windows Motopatch 2025.02 – Patching 3/14/25. Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.

Command Central Patches:

Motorola Solutions Cloud Platform Maintenance

[Scheduled Maintenance] Command Central Products (United States)

Start: 17/Mar/2025 @ 9:30 PM CDT (UTC -5)

End: 18/Mar/2025 @ 12:00 AM CDT (UTC -5)

SmartConnect Patches:

[Scheduled Maintenance] SmartConnect (United States)

The scheduled maintenance has been completed.

Start: 17/Mar/2025 @ 4:30 AM CDT (UTC-5)

End: 17/Mar/2025 @ 6:00 AM CDT (UTC -5)

[Scheduled Maintenance] SmartConnect (United States)

The scheduled maintenance has been completed.

Start: 27/Mar/2025 @ 4:30 AM CDT (UTC-5)

End: 27/Mar/2025 @ 6:00 AM CDT (UTC -5)

Radio Central Patches:

[Scheduled Maintenance] Radio Central (United States)

The scheduled maintenance has been completed.

Start: 21/Mar/2025 @ 9:00 PM CST

End: 22/Mar/2025 @ 5:00 AM CST

Radio Management CPS Patches:

There were none last month.

Radio Central CPS Patches:

RadioCentral Migration. Your agency will soon be migrated to the new, cloud-based RadioCentral platform, and enjoy benefits such as web-based login, role-based access control, agency partitioning, and improved organization within the platform. With authorization and certifications in CCCS, US Gov, and Motorola Solutions Authorized Cloud (StateRAMP and FedRAMP), agencies across the globe will receive the programming enhancements from the new RadioCentral platform.

Action items:

- Review the [RadioCentral LXP Training Course](#).
- Respond to the [survey](#) (one person per agency).
- Select your migration window in the link after completing the survey.
- Ensure your fleet is up to date with minimum FW version R04.60.00 (APX NEXT).
- Ensure you have an up-to-date version of CPS (R35.00.00 or later).
- Ensure there are no pending changes or active jobs in the current RadioCentral platform.
- Familiarize your agency with the [Migration Guide](#).



MOTOROLA SOLUTIONS



Solving for safer. Communities, schools, hospitals, businesses everywhere.

Releases:

APX Portables and Mobiles Firmware R35.00.00 2024.3 is a maintenance release and was available 1/13/25. It included new product and features. No defect repairs included and minor updates. Application is optional.

APX NEXT Firmware R08.02.00 FW 2024.3 was released and was available 1/13/25. It included new products and features. No defect repairs included and minor updates. Application is optional.

IMPRES 2 Charger Software Release: Enhancements have been made to the software used in the IMPRES 2 multiunit chargers. Software V2.11 Sep 2024 may improve charging efficiency and capacity reporting. Update is optional.

STARCOM21 Unscheduled System Outages: There were none last month.

Meetings: Fire Focus Meeting 3/21/25.

Training: There was none last month.



Solving for safer. Communities, schools, hospitals, businesses everywhere.

Grade of service report:

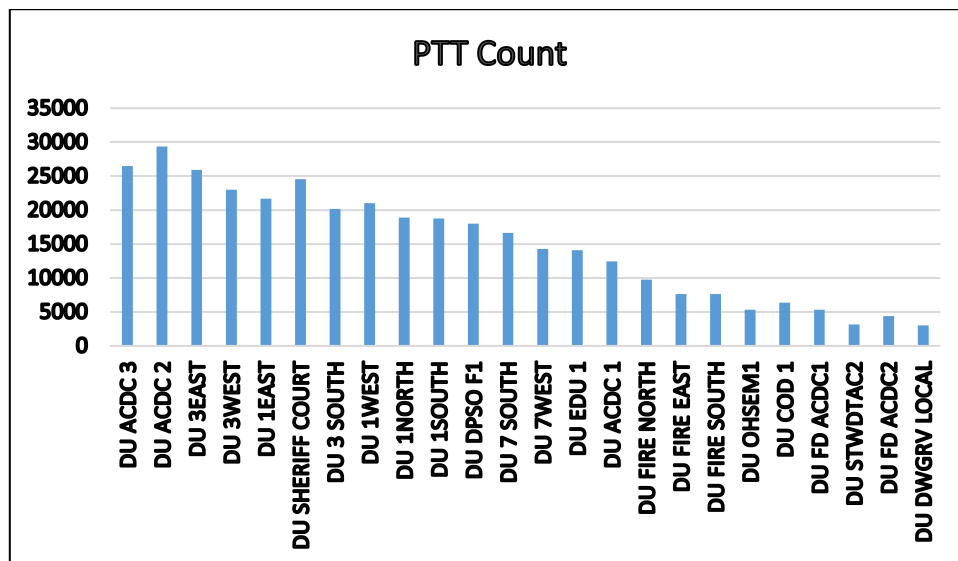
March 2025 Starcom21 GoS Report											
	GoS Calculations					PTT and Busy Data					
Hour	GoS	Utilization	Erlangs	Excess Erlangs	Days of Data	Total PTTs	Total Talk Time (sec)	Average Talk Time (sec)	Total Busy	Total Busy Time (sec)	Average Busy Time (sec)
0:00:00	0.00	24.03	4.09	6.31	31.00	2932.77	14709.00	5.02	0.00	0.00	0.00
1:00:00	0.00	21.55	3.66	6.74	31.00	2462.61	13190.55	5.36	0.00	0.00	0.00
2:00:00	0.00	17.78	3.02	7.38	30.00	2043.63	10882.37	5.33	0.00	0.00	0.00
3:00:00	0.00	14.82	2.52	7.88	31.00	1651.23	9071.90	5.49	0.00	0.00	0.00
4:00:00	0.00	13.96	2.37	8.03	31.00	1522.61	8545.06	5.61	0.00	0.00	0.00
5:00:00	0.00	14.62	2.49	7.91	31.00	1600.00	8947.00	5.59	0.00	0.00	0.00
6:00:00	0.00	16.02	2.72	7.68	31.00	1816.29	9802.81	5.40	0.00	0.00	0.00
7:00:00	0.00	23.10	3.93	6.47	31.00	2707.26	14135.61	5.22	0.00	0.00	0.00
8:00:00	0.00	30.78	5.23	5.17	31.00	3671.52	18834.65	5.13	0.00	0.00	0.00
9:00:00	0.00	34.56	5.88	4.52	31.00	4184.26	21150.94	5.05	0.00	0.00	0.00
10:00:00	0.00	35.48	6.03	4.37	31.00	4296.45	21716.77	5.05	0.03	0.03	1.00
11:00:00	0.00	34.23	5.82	4.58	31.00	4160.71	20950.81	5.04	0.03	4.23	131.00
12:00:00	0.00	33.87	5.76	4.64	31.00	4098.68	20727.39	5.06	0.03	1.32	41.00
13:00:00	0.00	34.25	5.82	4.58	31.00	4131.58	20961.77	5.07	0.03	0.84	26.00
14:00:00	0.00	35.07	5.96	4.44	30.00	4270.83	21461.13	5.03	0.00	0.00	0.00
15:00:00	0.00	36.86	6.27	4.13	30.00	4477.67	22556.20	5.04	0.20	1.67	8.33
16:00:00	0.00	34.42	5.85	4.55	31.00	4179.87	21063.23	5.04	0.00	0.00	0.00
17:00:00	0.00	33.72	5.73	4.67	31.00	4102.65	20638.48	5.03	0.00	0.00	0.00
18:00:00	0.00	33.99	5.78	4.62	31.00	4122.06	20799.19	5.05	0.03	1.32	41.00
19:00:00	0.00	32.76	5.57	4.83	31.00	4012.06	20048.13	5.00	0.00	0.00	0.00
20:00:00	0.00	32.13	5.46	4.94	31.00	3984.29	19662.39	4.93	0.00	0.00	0.00
21:00:00	0.00	30.71	5.22	5.18	31.00	3798.26	18794.39	4.95	0.00	0.00	0.00
22:00:00	0.00	28.73	4.88	5.52	31.00	3580.52	17583.77	4.91	0.00	0.00	0.00
23:00:00	0.00	26.88	4.57	5.83	31.00	3310.87	16452.23	4.97	0.00	0.00	0.00

In the system overall, the report is complete except for Zone 3 that missed 5 days of data due to a network error between Genesis and the Zone core. There were only 9 sites this month that had higher busy counts this past month. These sites are on the West side of the state - Moline, Savanna, Sterling, and then down in the Southern part of the state - Cadiz, Baumgart, Alexander Co., Pulaski Co., Bald Knob, Golconda. This report shows only the DuPage data. The busy counts do not impact the DEDIR System.



Solving for safer. Communities, schools, hospitals, businesses everywhere.

Group Alias	PTT Count
DU ACDC 3	26489
DU ACDC 2	29344
DU 3EAST	25922
DU 3WEST	23004
DU 1EAST	21683
DU SHERIFF COURT	24530
DU 3 SOUTH	20171
DU 1WEST	21025
DU 1NORTH	18888
DU 1SOUTH	18739
DU DPSO F1	17980
DU 7 SOUTH	16609
DU 7WEST	14268
DU EDU 1	14099
DU ACDC 1	12451
DU FIRE NORTH	9773
DU FIRE EAST	7653
DU FIRE SOUTH	7628
DU OHSEM1	5305
DU COD 1	6383
DU FD ACDC1	5324
DU STWDTAC2	3167
DU FD ACDC2	4403
DU DWGRV LOCAL	3002





ETSB PAC Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-0933

Agenda Date: 4/9/2025

Agenda #: 6.B.



DU PAGE COUNTY

ETSB - Policy Advisory Committee

Draft Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Monday, March 3, 2025

8:15 AM

Room 3500A

Join Zoom Meeting

<https://us02web.zoom.us/j/84703028809?pwd=xTSdjwdGnkLubAVpPFkpWzYDplanim.1>

Meeting ID: 847 0302 8809

Passcode: 116480

1. CALL TO ORDER

8:15 AM meeting was called to order by Chair Selvik at 8:15 AM.

