



DU PAGE COUNTY

ETSB - Policy Advisory Committee

Regular Meeting Agenda

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

Monday, May 5, 2025

8:15 AM

Room 3500A

Join Zoom Meeting

<https://us02web.zoom.us/j/84609997644?pwd=60lHXrEpLrA9uaX1orMufZVKSRh8lY.1>

Meeting ID: 846 0999 7644

Passcode: 924933

- 1. CALL TO ORDER**
- 2. ROLL CALL**
- 3. PUBLIC COMMENT**
- 4. CHAIR'S REMARKS - CHAIR SELVIK**
- 5. MEMBERS' REMARKS**
- 6. CONSENT ITEMS**
 - 6.A. [25-1178](#)
DEDIR System April Maintainer Report
 - 6.B. [25-1179](#)
ETSB PAC Minutes - Regular Meeting - Monday, April 7, 2025
- 7. PARENT COMMITTEE APPROVAL REQUIRED**
 - 7.A. [ETS-R-0020-25](#)
Resolution to amend and approve Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System).
 - 7.B. [ETS-R-0021-25](#)
Resolution to repeal Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups.
 - 7.C. [ETS-R-0022-25](#)
Resolution to amend and approve Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools.

7.D. [ETS-R-0023-25](#)

Resolution to amend and approve Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups.

7.E. [ETS-R-0024-25](#)

Resolution to amend and approve Policy 911-005.12: Flash Message Talk Group.

7.F. [ETS-R-0025-25](#)

Resolution to approve access to the DuPage Emergency Dispatch Interoperable Radio System talk groups pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), as requested by Lake Park High School District 108.

8. DEDIR SYSTEM8.A. [25-1225](#)

May DEDIR System Update

8.B. Police**8.C. Fire****9. OLD BUSINESS****10. NEW BUSINESS****11. ADJOURNMENT**

11.A. Next Meeting: Monday, June 2 at 8:15am in Room 3-500A



ETSB Other Action Item

421 N. COUNTY FARM
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File #: 25-1178

Agenda Date: 5/5/2025

Agenda #: 6.A.



Solving for safer. Communities, schools, hospitals, businesses everywhere.

TO: Linda Zerwin, ETSB Executive Director
FROM: Andy Saucedo, Motorola System Manager
DATE: April 29, 2025
SUBJECT: STARCOM21 DEDIRS Monthly Report

Projects:

DEDIR System Radio Replacement

APXNext Police: ADP to AES encryption plan pending. Motorola Solutions has been collecting codeplug information for all DuPage radios to construct the encryption fleetmap. All encryption documents and discussion notes have also been supplied. Outside agency IGAs are being updated and encryption keys are being collected.

APX 4000: Emergency activation configuration update was created to address a programming issue and a schedule was developed in Monday.com to update radios. Emergency activation configuration change has been applied to 19 agencies/376 radios have been programmed. There are 5 agencies/22 radios that remain to be programmed. (Oak Brook/1, Itasca/1, Elmhurst/12, Lombard/7, Wheaton/1). APX4000 channel limitation evaluation has been submitted to the Motorola encryption team.

APX8500: Alternate options to the APX8500 are being considered. APX6500 mobiles were staged for demo to Fire agencies. Additional APX6500 mobiles were configured and provided to Addison Fire for install and testing. Motorola Product Group and Account Manager met with ETSB to discuss further configuration and filter options for the APX8500.

APXNext XN Fire: Fire radio configuration templates need IGA/MOU finalization with outside agencies. ADP and AES encryption that was obtained has been added to the master configuration. All 1206 XN portables have been firmware upgraded, SmartConnect and Personnel Accountability flashed, and tuned. Also, quantity 51 Radio Central Link Issue fixes have been applied and fully completed.

Programming – Projects

Code plug updates: XNs: Modification made to Fire Master configuration and all changes have been incorporated. Fire templates on Monday.com are being reviewed by Fire Focus for accuracy.

Codeplug Creation: There were none last month.

Consolidations: There were none last month.

Radio Alignment: There were none last month.

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Service Tickets

2024	Year to Date	
Category	Opened	Closed
APX 7000XE	81	78
APX Next (PD)	144	140
APX NextXN (FD)	1	1
APX 8500 (mobile)	42	42
APX4000	11	11
Total	279	272

2025	Year to Date		Past Month					
			Totals		Categories of Tickets			
Category	Opened	Closed	Total	Closed	Consumable replaced	Alias or Configuration	Sent to Depot	Other
APX 7000XE	48	45	12	12	5	1	6	0
APX Next (PD)	34	32	17	16	3	7	6	1
APX NextXN (FD)	12	10	6	5	1	2	0	3
APX 8500 (mobile)	8	4	4	2	0	0	1	3
APX4000	8	8	4	4	2	1	1	0
Total	110	99	43	39	11	11	14	7

STARCOM21 Scheduled Maintenance:

System Maintenance:

There was none last month.

