



An Extraordinary IBM zSeries Partner



IBM Maintenance Services Quote

Date **9/5/23**

*Valid 90
days from this
date

Purchaser: County of Dupage
Address: 421 N County Farm Rd.
City, State, Zip: Wheaton, IL 60187-3978

Contract Coverage 9/15/23 to
Period 9/14/24

Invoice Period Full Term

Equipment Description	Machine Model	Serial #	Charge Start Date	Amount per Period	EOS Indicator
zBC 12 Processor	2828-A01	8CF37	9/15/23	\$ 17,172.00	12/31/2023
DS8870 Disk Storage	2324-961	CGN40	9/15/23	\$ 18,739.00	Review Note
TOTAL:				\$ 35,911.00	(taxes Not Included)

Comments / Notes: EOS support for
2324 ends 3/31/24

Terms and Conditions:

IBM maintenance services terms and conditions are governed under your IBM Customer Agreement and IBM Master Services Agreement. Changing installed features on the listed equipment may result in increased charges which will be charged at IBM reference price. Early termination for reasons other than discontinued from productive use may result in penalty charges being assessed by IBM. A minimum 60 day notice is required to cancel IBM maintenance for out of productive usage reasons. During the contract IBM may announce End of Service (EOS) on listed equipment. In those cases where IBM will continue providing coverage under EOS terms the contract will continue with similar pricing. If you are eligible for a refund for early termination the refund amount will equal 100% of the amount PSR receives.

End of Service Coverage (EOS):

If End of Service Coverage (EOS) is indicated this means coverage is provided under IBM End of Service Support which includes

- 1) Best efforts support with no time guarantee of local parts availability or repair
- 2) No Microcode Upgrades
- 3) No IBM Product Engineering repairs, basic break/fix only
- 4) IBM may terminate EOS coverage with a 60 day notice.

Accepted By:

County of Dupage

Company

Signature

Printed Name, Title and Date

Customer may also accept this quote by
issuing a purchase order to PSR, Inc.