2. ROLL CALL

Attendees:

Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member

Gregg Taormina, DuPage Emergency Telephone System Board

Eve Kraus, DuPage Emergency Telephone Board

Andres Gonzalez, DuPage Emergency Telephone Board

Nick Kottmeyer, DuPage County Board Office

Erik Maplethorpe, DU-COMM (Remote)

Jan Barbeau, State's Attorney's Office (Remote)

Jeff Bryant, Oakbrook Terrace PD (Remote)

Jim Connolly, Village of Addison (Remote)

Andy Dina, Warrenville Fire (Remote)

Tom Gallahue, ILEAS (Remote)

Marilu Hernandez, ACDC (Remote)

Jim McGreal, Downers Grove PD (Remote)

Bob Murr, COD (Remote)

Matt Pasquini, DMMC (Remote)

On roll call, Members Selvik, Burmeister (Remote), Clark, and Jansen were present, which constituted a quorum.

PRESENT	Selvik, Benjamin, Burmeister, Clark, and Jansen
ABSENT	Fleury

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SELVIK

There were no remarks from Chair Selvik.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT ITEMS

6.A. [25-0626](#)

DEDIR System February Maintainer Report

On voice vote, all Members voted "Aye", motion carried.

Attachments: [Motorola System Manager Report February 2025.pdf](#)

RESULT: ACCEPTED AND PLACED ON FILE

MOVER: Eric Burmeister

SECONDER: Tyler Benjamin

6.B. [25-0625](#)

ETSB PAC Minutes - Regular Meeting - Monday, February 3, 2025

On voice vote, all Members voted "Aye", motion carried.

Attachments: [2025-02-03 PAC Minutes Summary.pdf](#)

RESULT: ETSB RECEIVED AND PLACED ON FILE

MOVER: Chris Clark

SECONDER: Craig Jansen

7. DEDIR SYSTEM

7.A. [25-0657](#)

March DEDIR System Update

Ms. Zerwin said that ETSB Vice Chair Franz had requested updates regarding the timeline of radio deployment. She explained that ETSB had previously held "podcasts" which reviewed information for any agencies who chose to listen in on the Zoom invite. Ms. Zerwin said details regarding an upcoming podcast which was being held tomorrow afternoon had been sent to the agencies. She said the podcast would address the following information, which had also been posted as part of the meeting packet: OHSEM volunteers who will be updating police agencies' multi-unit chargers and the corresponding monday.com board which will be updated to supply the schedule, the fire agencies' multi-unit charges which were being updated in-house before distribution, the status of the single unit chargers which were being tested with the update, the approximately 274 police radios which had not yet been updated with the latest firmware push, the list of which was included, and if agencies are having trouble with the update they can submit a helpdesk ticket or the OHSEM volunteers would be available to assist

when on premises.

Ms. Zerwin then provided a summary of the timeline of events from January 23 through February 26. During this review, Member Burmeister noted that training for the ACDC PSAP on the new AXS consoles had gone well. He said that subject matter experts had been part of the training and that ACDC went through their screen layouts which would be finalized this week. Member Benjamin said he had an emergency and was unable to attend but had heard generally positive comments. Mr. Maplethorpe also commented that it went well. While on the console topic, Ms. Zerwin skipped to Agenda Item 7.E. AXS Console Update and said there were questions relating to the Instant Recall Recorder (IRR) which may involve internal policies and will be brought back for discussion, if needed.

Ms. Zerwin then continued with the timeline summary, as posted, beginning again on February 19. Vice Chair Clark noted he had received questions regarding columns F and G of the fleetmap and the maximum number of characters allowed for the radio and console aliases be presented in prominent manner. Ms. Zerwin said that if the maximum character count is exceeded, then the cell would turn red, and that staff would confirm this was working as designed. The summary continued through February 26, as posted, and included the status of testing the Remote Speaker Microphone with the channel select knob so the standard RSMs could be returned and the exchange completed, and the firmware updates to the police multi-unit chargers which would assist in re-conditioning batteries for a longer life while full battery replacement for police radios was being explored by staff for FY25 as opposed to FY26. Vice Chair Clark inquired into whether there was a deadline for the fire agencies to complete their codeplug sign-offs. Ms. Zerwin said that as the sign-offs are submitted, the Fire Focus Group can review, and the System Manager can begin programming the template. A short discussion ensued on the items left to be determined in terms of the sign-offs, which Ms. Zerwin noted have had some adjustments made including the template choices and general clarifying language, template programming, encryption, the retention of data as related to the console project which would be discussed internally, and the benefits (or lack thereof) of tying an email to individual personnel to log into the radios.

Attachments: [March DEDIR System Update - 03 2025.pdf](#)

7.B. [25-0658](#)

Instructions APXNext Fire Radio Programming Agency Sign Off

Attachments: [Instructions APXNext Fire Radio Programming Agency Sign Off.pdf](#)

7.C. [25-0659](#)

APXNext Fire Radio Programming Agency Sign Off Memo 25-0427

Attachments: [APXNext Fire Radio Programming Agency Sign Off Memo 25-0427.pdf](#)

7.D. [25-0660](#)

CommandCentral Information January 2025

Attachments: [CommandCentral Information January 2025.pdf](#)

7.E. AXS Console Update

8. OLD BUSINESS

There was no old business.

9. NEW BUSINESS

There was no new business.

10. ADJOURNMENT

10.A. Next Meeting: Monday, April 7 at 8:15am in Room 3-500A

Vice Chair Clark made a motion to adjourn the meeting at 8:39am, seconded by Member Jansen.
On voice vote, motion carried.

Respectfully submitted,

Eve Kraus



ETSB PAC Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0020-25

Agenda Date: 5/14/2025

Agenda #: 7.D.1.

**RESOLUTION TO AMEND AND APPROVE POLICY 911-005.2: ACCESS TO THE DU PAGE
EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM)**

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), initially adopted by the DU PAGE ETSB on April 9, 2018, and amended on December 13, 2023; and

WHEREAS, Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) which allows for access to DEDIRS talk groups as detailed in Attachment A of this resolution.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911-005.2

Previous Policy(s): 8.0.2, 8.0.3, 8.0.4, 8.0.5

Effective Date: May 7, 2013

Revised: December 13, 2023, May 14, 2025

Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIR System requirements for use and access of DEDIR System talk groups for the purpose of interoperability for emergency communications.

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) or for non-member agencies for the delivery of the 9-1-1 dispatch.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

The Policy Advisory Committee has determined which talk groups within the DEDIR System will be available for access by DEDIR System members based on assignment and for non-DEDIR System members based on policy and desired interoperability in various emergency communication scenarios. A guidance chart incorporated as 911-005.2 DEDIR System Talk Group Chart shows the current talk group name and the planned talk group name. The chart also shows which talk groups are available for access.

The PAC will review the use of the talk groups annually and determine if there should be any changes made to the chart. The PAC has the authority to make changes to the chart for operational purposes without bringing the chart to the ETS Board so long as there is a majority vote for the changes. If there is not a majority vote carried, the changes will be brought to the ETS Board. Changes can include eliminating and combining talk groups for lack of use or consolidation. An increase in talk groups must be approved by STARCOM.

Emergency Telephone System Board Of DuPage County Policy and Procedures



InterOp Talk Groups

DEDIR System will maintain nine (9) multi-use talk groups for the purpose of interoperability with outside agencies who meet the access requirements, herein referred to as "InterOp Talk Groups" which will be referred to as *DUINOP* talk groups at a time to be determined by the PAC in 2025. The first eight InterOp talk groups will be labeled InterOp 1 through 8 for operational use. The ninth talk group will be labeled DUCALL. This talk group will be monitored by the PSAPs for radio traffic from adjacent agencies requesting access to DEDIR System. Outside agencies will also be provided 10-digit dial telephone numbers for the PSAPs as a secondary form of communication. DUCALL will also be used as a point-to-point channel between DEDIR System and non-DEDIR System PSAPs.

The InterOp Talk Groups will be patched by PSAP Telecommunicators during an event in which interoperability is required. Once the event is completed, the patch will be disabled by the PSAP Telecommunicator.

II. Application Procedure

Any agency that determines it has a need to communicate with an existing DEDIR System member for public safety purposes may apply to DuPage ETSB for use of InterOp or *DUINOP* Talk Groups 1-8. DUCALL will be a "hailing talk group" that can be monitored by ACDC and DU-COMM for requests for interoperability. Generally, ACDC will utilize InterOp or *DUINOP* 1-4 and DU-COMM will utilize InterOp or *DUINOP* 5-8.

InterOp or *DUINOP* talk groups 2, 4, 6, and 8 will be AES encrypted and InterOp or *DUINOP* talk Groups 1, 3, 5, and 7 will be clear for the purposes of interoperability with requesting agencies that do not have AES encryption.

911-005.12: Flash Message Talk Group (DPSOTAC5 or DUP FLASH)

Agencies making an application for DEDIR System talk groups may also have access to the Flash message talk group, if they are an adjacent/border agency. This Applicants will be subject to the conditions of 911-005.2 and 911-005.12.

Special Use:

911-005.10 MERIT Talk Groups. Applicants who become members of MERIT qualify for access to MERIT under this policy and will complete the access paperwork for grade of service (GoS) and record keeping. This Applicants will be subject to the conditions of 911-005.2 and 911-005.10.

911-005.9 Access to DEDIR System School Safety. Applicants who qualify for access under this policy will complete the access paperwork for GoS and appropriate approval. These Applicants will be subject to the conditions of of 911-005.2 and 911-005.9.

The PAC and DuPage ETSB will consider applications for specific operational talk groups on a case-by-case basis for adjacent agencies that are non-DEDIR System Members that have daily operational assignments with DEDIRS users (mutual aid, auto aid, task force assignments etc.).

The PAC and DuPage ETSB will consider applications for specific operational talk groups on a case-by-case basis for adjacent agencies that are non-DEDIR System Members based on an

Emergency Telephone System Board Of DuPage County Policy and Procedures



DEDIR System member's Static 205 plan and the use of talk groups in that plan to promote successful communicate in an active incident. Sponsors of an Applicant should provide or make available the 205 plan for the PAC during the review process.