System Patches:

- The Starcom21 team and Motorola RSUS team applied security update patches to the Starcom21 system core in all Zones. The Patching efforts were done by the RSUS team on 4/16 and 4/17. These patches caused an impact to the system in all Zones. It would have caused RF Site to enter to site trunking and Dispatch Sites to get Red X's on resources.

Thursday, 4/17/25

8:45 am- Site Trunking Event (~5 Minute Event)

Red X's on Consoles for 5 Minutes as well

2:45 pm - Site Trunking Event (~5 Minute Event)

Red X's on Consoles for 5 Minutes as well

- IL STARCOM Monthly Application of Windows Motopatch 2025.03 – Patching 4/21/25. Monthly MOTOPATCH for Windows process was performed on applicable clients in your ASTRO System.



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Command Central Patches:

There was none last month.

SmartConnect Patches:

[Scheduled Maintenance] SmartConnect (United States)

The scheduled maintenance has been completed.

Start: 15/Apr/2025 @ 4:00 PM CDT (UTC -5)

End: 15/Apr/2025 @ 8:50 PM CDT (UTC -5)

[Scheduled Maintenance] SmartConnect (United States)

The scheduled maintenance has been completed.

Start: 17/Apr/2025 @ 4:30 AM CDT (UTC -5)

End: 17/Apr/2025 @ 5:30 AM CDT (UTC -5)

Radio Central Patches:

[Scheduled Maintenance] Radio Central (United States)

The scheduled maintenance has been completed.

Start: 12/Apr/2025 @ 3:00 AM CDT (UTC -5)

End: 12/Apr/2025 @ 3:30 AM CDT (UTC -5)

Radio Management CPS Patches:

[Scheduled Maintenance] Radio Management DMS Hosted (United States)

The scheduled maintenance has been completed.

Start: 12/Apr/2025 @ 8:00 AM CDT (UTC -5)

End: 12/Apr/2025 @ 12:00 PM CDT (UTC -5)

Radio Central Migration:

RadioCentral Migration. Your agency will soon be migrated to the new, cloud-based RadioCentral platform, and enjoy benefits such as web-based login, role-based access control, agency partitioning, and improved organization within the platform. With authorization and certifications in CCCS, US Gov, and Motorola Solutions Authorized Cloud (StateRAMP and FedRAMP), agencies across the globe will receive the programming enhancements from the new RadioCentral platform.

Action items:

- Review the [RadioCentral LXP Training Course](#).
- Respond to the [survey](#) (one person per agency).
- Select your migration window in the link after completing the survey.
- Ensure your fleet is up to date with minimum FW version R04.60.00 (APX NEXT).
- Ensure you have an up-to-date version of CPS (R35.00.00 or later).
- Ensure there are no pending changes or active jobs in the current RadioCentral platform.
- Familiarize your agency with the [Migration Guide](#).

Releases:

- APX Portables and Mobiles Firmware R36.01.00 2025.1 is a maintenance release and was available 4/14/25 (CPS R36.00.01). It included new products and features updates. No defect repairs included and minor updates. Application is optional.



MOTOROLA SOLUTIONS



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- APX NEXT Firmware R09.03.00 FW 2025.1 was released and was available 4/14/25 (CPS R36.00.01). It included new products and features updates. Defect updates and repairs included also. Application is optional.
- IMPRES 2 Charger Software Release: Enhancements have been made to the software used in the IMPRES 2 multiunit chargers. Software V2.11 Sep 2024 may improve charging efficiency and capacity reporting. Update is optional.

STARCOM21 Unscheduled System Outages: There were none last month.

Meetings: Fire Focus Meeting 4/21/25.

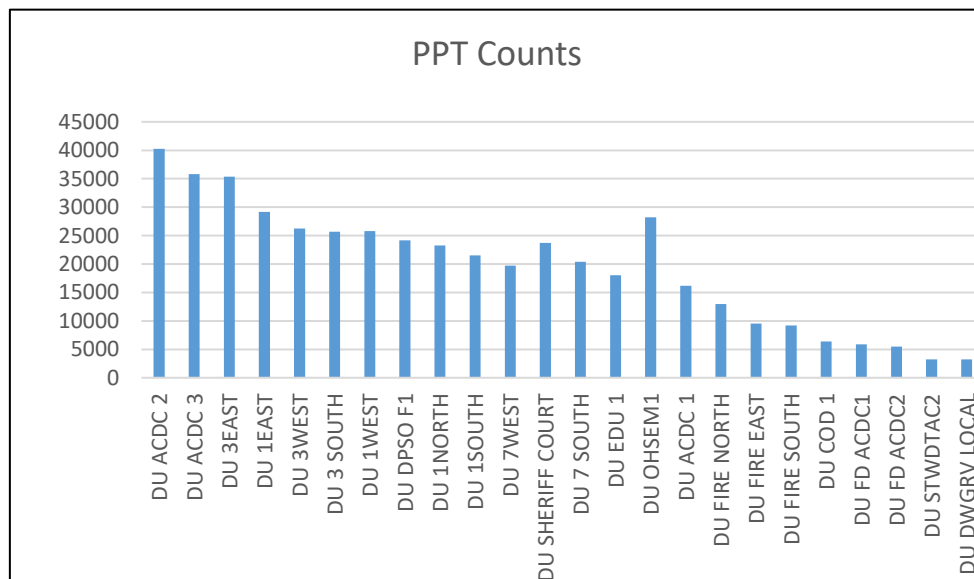
Training: There was none last month.