Applicant Responsibilities

Application: The applicant must make application to the ETSB and supply the following documents with the application:

1. A completed DuPage ETSB DEDIR System Access Application, including the confidentiality agreement;
2. Obtain a sponsoring member signature from a DEDIR System agency;
3. A completed and executed DuPage Emergency Dispatch Interoperable Radio System Access Talk Group Agreement;
4. Proof of STARCOM21 Membership;
5. The ETSB and DEDIR System sponsoring agency will ensure that the applicant has access to DEDIR System rules and policies and completes relevant DEDIRS training.

The Applicant understands and accepts that any fees or cost incurred will be the responsibility of the Applicant.

The Applicant will agree to provide access to STARCOM21 talk groups to DEDIR System members which they currently have direct access for the purpose of interoperability for mutual aid and emergency communications and according to their own policies. Such access will be reviewed by the PAC for use and distribution.

The rights of the Applicant and the ability to utilize the DEDIR System will rest with the Applicant and DuPage ETSB and is neither transferable nor can it be expanded upon without a written modification request to the Policy Advisory Committee (PAC).

The Applicant will have authority to program only the approved talk groups on its own subscriber units. The Applicant may not program any other DEDIR System member subscriber units owned by DuPage ETSB. The Applicant may not program any other STARCOM21 user subscriber unit with DEDIR System talk groups unless a contractual arrangement is in place between the Applicant and the third party and the third party has DuPage ETSB permission to use certain talk groups.

The Applicant will train their agency members on any ETSB policies and training pertinent to access of use of DEDIR System.

Application Modification: If an Applicant acquires additional subscriber units and desires interoperability for the new units, the Applicant must request authorization to expand the number of subscriber units utilizing the InterOp or or *DUINOP* Talk Groups beyond its initial application. An approved application is not blanket permission for any Applicant which may expand its own fleet in the future. If additional subscriber units are added without prior approval, DuPage ETSB has the right to disable the unit.

Emergency Telephone System Board Of DuPage County Policy and Procedures



An application modification must be submitted to PAC. The PAC shall have the authority to allow additional units without bringing the modification to the ETS Board so long as the additions do not impact DEDIR System functionality. The Applicant should submit a Form A and check modification.

Each Applicant will be responsible for those fees incurred on its behalf. All subscriber fees charged by Motorola for an Applicant's radio maintenance or operations are the responsibility of the Applicant. The PAC, DuPage ETSB or any of its member agencies are not responsible for any equipment or losses directly or indirectly associated with this system or agreement.

DuPage ETSB Responsibilities

Before an Applicant is approved for use of any DEDIR System talk groups, all member police and fire agencies shall be notified with a fourteen (14) day notification window. The process of notification will be outlined below.

Only subscriber units and accessories which the ETSB has previously authorized for such use on the DEDIR System may be utilized on the system. Those subscriber units or accessories or information may be obtained from the ETSB or from an ETSB authorized radio vendor.

The ETSB or its authorized vendor shall provide the hexadecimal ID and program all subscriber units which operate on the DEDIR System. The public safety agency shall supply the serial number, radio identification number, and STARCOM21 identifier to the ETSB prior to the radio becoming operational on DEDIR System.

DuPage ETSB and/or Motorola may disable a subscriber unit or units at any time with or without notice to the requesting agency. DuPage ETSB may disable any subscriber unit or units which adversely impact the performance of the DEDIRS or suspend or revoke the agreement with the Applicant if, in DuPage ETSB's opinion, the Applicant's continued usage on DEDIRS adversely impacts the system or safety of the public safety personnel.

Application Process: The application shall be processed as follows:

- The application, sponsor signature, proof of STARCOM21 membership shall be submitted to DuPage ETSB ETSB911@dupagecounty.gov.
- DuPage ETSB staff shall review the application with the ETSB-approved radio vendor to assess the type of equipment the Applicant proposes to use with DEDIR System, its load potential on the system and other technical items associated with the application, including the code plug development. The approved vendor will provide a recommendation whether to approve or deny the application based solely on operational issues. If the vendor believes that the application should be denied, the vendor shall provide a brief written explanation for PAC and ETS Board consideration.
- DuPage ETSB staff will provide copies of the application to the PSAP Directors. PSAPs are encouraged to bring this information through internal committees to promote discussion and consensus.
- DuPage ETSB staff will post the application on Monday.com which will start the fourteen (14) day notification window for member review.
- If there are no objections or if there are any objections to the application or recommendations

Emergency Telephone System Board Of DuPage County Policy and Procedures



within fourteen (14) days of receipt of the application, the objection, comment or recommendation must be uploaded to Monday.com within the allotted fourteen (14) calendar days. A nonresponse shall be deemed an affirmation of the application.

- DuPage ETSB staff shall prepare the application paperwork for the next PAC and ETS Board agendas.

The PAC shall review any application for access. During that review process the PAC shall:

- Ensure that all associated paperwork is complete;
- Shall hear a report from DuPage ETSB staff and maintainer on the status of the fourteen (14) day notification, approvals/objections/recommendations from members and vendor recommendations for the application;
- Shall discuss the application and vote to make a recommendation to the ETS Board to either approve or deny the application and forward the application and recommendation to the ETS Board for its next regular meeting. PAC may recommend approval the application pending the completion of the 14 day notification period without objection.

In the event the PAC denies the application, the application and brief written explanation by the PAC Chair, or their designee, shall be forwarded to the ETS Board for their information and discussion. In the event the PAC cannot reach a consensus vote, that fact shall be reported to the ETS Board in writing for their information and discussion.

The ETS Board may approve the application pending completion of the 14 notification period without objection. If there is an objection within the 14 day period, the application be sent back to PAC for review of the objection and further recommendation to the ETS Board.

III. Implementation

The Applicant will be notified of the DuPage ETSB decision. If approved, the Applicant may then proceed to program its subscriber units with Access Talk Groups and access to other talk groups, as specified by the ETSB.

The Executive Director is authorized to make amendments to the Access Application and Confidentiality Agreement so long as the amendments do not alter the substance of the attached Agreement.

The Executive Director is authorized to sign MOUs for access agreements on behalf of the Chair so long as the request is within the policy of the ETSB and furthers the interoperability of the DEDIR System. New agreements and changes will be reported in the monthly report and affirmed by ETS Board resolution.

Policy adopted: _____

Greg Schwarze, Chair



DuPage ETSB DEDIR System Access Application

AGENCY INFORMATION	
Type of Application:	<input type="checkbox"/> New <input type="checkbox"/> Modification
NAME OF AGENCY:	
POINT OF CONTACT:	
BUSINESS ADDRESS	
EMAIL ADDRESS:	
BUSINESS TELEPHONE:	
MOBILE TELEPHONE:	
APPLICATION INFORMATION	
Please complete the following information	
The Applicant is a unit of local government	
If no, explain: (use a separate sheet if necessary)	
The Applicant is requesting access to DEDIR System for certified sworn police personnel or certified fire service personnel or community service officers.	
The Applicant is requesting monitoring capabilities only	
The Applicant is a member of STARCOM21	
The Applicant understands and accepts that any fees or cost incurred for programming will be the responsibility of the Applicant.	
Applicant Equipment Information	
The total number of portable radios (portable and mobile) covered under this request is:	
The total number of radios which will be affiliated during any daily operational shift is:	
Do the radios have TDMA?	
Do the radios have encryption: <input type="checkbox"/> No <input type="checkbox"/> AES encryption	
Type of radios to be programmed with a DEDIRS talk group:	
The Applicant is requesting use of:	
<input type="checkbox"/> InterOp Groups 1-8, plus DUCALL (Hailing Channel)	
<input type="checkbox"/> Any additional talk groups. List on a separate sheet include an explanation as to the need (ie: daily mutual aid etc.)	

Committee/ETS Board Review Process Checklist:

Applicant has submitted proper paperwork	[] Yes [] No
Vendor Technical Review of Application Complete	
14 Day Notice to Members is complete	[] Yes [] No
Posted on Committee Agenda Date: _____	[] Yes [] No
Vote of Committee: Ayes _____ Opposed _____ Abstain _____ Absent _____	Approved
Action or Direction Based on Vote: [ie TOT ETSB, request additional information, denied]	[] Yes [] No
Posted on ETSB Agenda Date: _____	[] Yes [] No
Vote of ETSB Board: Ayes _____ Opposed _____ Abstain _____ Absent _____ Resolution No: _____	Approved
	[] Yes [] No



DuPage ETSB DEDIR System Access Application

DUPAGE ETSB
CONFIDENTIALITY AGREEMENT FOR USE ON
DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM)
ON STARCOM 21

As the authorized agent of this agency, I certify that any members of the applicant agency have been:

1. Understand the confidentiality of information that they may learn or have access to over encrypted talk groups of the DEDIR System which is of personal, safety-sensitive or otherwise confidential in nature. Such information includes, but is not limited to incident report information, NCIC/LEADS information, Computer Aided Dispatch/RMS information, and other law enforcement or police related information.
2. Trained that the restrictions of the Confidentiality Agreement regarding disclosure and use of information gained using the DEDIR System shall continue to apply after termination of this relationship with the DEDIR System.
3. Understand that they are prohibited from using any of this information for personal use or benefit or for any other non-Police/public safety business related purposes.
4. Understand that the failure to comply with the confidentiality requirement set forth in this Confidentiality Agreement is actionable, up to and including termination of access to encrypted talk groups.

I have read and understand the access agreement and attest that the members of this agency have been trained and understand they must comply with it in every respect. A list of employees who are party to this agreement is attached to this application.

Dated this _____ day of _____, 20____

Signature

Printed Full Name

Agency

Public Safety Agency Agency Head	Date	Signature

[illegible]

Date: _____

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			
INTEROPS (Recommended for all agencies)						
DUP CALL	Police/Fire	DuPage Call		Fire	Fire Operations: Countywide available to all FD's	DU COWD FD 2
DUINOP 1	ACDC	Interop External: ACDC Patch TG 1	INTEROP1	ACDC	Interop External: ACDC Patch TG 1	DU INTEROP 1
DUINOP 2	ACDC	Interop External: ACDC Patch TG 2	INTEROP2	ACDC	Interop External: ACDC Patch TG 2	DU INTEROP 2
DUINOP 3	ACDC	Interop External: ACDC Patch TG 3	INTEROP3	ACDC	Interop External: ACDC Patch TG 3	DU INTEROP 3
DUINOP 4	ACDC	Interop External: ACDC Patch TG 4	INTEROP4	ACDC	Interop External: DPSO Patch TG 4	DU INTEROP 4
DUINOP 5	DU-COMM	Interop External: DUCOMM Patch TG 1	INTEROP5	DU-COMM	Interop External: DPSO Patch TG 1	DU INTEROP 5
DUINOP 6	DU-COMM	Interop External: DUCOMM Patch TG 2	INTEROP6	DU-COMM	Interop External: DU-COMM Patch TG 2	DU INTEROP 6
DUINOP 7	DU-COMM	Interop External: DU-COMM Patch TG 3	INTEROP7	DU-COMM	Interop External: DU-COMM Patch TG 3	DU INTEROP 7
DUINOP 8	DU-COMM	Interop External: DU-COMM Patch TG 4	INTEROP8	DU-COMM	Interop External: DU-COMM Patch TG 4	DU INTEROP 8

UNIFIEDS						
UNIFD 1	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD 1	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 1
UNIFD 2	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD2	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 2
UNIFD 3	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD 3	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 3
UNIFD 4	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD4	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 4
UNIFD 5	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD5	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 5

COMMUNITY LOCALS						
ADDSN LCL	Addison	Community TG Shared PD FD PW Addison	ADSNLCL	Addison	Community TG Shared PD FD PW Addison	DU ADDSN LOCAL
BARTL LCL	Bartlett	Community TG Shared PD FD PW Bartlett	BARTLCL	Bartlett	Community TG Shared PD FD PW Bartlett	DU BARTL LOCAL
BENSV LCL	Bensenville	Community TG Shared PD FD PW Bensenville	BENVLCL	Bensenville	Community TG Shared PD FD PW Bensenville	DU BENSV LOCAL
BLMDL LCL	Bloomington	Community TG Shared PD FD PW Bloomington	BLMDLCL	Bloomington	Community TG Shared PD FD PW Bloomington	DU BLMDL LOCAL
BRDGE LCL	Burr Ridge	Community TG Shared PD FD PW Burr Ridge	BRRGLCL	Burr Ridge	Community TG Shared PD FD PW Burr Ridge	DU BRDGE LOCAL
CLRHN LCL	Clarendon Hills	Community TG Shared PD FD PW Clarendon Hills	CLHLLCL	Clarendon Hills	Community TG Shared PD FD PW Clarendon Hills	DU CLRHN LOCAL
CRSTM LCL	Carol Stream	Community TG Shared PD FD PW Carol Stream	CRSTLCL	Carol Stream	Community TG Shared PD FD PW Carol Stream	DU CSTRM LOCAL
DARIN LCL	Darien	Community TG Shared PD FD PW Darien	DARNLCL	Darien	Community TG Shared PD FD PW Darien	DU DARIN LOCAL
DUFPP LCL	DFPP	Community TG Shared PD DuPage Forest Preserve Police	DFPPLCL	DFPP	Community TG Shared PD DuPage Forest Preserve Police	DU DFPP LOCAL
DWGRV LCL	Downers Grove	Community TG Shared PD FD PW Downers Grove	DGRVLCL	Downers Grove	Community TG Shared PD FD PW Downers Grove	DU DWGRV LOCAL
ELMST LCL	Elmhurst	Community TG Shared PD FD PW Elmhurst	ELMHLCL	Elmhurst	Community TG Shared PD FD PW Elmhurst	DU ELMST LOCAL
GLEND LCL	Glendale Heights	Community TG Shared PD FD PW Glendale Heights	GDLELCL	Glendale Heights	Community TG Shared PD FD PW Glendale Heights	DU GLEND LOCAL
GLENE LCL	Glen Ellyn	Community TG Shared PD FD PW Glen Ellyn	GLYNLCL	Glen Ellyn	Community TG Shared PD FD PW Glen Ellyn	DU GLENE LOCAL
HINDS LCL	Hinsdale	Community TG Shared PD FD PW Hinsdale	HINSLCL	Hinsdale	Community TG Shared PD FD PW Hinsdale	DU HINS LOCAL
HPARK LCL	Hanover Park	Community TG Shared PD FD PW Hanover Park	HAPKLCL	Hanover Park	Community TG Shared PD FD PW Hanover Park	DU HPARK LOCAL
ITASC LCL	Itasca	Community TG Shared PD FD PW Itasca	ITASLCL	Itasca	Community TG Shared PD FD PW Itasca	DU ITASC LOCAL
LISLE LCL	Lisle	Community TG Shared PD FD PW Lisle	LISL LCL	Lisle	Community TG Shared PD FD PW Lisle	DU LISLE LOCAL
LMBRD LCL	Lombard	Community TG Shared PD FD PW Lombard	LOMB LCL	Lombard	Community TG Shared PD FD PW Lombard	DU LMBRD LOCAL

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			
OAKBR LCL	Oak Brook	Community TG Shared PD FD PW OakBrook	OKBKLCL	Oak Brook	Community TG Shared PD FD PW OakBrook	DU OAKBR LOCAL
OAKBT LCL	OakBrook Terrace	Community TG Shared PD FD PW OakBrook Terrace	OBTR LCL	OakBrook Terrace	Community TG Shared PD FD PW OakBrook Terrace	DU OAKBT LOCAL
PLSVW LCL	Pleasantview FPD	Community TG Shared PD FD PW Pleasant View FPD	PLVW LCL	Pleasantview FPD	Community TG Shared PD FD PW Pleasant View FPD	DU PLVW LCL
ROSEL LCL	Roselle	Community TG Shared PD FD PW Roselle	ROSEL LCL	Roselle	Community TG Shared PD FD PW Roselle	DU ROSEL LOCAL
VPARK LCL	Villa Park	Community TG Shared PD FD PW Villa Park	VLPKLCL	Villa Park	Community TG Shared PD FD PW Villa Park	DU VPARK LOCAL
WARVL LCL	Warrenville	Community TG Shared PD FD PW Warrenville	WARNLCL	Warrenville	Community TG Shared PD FD PW Warrenville	DU WARVL LOCAL
WCHGO LCL	West Chicago	Community TG Shared PD FD PW West Chicago	WEGOLCL	West Chicago	Community TG Shared PD FD PW West Chicago	DU WHCGO LOCAL
WESTM LCL	Westmont	Community TG Shared PD FD PW Westmont	WSTMLCL	Westmont	Community TG Shared PD FD PW Westmont	DU WESTM LOCAL
WHETN LCL	Wheaton	Community TG Shared PD FD PW Wheaton	WEATLCL	Wheaton	Community TG Shared PD FD PW Wheaton	DU WHETN LOCAL
WILBK LCL	Willowbrook	Community TG Shared PD FD PW WillowBrook	WLBKLCL	Willowbrook	Community TG Shared PD FD PW WillowBrook	DU WILBK LOCAL
WNFLD LCL	Winfield	Community TG Shared PD FD PW Winfield	WFLDLCL	Winfield	Community TG Shared PD FD PW Winfield	DU WNFLD LOCAL
WOODL LCL	Wood Dale	Community TG Shared PD FD PW Wood Dale	WDDL LCL	Wood Dale	Community TG Shared PD FD PW Wood Dale	DU WOODL LOCAL
WOODR LCL	Woodridge	Community TG Shared PD FD PW WoodRidge	WDRGLCL	Woodridge	Community TG Shared PD FD PW WoodRidge	DU WOODR LOCAL
YORKC LCL	York Center	Community TG Shared PD FD PW York Center Fire	YRKC LCL	York Center	Community TG Shared PD FD PW York Center Fire	DU YRKC LCL

FIRE DISPATCH						
FD 1	ACDC	Primary Dispatch FD: Pleasantview, Tristate, Westmont FD	FDACDC1	ACDC	Primary Dispatch FD: Pleasantview, Tristate, Westmont FD	DU FD ACDC1
FD 2	ACDC	Primary Dispatch: Addison, Itasca, Wood Dale, Bensenville FD	FDACDC2	ACDC	Primary Dispatch FD: Addison, Itasca, Wood Dale, Bensenville	DU FD ACDC2
FD 3	ACDC	ACDC Backup Fire Channel,	FDACDC3	ACDC	Backup Fire Channel, Major Incident	DU FD ACDC3
FD EAST	DU COMM	Primary Dispatch Clarendon Hills, Elmhurst, Glen Ellyn, Hinsdale, Lombard, Villa Park, York Center, Oakbrook Terrace, Oak Brook FD	FDEAST	DU COMM	Primary Dispatch Clarendon Hills, Elmhurst, Hinsdale, Lombard, Villa Park, York Center, Oakbrook Terrace, Oak Brook FD	DU FIRE EAST
FD NORTH	DU COMM	Primary Dispatch Bloomingdale, Carol Stream, Glenside, Roselle, West Chicago, Wheaton, Winfield, Bartlett, Hanover Park FD	FD NORTH	DU COMM	Primary Dispatch BLMGDL, Carol Stream, Glenside, Glen Ellyn, Roselle, W. Chicago, Wheaton, Winfield FD	DU FIRE NORTH
FD WEST	DU COMM	Not active	FDWEST	DU COMM	Primary Dispatch Bartlett, Hanover Park FD	DU FIRE WEST
FD SOUTH	DU COMM	Primary Dispatch Darien, Downers Grove, Woodridge, Lisle Woodridge, Warrenville FD	FD SOUTH	DU COMM	Primary Dispatch Darien, Downers Grove, Woodridge, Lisle Woodridge, Warrenville FD	DU FIRE SOUTH
NVFD 1	Fire	Fire Patch to Naperville Primary Fire dispatch channel	NVFD1	Fire	Fire Patch to Naperville Primary Fire dispatch channel	DU NV_FD1

FIRE OPS						
FD OPS 11	ACDC	Fire Operations assigned to FD 1 (FDACDC 1) FD's	FD OPS 6	ACDC	Fire Operations 6 assigned to FDACDC 1 FD's	DU FIRE OPS 6
FD OPS 12	ACDC	Fire Operations assigned to FD 1 (FDACDC 1) FD's		ACDC		DU FDOPS6-2
FD OPS 21	ACDC	Fire Operations assigned to FD 2 (FDACDC 2) FD's	FD OPS 7	ACDC	Fire Operations 7 assigned to FDACDC 2 FD's	DU FIRE OPS 7
FD OPS 22	ACDC	Fire Operations assigned to FD 2 (FDACDC 2) FD's		DU COMM		DU FDOPS7-1
FD OPS 31	ACDC	Fire Operations assigned to FD 3 (FDACDC3) FD's		ACDC		DU FDOPS8-1
FD OPS 32	ACDC	Fire Operations assigned to FD 3 (FDACDC3) FD's		DU COMM		DU FDOPS1-2
FD OPS E1	DU COMM	Fire Operations assigned to Fire East FD's	FD OPS 2	DU COMM	Fire Operations 2 assigned to Fire East FD's	DU FIRE OPS 2
FD OPS E2	DU COMM	Fire Operations assigned to Fire East FD's		ACDC		DU FDOPS2-2
FD OPS E3	DU COMM	Fire Operations assigned to Fire East FD's		DU COMM		DU FDOPS5-2
FD OPS N1	DU COMM	Fire Operations assigned to Fire North FD's	FD OPS 3	DU COMM	Fire Operations 3 assigned to Fire North FD's	DU FIRE OPS 3
FD OPS N2	DU COMM	Fire Operations assigned to Fire North FD's				TEMP TG
FD OPS N3	DU COMM	Fire Operations assigned to Fire North FD's	FD OPS 5	DU COMM	Fire Operations 5 assigned to Fire West FD's	DU FIRE OPS 5
FD OPS S1	DU COMM	Fire Operations assigned to Fire South FD's	FD OPS 4	DU COMM	Fire Operations 4 assigned to Fire South FD's	DU FIRE OPS 4
FD OPS S2	DU COMM	Fire Operations assigned to Fire South FD's		DU COMM		DU FDOPS4-2
FD OPS S3	DU COMM	Fire Operations assigned to Fire South FD's		DU COMM	Patch To DU-COMM UHF CH 5	DU DC CH 5

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			
JN OPS1 SEC	Police & Fire	INTERAGENCY INTEROP PD-FD ENCRYPTED	JNT TASK	Police & Fire	Police and Fire Joint Task Force	DU JNT TASK
JN OPS2 SEC	Police & Fire	INTERAGENCY INTEROP PD-FD ENCRYPTED				DU JNOP2SEC
NVFD FG1	Fire	Fire Patch to Primary Naperville Fire Ground channel	NVDFDG1	Fire	Fire Patch to Primary Naperville Fire Ground channel	DU NVDFDG1

FIRE WIDE						
COWD FD	Fire	County wide FD use for testing and county wide fire coordination	COWD FD1	Fire	County wide FD use for testing and county wide fire coordination	DU COWD FD 1
FD STWD 1	DU COMM	Statewide: DU-COMM Fire	STWDFD1	DU COMM	Statewide: DU-COMM Fire	DU FD STWD 1
FD STWD 2	ACDC	Statewide: ACDC Fire	STWDFD2	ACDC	Statewide: ACDC Fire	DU FD STWD 2

POLICE DISPATCH						
DPSO F1	DU COMM	Primary Dispatch DuPage Sheriff	DPSO F1	ACDC	Primary Dispatch DuPage Sheriff and DuPage Forest Preserve PD	DU DPSO F1
DPSO F2	DU COMM	Tactical PD: DuPage Sheriff Backup Police Disptach Talkgroup	DPSO F2	DPSO	Community TG Shared DuPage Sheriff	DU DPSO F2
PD 1	ACDC	Primary Dispatch Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	ACDC 1	ACDC	Primary Dispatch Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	DU ACDC 1
PD 2	ACDC	Primary Addison, Bensenville, Wood Dale, Itasca	ACDC 2	ACDC	Primary Dispatch Addison, Bensenville, Wood Dale, Itasca PD	DU ACDC 2
PD 3	ACDC	Primary Dispatch Bloomigdale and Glendale Heights PD	ACDC 3	ACDC	Primary Dispatch Bloomigdale, Glendale Heights PD	DU ACDC 3
PD 4	ACDC	ACDC Backup Police Dispatch Talkgroup	ACDC 4	ACDC	Requested as Backup Police Dispatch Talkgroup: Move Non Involved Agencies off channel.	DU ACDC 4
1EAST	DU COMM	Primary Dispatch Villa Park, Lombard PD	1EAST	DU COMM	Primary Dispatch Villa Park, Lombard PD	DU 1EAST
1NORTH	DU COMM	Primary Dispatch Hanover Park, Roselle PD	1NORTH	DU COMM	Primary Dispatch Hanover Park, Roselle PD	DU 1NORTH
1SOUTH	DU COMM	Primary Dispatch Darien, Lisle, Woodridge PD	1SOUTH	DU COMM	Primary Dispatch Darien, Lisle, Woodridge PD	DU 1SOUTH
1WEST	DU COMM	Primary Dispatch Carol Stream, Bartlett PD	1WEST	DU COMM	Primary Dispatch Carol Stream, Bartlett PD	DU 1WEST
3EAST	DU COMM	Primary Dispatch Elmhurst, Oakbrook Terr. PD	3EAST	DU COMM	Primary Dispatch Elmhurst, Oakbrook Terr. PD	DU 3EAST
3SOUTH	DU COMM	Primary Dispatch Burr Ridge, Clarendon Hills, Hinsdale, Oak Brook, Willowbrook PD	3SOUTH	DU COMM	Primary Dispatch Burr Ridge, Clarendon Hills, Hinsdale, Oak Brook, Willowbrook PD	DU 3SOUTH
3WEST	DU COMM	Primary Dispatch Wheaton, Glen Ellyn PD	3 WEST	DU COMM	Primary Dispatch Wheaton, Glen Ellyn PD	DU 3WEST
7SOUTH	DU COMM	Primary Dispatch, Downers Grove PD	7SOUTH	DU COMM	Primary Dispatch, Downers Grove PD	DU 7 SOUTH
7WEST	DU COMM	Primary Dispatch West Chicago, Warrenville, Winfield PD	7 WEST	DU COMM	Primary Dispatch West Chicago, Warrenville, Winfield PD	DU 7WEST
COD 1	COD	Primary Dispatch COD PD	COD1	COD	Primary Dispatch COD PD	DU COD 1
COD 2	COD	Secondary Dispatch COD PD	COD2	COD	Secondary Dispatch COD PD	DU COD 2

POLICE WIDE						
COWD PD 1	Police	PD OPS assigned as needed	COWD PD1	Police	Tactical PD: Countywide available to all PD's	DU COWD PD1
COWD PD 2	Police	PD OPS assigned as needed	COWD PD2	Police	Tactical PD: Countywide available to all PD's	DU COWD PD2
ACDC STWD	ACDC	Statewide: ACDC PD	ACDCSTWD	ACDC	Statewide: ACDC PD	DU ACDC STWD
DC STWD	DU COMM	Statewide: DU-COMM PD	DCSTWD	DU COMM	Statewide: DU-COMM	DU DUCOMM STWD
DPSO STWD	Police	Tactical PD Statewide: DPSO	DPSOSTWD	ACDC	DPSO Statwide	DU DPSO STWD

POLICE TACTICAL						
DC TAC 1	DU COMM	Tactical PD: DU-COMM 1-NORTH & 1-WEST	DCTAC1	DU COMM	Tactical PD: DU-COMM 1-NORTH & 1-WEST	DU DCTAC1
DC TAC 2	DU COMM	Tactical PD: DU-COMM 1-EAST & 3-EAST	DCTAC2	DU COMM	Tactical PD: DU-COMM 1-EAST & 3-EAST	DU DCTAC2
DC TAC 3	DU COMM	Tactical PD: DU-COMM 1-SOUTH & 3-SOUTH, DU-COMM 7 SOUTH	DCTAC3	DU COMM	Tactical PD: DU-COMM 1-SOUTH & 3-SOUTH, DU-COMM 7 SOUTH	DU DCTAC3
DC TAC 4	DU COMM	Tactical PD: DU-COMM 3-WEST & 7-WEST	DCTAC4	DU COMM	Tactical PD: DU-COMM 3-WEST & 7-WEST	DU DCTAC4
DC TAC 5	DU COMM	Tactical PD: DU-COMM PDs	DCTAC5	DU COMM	Tactical PD: DU-COMM PDs	DU DCTAC5
DC TAC 6	DU COMM	Tactical PD: DU-COMM PDs	DCTAC6	DU COMM	Tactical PD: DU-COMM PDs	DU DC TAC6
DPSO TAC 1	DU COMM	Tactical PD: DPSO	DPSOTAC1	DU COMM	Tactical PD: DPSO	DU DPSO TAC1
DPSO TAC 2	DU COMM	Tactical PD: DPSO	DPSOTAC2	DU COMM	Tactical PD: DPSO	DU DPSO TAC2
DPSO TAC 3	DU COMM	Tactical PD: DPSO	DPSOTAC3	DU COMM	Tactical PD: DPSO	DU DPSO TAC3

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			
DPSO TAC 4	DU COMM	Tactical PD: DPSO	DPSOTAC4	DU COMM	Tactical PD: DPSO	DU DPSO TAC4
PD TAC 1	ACDC	Tactical PD Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	ACDCTAC1	ACDC	Tactical PD: ACDC 1	DU ACDC TAC1
PD TAC 2	ACDC	Tactical PD: Addison, Bensenville, Wood Dale, Itasca	ACDCTAC2	ACDC	Tactical PD: ACDC 2	DU ACDC TAC 2
PD TAC 3	ACDC	Tactical PD: Bloomingdale & Glendale Heights PD	ACDCTAC3	ACDC	Tactical PD: ACDC 3	DU ACDC TAC 3
PD TAC 4	ACDC	Tactical PD: ACDC PDs	ADCTECH2	ACDC	Tech Operations: ACDC	DU ADCTECH2
DUP FLASH	Police	Dupage PD Flash Messaging	DPSOTAC5	DU COMM	Tactical PD: DPSO	DU DPSO TAC5

MERIT						
MERIT 1	Police	Tactical PD: MERIT 1 - SWAT	DCTF1	Police	Tactical PD: Task Force Talkgroups	DU DCTF 1
MERIT 2	Police	Tactical PD: MERIT 2 - SWAT	DCTF2	Police	Tactical PD: Task Force Talkgroups	DU DCTF 2
MERIT 3	Police	Tactical PD: MERIT 3 - Major Crimes	DCTF3	Police	Tactical PD: Task Force Talkgroups	DU DCTF 3
MERIT 4	Police	Tactical PD: MERIT 3 - Major Crimes	DCTF4	Police	Tactical PD: Task Force Talkgroups	DU DCTF 4
MERIT 5	Police	Tactical PD: MERIT 5 - Command:	DCTF5	Police	Tactical PD: Task Force Talkgroups	DU DCTF 5

POLICE WIDE						
STWD TAC 1	DU COMM	Tactical PD Statewide: DU-COMM	STWDTAC1	DU COMM	Tactical PD Statewide: DU-COMM	DU STWDTAC1
STWD TAC 2	ACDC	Tactical PD Statewide: ACDC	STWDTAC2	ACDC	Tactical PD Statewide: ACDC	DU STWDTAC2
STWD TAC 3	Police	New Tactical PD Statewide	NIPAS1	Police	ILEAS PD Box Alarm System	DU NIPAS1
STWD TAC 4	Police	New Tactical PD Statewide	PW6	Public Works	Public Works: TBD	DU PW 6

POLICE INVESTIGATION						
PD INV 1	Police	PD Investigation TG NW: DPSO, Bartlett, Bloomingdale, Glendale Heights, Carol Stream, Roselle, Hanover Park, Glen Ellyn, Wheaton, College of DuPage, DuPage Forest Preserve	PDREG 1	Police	Region 1 PD Tactical TG NW: DPSO, Bartlett, Bloomingdale, Glendale Heights, Carol Stream, Roselle, Hanover Park, Glen Ellyn, Wheaton, College of DuPage, DuPage Forest Preserve	DU PD REG 1
PD INV 2	Police	PD Investigation TalkGroup NE: DPSO, Addison, Bensenville, Itasca, Wood Dale, Elmhurst, Oakbrook Terrace, Villa Park, Lombard, DuPage Forest Preserve	PDREG 2	Police	Region 2 PD Tactical TalkGroup NE: DPSO, Addison, Bensenville, Itasca, Wood Dale, Elmhurst, Oakbrook Terrace, Villa Park, Lombard, DuPage Forest Preserve	DU PD REG 2
PD INV 3	Police	PD Investigation TalkGroup SW: DPSO, Darien, Lisle, Naperville, Warrenville, West Chicago, Winfield, Woodridge, DuPage Forest Preserve	PDREG 3	Police	Region 3 PD Tactical TalkGroup SW: DPSO, Darien, Lisle, Naperville, Warrenville, West Chicago, Winfield, Woodridge, DuPage Forest Preserve	DU PD REG 3
PD INV 4	Police	PD Investigation TalkGroup SE: DPSO, Burr Ridge, Clarendon Hills, Downers Grove, Hinsdale, Oak Brook, Westmont, Willowbrook, DuPage Forest Preserve	PDREG 4	Police	Region 4 PD Tactical TalkGroup SE: DPSO, Burr Ridge, Clarendon Hills, Downers Grove, Hinsdale, Oak Brook, Westmont, Willowbrook, DuPage Forest Preserve	DU PD REG 4

EDUCATION						
EDU 1	Colleges	Colleges Zone 1: Wheaton College,	EDU1	Colleges	Colleges Zone 1: Wheaton,	DU EDU 1
EDU 2	Colleges	Colleges Zone 2: TBD	EDU2	Colleges	Colleges Zone 2: TBD	DU EDU 2
EDU 3	Colleges	Colleges Zone 3: TBD	EDU3	Colleges	Colleges Zone 3: TBD	DU EDU 3
EDU 4	Colleges	Colleges Zone 4: TBD	EDU4	Colleges	Colleges Zone 4: TBD	DU EDU 4

PUBLIC WORKS						
PW 1	Public Works	Public Works: TBD	PW1	Public Works	Public Works: TBD	DU PW 1
PW 2	Public Works	Public Works: TBD	PW2	Public Works	Public Works: TBD	DU PW 2
PW 3	Public Works	Public Works: TBD	PW3	Public Works	Public Works: TBD	DU PW 3
PW 4	Public Works	Public Works: TBD	PW4	Public Works	Public Works: TBD	DU PW 4
PW 5	Public Works	Public Works: TBD	PW5	Public Works	Public Works: TBD	DU PW 5

EMERGENCY MANAGEMENT						
DUP OEM 1	OHSEM	OHSEM Internal agency use	OHSEM1	OHSEM	OHSEM Internal agency use	DU OHSEM1
DUP OEM 2	OHSEM	OHSEM Alternate	OHSEM2	OHSEM	OHSEM Alternate	DU OHSEM2

**FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)**

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			

NOT APPROPRIATE						
ACDC FD ATG	ACDC	Announcement TG for ACDC: FDACDC1, FD ACDC2, & FD ACDC3		ACDC	Announcement TG for ACDC: FDACDC1, FD ACDC2, & FD ACDC3	DU ACDC FD ATG
ACDC OPS	ACDC	PSAP Operations: ACDC		ACDC	PSAP Operations: ACDC	DU ACDC OPS
ACDC PD ATG	ACDC	Announcement TG for ACDC: ACDC1, ACDC2, ACDC3, & ACDC4		ACDC	Announcement TG for ACDC: ACDC1, ACDC2, ACDC3, ACDC4, & DPSO F1 (or ACDC5)	DU ACDC PD ATG
ACDC TECH	ACDC	Tech Operations: ACDC	ADCTECH1	ACDC	Tech Operations: ACDC	DU ADCTECH1
AUFD	Fire	Aurora Fire Dispatch		Fire	Aurora Fire Dispatch	DU AUFD
AUFD FG	Fire	Aurora Fire Ground		Fire	Aurora Fire Ground	DU AUFD FG
BRIDGE	DU COMM	PSAP Operations: DU-COMM		DU COMM	PSAP Operations: DU-COMM	DU DC BRIDGE
DC FD ATG	DU COMM	Announcement TG for DU-COMM: Fire NORTH, Fire EAST, Fire SOUTH, & Fire WEST		DU COMM	Announcement TG for DU-COMM: Fire NORTH, Fire EAST, Fire SOUTH, & Fire WEST	DU DC FD ATG
DC PD ATG	DU COMM	Announcement TG for DU-COMM: 1NORTH, 1EAST, 3 EAST, 1SOUTH, 3SOUTH, 7SOUTH, 1WEST, 3WEST, 7WEST & DPSO		DU COMM	Announcement TG for DU-COMM: 1NORTH, 1EAST, 3 EAST, 1SOUTH, 3SOUTH, 7SOUTH, 1WEST, 3WEST, & 7WEST	DU DC PD ATG
DC TECH	DU COMM	Radio Technicians (DU COMM)	TECH	DU COMM	Radio Technicians (DU COMM, Sheriff)	DU TECH
DPSO JAIL	DPSO	DuPage Sheriff Jail Operations DPSO only	DPSOJAIL	DPSO	DuPage Sheriff Jail Operations DPSO only	DU DPSO JAIL
DPSO JOF	DPSO	Court Operations - DPSO only	DPSO CRT	DPSO	Court Operations - DPSO only	DU DPSO COURT
DSAO	SAO	DuPage State's Attorney	DSAO	SAO	DuPage State's Attorney	DU DSAO
POINT	PSAPs	PSAP Operations: DuPage PSAP to PSAP		PSAPs	PSAP Operations: PSAP to PSAP	DU PSAP POINT

OUT OF SERVICE						
zOOS				DU COMM	DU COMM Fire Operations	DU DC FIRE 1
zOOS				DU COMM	DU COMM Fire Operations	DU DC FIRE 2
zOOS				DPSO	New SPARE	DU DPSO ADMIN
zOOS				Spare		DU DPSO ATG
zOOS				DU COMM	New SPARE	DU DPSO OPS
zOOS				ETSB	ETSB Talkgroup	DU ETSB
zOOS				Fire	Fire Operations 1 available to all FD's	DU FIRE OPS 1
zOOS				Spare	Spare	DU SPARE 1
zOOS				Spare	Spare	DU SPARE 2
zOOS				Spare	Spare	DU SPARE 4
zOOS				Spare		SPARE



ETSB PAC Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0021-25

Agenda Date: 5/14/2025

Agenda #: 7.B.

RESOLUTION TO REPEAL POLICY 911-005.3: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM) ENCRYPTED TALK GROUPS

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to repeal Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups, initially adopted by the DU PAGE ETSB on April 9, 2018; and

WHEREAS, DU PAGE ETSB Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the subject matter covered within Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups is covered within Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) which was previously amended and approved by the DU PAGE ETSB and is no longer necessary.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups, be, and it is hereby repealed.

Enacted and approved this 14th of May, 2025 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911-005.3

Previous Policy(s): ETS-13-001P, Sections 8.0.2, 8.0.3, 8.0.4

Effective Date: April 10, 2018

Revised:

Access to the DuPage Emergency Dispatch Interoperable Subscriber Unit System (DEDIRS) Encrypted Talk Groups

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIRS requirements for use and access of DEDIRS talk groups for the purpose of interoperability for emergency communications.

Additional Authority:

Public Act 100-002

OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIRS for non-member agencies.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIRS users and agencies receiving approval to access DEDIRS talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

DuPage ETSB acknowledges that there may be legitimate reasons that non-sworn personnel may need access to encrypted talk groups on the DEDIRS subscriber unit system. Some of these reasons may include membership on a task force by non-sworn personnel, or membership on a task force by members of an agency that are not a participating member of DEDIRS.

This application for access to DEDIRS encrypted talk groups should be completed and submitted to the PAC for consideration and approval. DuPage ETSB is not responsible for any fees for programming of the subscriber unit, and monthly airtime fees will be the responsibility of the requestor or the sponsoring agency or task force that is requesting access or the non-member agency.

Emergency Telephone System Board Of DuPage County Policy and Procedures



II. Application Procedure

Any agency that determines it has a need to provide a non-sworn member with access to an encrypted talk group may apply to DuPage ETSB for access.

Applicant Responsibilities

Application: The applicant must make application to the ETSB and supply the following documents with the application:

1. A brief cover letter/email explaining the need for access, type of anticipated use (daily, mutual aid, auto aid, task force etc.) and any other pertinent information including which DEDIRS members the requestor will mostly likely communicate;
2. A completed DuPage ETSB DEDIRS Access Application, unless this is a subscriber unit already active on DEDIRS;
3. A completed DuPage ETSB Application for Access to DEDIRS Encrypted Talk Groups for Non-Sworn Personnel form;
4. A completed DuPage ETSB Confidentiality Agreement for Use of STARCOM21 Subscriber Unit System form.

The rights of the Applicant and the ability to utilize the DEDIRS system will rest with the Applicant and DuPage ETSB and is neither transferable nor can it be expanded upon without permission.

Each Applicant will be responsible for those fees incurred on its behalf. All subscriber fees charged by Motorola for an Applicant's subscriber unit maintenance or operations are the responsibility of the Applicant. The PAC, DuPage ETSB or any of its member agencies are not responsible for any equipment or losses directly or indirectly associated with this system or agreement.

DuPage ETSB Responsibilities

Before an Applicant is approved for use of encrypted talk groups, all member police and fire agencies shall be notified with a fourteen (14) notification window. The process of notification will be outlined below.

DuPage ETSB and/or Motorola may disable a subscriber unit or units at any time with or without notice to the requesting agency. DuPage ETSB may disable any subscriber unit or units which adversely impact the performance of the DEDIRS or suspend or revoke the agreement with the Applicant if, in DuPage ETSB's opinion, the Applicant's continued usage on DEDIRS adversely impacts the system or safety of the public safety personnel.

Application Process: The application shall be processed as follows:

- The application, including the four items listed previously, shall be submitted to DuPage ETSB.
- If this application includes a new subscriber unit to the DEDIRS, DuPage ETSB shall review the application with the ETSB-approved subscriber unit vendor to assess the type of equipment the Applicant proposes to use with DEDIRS, its load potential on the system and other technical items associated with the application, including the code plug development. The approved vendor will provide a recommendation whether to approve or deny the application based solely on operational

Emergency Telephone System Board Of DuPage County Policy and Procedures



issues. If the vendor believes that the application should be denied, the vendor shall provide a brief written explanation for PAC and ETS Board consideration.

- DuPage ETSB staff will provide copies of the application to the PSAP Directors. The date that the application is distributed to the PSAPs will start the fourteen (14) day notification window for member review.
- The PSAP Directors will advise their member agencies of the application request. This can be accomplished through their own internal operational process for disseminating information to their agencies (email, committee meetings etc.). PSAPs are encouraged to bring this information through internal committees to promote discussion and consensus.
- The PSAP Directors will advise DuPage ETSB staff via email if there are no objections or of any objections to the application or recommendations within fourteen (14) days of receipt of the application. The objection must be filed in writing by return receipt email to ETSB911@dupageco.org within the allotted fourteen (14) calendar days.
- DuPage ETSB staff shall prepare the application paperwork for the next PAC and ETS Board agendas.

The PAC shall review any application for access. During that review process the PAC shall:

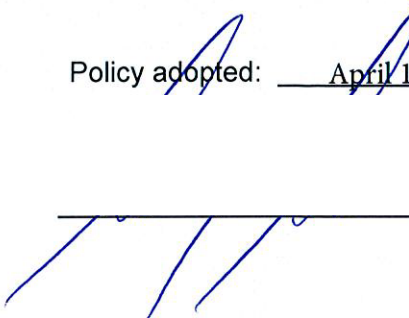
- Assure that all associated paperwork is complete;
- Shall hear a report from DuPage ETSB staff on the status of the fourteen (14) day notification, approvals/objections/recommendations from members and vendor recommendations for the application;
- Shall discuss the application and vote to make a recommendation to the ETS Board to either approve or deny the application and forward the application and recommendation to the ETS Board for its next regular meeting.

In the event the PAC denies the application, the application and brief written explanation by the PAC Chairman, or his designee, shall be forwarded to the ETS Board for their information and discussion. In the event the PAC cannot reach a consensus vote that fact shall be reported to the ETS Board in writing for their information and discussion.

III. Implementation

The Applicant will be notified of the DuPage ETSB decision. If approved, the Applicant may then proceed to program its subscriber unit with the designated encrypted talk groups.

Policy adopted: April 10, 2018



Gary Grasso, Chairman

Emergency Telephone System Board Of DuPage County Policy and Procedures



DUPAGE ETSB APPLICATION FOR ACCESS TO DEDIRS ENCRYPTED TALK GROUPS FOR NON-SWORN PERSONNEL

DuPage ETSB acknowledges that there may be legitimate reasons that non-sworn personnel may need access to encrypted talk groups on the DEDIRS subscriber unit system. Some of these reasons may include membership on a task force by non-sworn personnel, or membership on a task force by members of an agency that are not a participating member of DEDIRS.

This application for access to DEDIRS encrypted talk groups should be completed and submitted to the PAC for consideration and approval. DuPage ETSB is not responsible for any fees for programming of the subscriber unit, and monthly airtime fees will be the responsibility of the requestor or the sponsoring agency or task force that is requesting access or the non-member agency.

Name of operator that will be given access: _____

Agency of operator: _____

Reason for access: _____

Sponsoring Agency or Task Force: _____

Was a background check completed on the operator: (circle one) Yes No

Did the operator sign a confidentiality agreement: (circle one) Yes No

The sponsoring agency or task force acknowledges that they have conducted the appropriate screening of the operator requesting access and will make that background check available to the PAC or ETSB upon request from one of those agencies.

Name of sponsoring agency supervisor: _____

Signature of sponsoring agency supervisor: _____

Date: _____

Emergency Telephone System Board Of DuPage County Policy and Procedures



DUPAGE ETSB CONFIDENTIALITY AGREEMENT USE OF STARCOM 21 SUBSCRIBER UNIT SYSTEM

As a member of the _____ (name of task force or sponsoring agency), I understand that I may learn of or have access to information over encrypted talk groups of the DEDIRS subscriber unit system which is of personal, safety-sensitive, or otherwise confidential in nature. Such information includes, but is not limited to incident report information, NCIC/LEADS information, Computer Aided Dispatch/RMS information, and other law enforcement or police related information.

I agree to maintain the confidentiality of such information and will not divulge it to anyone for any purpose without the express consent or approval of the task force or sponsoring agency.

I further understand and agree that I am prohibited from using any of this information for my personal use or benefit or for any other non-Police business related purposes.

I understand and agree that my failure to comply with the confidentiality requirement set forth in this Confidentiality Agreement is grounds for discipline, up to and including termination of access to encrypted talk groups.

The restrictions of the Confidentiality Agreement regarding disclosure and use of information shall continue to apply after termination of my relationship with the task force or sponsoring agency.

I have read and understand this agreement and agree to comply with it in every respect.

Dated this _____ day of _____, 20_____

Signature

Printed Full Name

Agency



ETSB Other Action Item

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-0935

Agenda Date: 4/7/2025

Agenda #: 7.C.

APRIL DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIRS)

Motorola Wednesday Morning Status Call – March 5, 2025 – in person report to ETS Board.
Motorola Wednesday Morning Status Call – March 12, 2025 - no call ETSB Board meeting.

Motorola Wednesday Morning Status Call – March 19, 2025

Encryption: Have updated information for the DuPage Talkgroups new AES plan. Andy S to meet with ETSB on the MOUs talkgroups this week to make sure we have updated information. Andy is looking into some of the radio's capacity for duplicating DuPage talkgroups. (APX 4000) We are currently working with the new AXS consoles(ACDC) to devise a plan for the migration to AES and OTEK operations. We hope to have this resolved this week.

AXS Consoles: As of Tuesday night 6 consoles had been fully installed and were functioning. There was an issue with only one port being available for IRR and Eventide Logging, but we have used a splitter to provide feed to both systems. I have reached out to Motorola engineering to determine appropriate steps in resolving this issue. Installation to continue at pace of 2-3 consoles per day.

DFSI: Met with Jim Connolly last week to discuss ACDC need for DFSI and potential hurdles in implementation. Motorola is still planning on setting up Tait system in the lab to test prior to implementation in the field. Linda Z provided contact with Purvis to help Motorola determine method of providing data to Purvis system with DFSI implementation. Reaching back out to Leonardo to get system diagrams to help determine setup for DU-COMM system.

Motorola Wednesday Morning Status Call – March 26, 2025

Encryption: Motorola is still waiting on new console installation to be complete and configuration to be finalized so we can provide ADP to AES Encryption on the consoles. Matt Downer is currently working on finalizing documenting the encryption plan created from gathered information. Andy Saucedo is still working to gather all MOU information for encryption as well. Motorola is currently tracking down information on inventory as well.

AXS Console Installation: As of Tuesday 2/26/25 there were 16 consoles installed at the ACDC dispatch center. Installation continues with the goal of full implementation and completion prior to April 10th. Motorola STs and ChiComm are continuing to troubleshoot issues as they arise. Installation continues at the pace of 2-3 positions per day.

DFSI: The Motorola lab has stated that the original time available for lab testing is not available any longer. Motorola is working with the lab engineers to lock down a schedule where the Tait system can be tested. The Motorola equipment (spare borrowed from ETSB) has been configured in the lab and they are actively working on networking. Once we have a date secured we will work with Jim Connolly to test Tait equipment.

PAC Member Fire Deputy Chief Craig Jansen provided an update at the ACDC Fire Ops meeting on March 11. PAC Vice Chair Fire Chief Chris Clark provided an update to the DU-COMM fire chiefs at their Ops meeting on March 20.

Fire Focus Report: Friday, March 21, 0900 to 12:30

1. Status of obtaining encryption keys. Who is responsible and is help needed?
 - a. Andres will reference to the contact information from each of the MOU's (about 15) and provide a spreadsheet that Andy can reference to make contact and get the keys. If Andy needs assistance, he will reach out to the Focus Group.
 - b. Prior to programming radios, the CKR's must be established and entered into the radio. The key may be able to be loaded over the air but not the CKR. Therefore getting the CKR's is on the critical path.

2. IGA status.
 - a. MOU's will need to be updated listing the CKR's. ETSB has created an updated form similar to the Grundy County Form.
3. Requests for all hazard zone mode for fire ground channels/talkgroups.
 - a. Oak Brook and Clarendon Hills have requested that their radios be set up so fireground tactical channels are only available in Hazard Zone mode.
 - i. Agency selectable zones can be set up with all tactical channels using Hazard Zone operation only.
 - ii. The same channels and talkgroups exist in several other Zones in the radio and are available in non-Hazard Zone mode. This is part of the standardized radio template.
 - iii. It is not possible to prevent a user from selecting the non-Hazard Zone version of the channel from another Zone.
4. Radio ID/ RSI numbering- pros/cons of 10 million series vs 270000. Same or new IDs.
 - a. Discussed the benefits and detriments of using the existing 270000 radio ID series or the 10 million series.
 - i. Using the existing radio ID's (270000 series) would allow aliases on existing mobile radios to continue to work. This would also benefit non-Starcom VHF radios that are currently set up to decode aliases.
 - ii. Using the existing radio ID's (270000 series) would allow the Radio ID and the Encryption ID to be the same. The KVL only supports 6 digits.
 - iii. Using the existing radio ID's (270000 series) could complicate radio testing as effort would be needed to avoid two radios with the same ID.
 - b. Linda will inquire about using the current 270000 series radio ID's.
 - i. Need to confirm that ID's in the range not currently assigned to DuPage are available.
5. Confirm FD Template Channel naming:
 - a. Zones 1-3 Existing template with existing names
 - b. Zones 4 & 5- User Selects using new naming conventions
 - c. Zone 6 - 15 new FD OPS channels and names
 - d. Zones 8 & 9 in all radios (new zones with HZ)
 - e. User Select Zones 66 & 67 use all new names

Confirmed that Zones 1-3 will be deleted once talkgroup names are changed.
6. Fleetmap/Template Reviews:
 - a. Review Assignments/Status
 - i. Andres updated the Monday spreadsheet with separate status for Template and Fleetmap reviews.
 - b. Number of characters/spaces
 - i. Radio Alias and System Alias shall be the same
 - ii. Total characters limit is 14
 - iii. All aliases will begin with "DUxxx" including DU for DuPage and three letter agency code with no space in between.
 - iv. This leaves 9 remaining characters available.
 - v. If 8 or fewer characters are needed, a space will be added following the agency code.
 - c. Where should docs be located (fleetmap, template, signoff page)?
 - i. Monday spreadsheet updated.
7. Focus Group Testing of final template
 - a. Testing required
 - i. Andy will program a codeplug with the Addison FD template and push it to Focus Group members for evaluation.

- ii. All controls, display, volume levels, etc. need to be evaluated.
 - iii. Regional mutual aid resources need to be tested.
 - b. Responsible parties
 - i. Will and Grundy Counties: John Sullivan
 - ii. North Cook and Kane County: Chris Clark
 - iii. South Cook County: Craig Jensen
 - iv. State and Tollway: Jim Connolly
- 8. Training program development and delivery methods
 - a. Who's developing materials?
 - i. In process of obtaining base materials from Motorola
 - b. How will training be delivered?
 - i. Resources (Documents, slides, videos) will be provided to agencies two weeks prior to radio delivery.
- 9. Status of Motorola updates to XN portables
 - a. No updates.
- 10. Roll Out Strategy by agency
 - a. Agency test radios, test period
 - i. Agency will receive two radios to test for one week.
 - ii. Chris Clark will determine a radio ID for use, preferably a new one.
 - b. Radio exchange
 - i. Radios will be exchanged one for one. One agency per day.
- 11. Mobile radio solution status update.
 - a. Motorola working on it. Presenting soon.
- 12. Command Central
 - a. Will Command Central Aware be made available agencies?
 - b. Need information on license fees.

Radio Alias List and Templates Updates March 2025

The March 2025 update outlines the progress in gathering essential documents from agencies, including Alias Lists, template selections, and sign-off memos. This overview captures the ongoing collaboration and systematic efforts to ensure all submissions align with the required standards. The following data provides a detailed breakdown of the current stages and distribution within the collection process.

Documents Submission Status	
Awaiting Template Review	9
Awaiting Alias Review	1
Awaiting Full Review	1
Documents Pending	1
Pending Sign Off Memo	1
Ready for configuration	12
Waiting on Agency Response	4
Total Agencies	29
Template Selection	
Pending Selection	2
Option 1 Current Template No HZ	1
Option 2 with HZ in Selectable Channels	5
Option 2 NO HZ in Selectable Channels	21
Total	29

Motorola Radio System Manager Report:

The System Manager's memorandum is located at the end of the monthly report.

Firmware Update Multi-Charger:

Multi-chargers' firmware updates were completed March 26 and 27 by two teams of two from OHSEM. The System Manager previously completed updates for Bloomingdale PD and the Sheriff's Office. The System Manager is in the process of testing the firmware update for the single charger and its impact on the battery and battery life.

The teams verified asset tags as well as performed the update. This was a good asset check and ETSB staff will verify the lists and notes of the teams against inventory sheets. There were two chargers that could not be located. And there was one unit that would not accept the download. This unit staff will look at it for system issues and possible replacement.

Multi-Charger Firmware Update Project			
Agency	# of Units APXNext	# of Units APX4000	Status
Addison PD	7		Complete
Bartlett PD	6		1 Charger could not be found
Bloomington PD	6		Complete
Burr Ridge PD	4		Complete
Carol Stream PD	1		1 Charger could not be found
Darien PD	4		Complete
Downers Grove PD	7		Complete
DuPage Sheriff	2	21	Complete
Elmhurst PD	11	2	Complete
Forest Preserve PD	1		Complete
Glendale Heights PD	1		Complete
Hanover Park PD	4		Complete
Hinsdale PD	3		Complete
Lisle PD	5		Partially Complete
Lombard PD	11	1	1 Charger could not be found
Oakbrook Terrace PD	3		Complete
Oak Brook PD	8		1 Charger would not accept update
Roselle PD	6		Complete
Villa Park PD	5		Complete
Warrenville PD	4		Complete
Willowbrook PD	3		Complete
Wheaton PD	8	3	Partially Complete
West Chicago PD	4		Complete
Wood Dale PD	1		Complete
Woodridge PD	2		Complete
	116	29	

Firmware Update APXNext/Police: In the March report there were 274 police radios that needed firmware updates, as of March 31 there are 81 police radios that still have not completed the firmware updates. A list will be provided at the end of this update.

A refreshed sheet for police agencies requiring firmware updates was provided for the ACDC Police Ops meeting on March 18. The DU-COMM Chiefs meeting on March 11 was cancelled.

PAC Vice Chair Fire Chief Chris Clark provided an update to the DU-COMM fire chiefs at their Ops meeting on March 20.

The DU-COMM Police Ops meeting on March 26 was cancelled but the firmware information was provided to DU-COMM Directors for distribution. The DU-COMM Support Services meeting on April 2 is also cancelled.

A firmware report was run on March 31 and follows this report.

POLICE AGENCIES REQUIRING FIRMWARE UPDATES – as of March 31, 2025

RADIO STATUS: Running: Package Downloaded have downloaded the firmware to the radio but it has not been applied by the user.

These radios are the ones that seem to be susceptible to the radio restart error that is happening. Any radio that gets stuck in a constant restart cycle will need a factory reset, reprogram, and key loading of the radio at the ETSB office. Submit a Zendesk ticket for that radio and schedule a time to bring it in, please.

BARTLETT PD	FOREST PRESERVE	SHERIFFS OFFICE	VILLA PARK PD
BAP SERAFIN	FPP Johnson	SOP NAVRTIL	VPP Bastian
BAP CARULLI	GLENDAL HTS PD	SOPSCHOENENBER	VPP Blake
BAP BUBIS	GHPHALIPAJ3034	SOP GREEN	VPP Bregman
BAP PRETKELIS	GHP AMODIO3017	SOP HODGE	VPP Perez
BAP SALLIS	GHP GARCIA396	SOP MERIT 2	VPP Velazquez
BAP KEYSER	GHPSTODDARD374	SOP BIBBIANO	VPP Raymond
BAP NESSLING	GHPSTACHURA395	SOP FAVELA	WCP CHASSAGNE
BENSENVILLE PD	GHPSHAFFREY954	SOP SCHULTZ	WCP LEVATO
BEP MIRANDOLA	GHP JENCA953	SOP HARRAH	WCP ONEIL
BEP CHA	GHPPSHEEHAN950	SOP FOX	WCP CARGOLA
BEP EMA	GHPLMIBAO3027	SOP GRAVEL	WHEATON PD
CAROL STREAM PD	GHP MASCIO399	SOP THOMAS	WHP Lord
CSP ZAKRSKI	GHPLNHARDT3004		WOOD DALE PD
CSP MCGOVRN	GHP SCHON397		WDP Singto
CSP MCINTYR	GHPROSARIO3007		WOODRIDGE PD
CSP FREER	LISLE PD		WOP 132
CSP PLAKETT	LIP ARNOLD		WOP 119
CSP DUMDIE	LIP CARROLL		
CSP JUSTINIANO	LIP HURT		
CSP ROE	LOMBARD PD		
CSP CCADLE	LOP OLIVER		
CSP FAUTH	OAK BK TERR PD		
CSP BACIDOR	OTP 20		
CSP KOELLER	OTP 22		
CSP CZERNEK			
CSP DUNTMAN			

RADIO STATUS: Running: Waiting For Device has not been powered on to accept the download.

BARTLETT PD	GLENDAL HTS PD	WHEATON PD	WINFIELD PD
BAP JENKINS	GHPGRZKWCZ3020	WHP Tschida	WFP SCHANE
BENSENVILLE PD	VILLA PARK PD	WHP Spare 1	WOOD DALE PD
BEP CARRERA	VPP Grabowski	WHP Klamerus	WDP Werner
FOREST PRESERVE	WESTMONT PD	WHP K Lucas	
FPP Clausen	WSP Santiago		