Grade of service report: This report was not available at the time of posting.



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Group Alias	PTT Count
DU ACDC 2	40266
DU ACDC 3	35795
DU 3EAST	35354
DU 1EAST	29173
DU 3WEST	26230
DU 3 SOUTH	25663
DU 1WEST	25805
DU DPSO F1	24139
DU 1NORTH	23285
DU 1SOUTH	21545
DU 7WEST	19725
DU SHERIFF COURT	23725
DU 7 SOUTH	20407
DU EDU 1	18027
DU OHSEM1	28212
DU ACDC 1	16178
DU FIRE NORTH	12946
DU FIRE EAST	9535
DU FIRE SOUTH	9172
DU COD 1	6396
DU FD ACDC1	5887
DU FD ACDC2	5497
DU STWDTAC2	3204
DU DWGRV LOCAL	3201





ETSB PAC Other Action Item

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File #: 25-1179

Agenda Date: 5/5/2025

Agenda #: 6.B.



DU PAGE COUNTY

ETSB - Policy Advisory Committee

Draft Summary

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
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Monday, April 7, 2025

8:15 AM

Room 3500A

Join Zoom Meeting

<https://us02web.zoom.us/j/82983521925?pwd=XEn6rPnDEVFJ8QiQFw5zjOxiGJP9Ab.1>

Meeting ID: 829 8352 1925

Passcode: 285161

1. CALL TO ORDER

8:15 AM meeting was called to order by Chair Selvik at 8:15 AM.

2. ROLL CALL

Attendees:

Linda Zerwin, DuPage Emergency Telephone System Board, non-voting Member

Gregg Taormina, DuPage Emergency Telephone System Board

Eve Kraus, DuPage Emergency Telephone System Board

Andres Gonzalez, DuPage Emergency Telephone System Board

Erik Maplethorpe, DU-COMM (Remote)

Jim Connolly, Village of Addison (Remote)

John Nebl, OHSEM (Remote)

Marilu Hernandez, ACDC (Remote)

Abigail Medina, ACDC (Remote)

Scott Bukovic, Westmont PD (Remote)

Jim McGreal, Downers Grove PD (Remote)

Bob Murr, COD (Remote)

On roll call, Members Benjamin, Burmeister, Clark, Fleury, Jansen and Selvik were present, which constituted a quorum.

PRESENT	Selvik, Benjamin, Burmeister, Clark, Fleury, and Jansen
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3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SELVIK

There were no remarks from Chair Selvik.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT ITEMS

6.A. [25-0980](#)

DEDIR System March Maintainer Report

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [Motorola System Manager Report March 2025.pdf](#)

RESULT: ACCEPTED AND PLACED ON FILE

MOVER: Eric Burmeister

SECONDER: Tyler Benjamin

6.B. [25-0933](#)

ETSB PAC Minutes - Regular Meeting - Monday, March 3, 2025

On voice vote, all Members voted “Aye”, motion carried.

Attachments: [2025-03-03 PAC Minutes Summary.pdf](#)

RESULT: ETSB RECEIVED AND PLACED ON FILE

MOVER: Tyler Benjamin

SECONDER: Eric Burmeister

7. DEDIR SYSTEM

7.A. [25-0969](#)

Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

Member Burmeister made a motion to discuss this item, seconded by Member Fleury. Chair Selvik opened the item for discussion.

Ms. Zerwin said the team was still working on collecting the remaining encryption keys and conducting an internal audit. She said preparations were underway for issuing access letters related to current access agreements, and suggested Police Focus Group level should be included in this process of deciding whether access to these encryption keys will be included. Ms. Zerwin said both policies were listed on the agenda in case changes or actions were needed. She said policy language had changed over time to reflect updates and special use cases, and that these changes also affected how talk groups were distributed and used. Ms. Zerwin said there needed to be a clear direction before sending letters to agencies with access agreements.

Ms. Zerwin said consistent guidance was needed from the PAC to help with planning and coordination. She said there were operational considerations, such as changes in talk

group structures because of practices like saturation patrols and interop channel deployments. She said there are “Static 205s” for agencies that should be reviewed for the name change recommendations and how talk groups would be assignments during events. She said clear guidelines to avoid operational challenges were especially important when AES encryption is involved. Ms. Zerwin said before letters to agencies with current access to the system went out from ETSB she wanted guidance in the policy to ensure that deployment was consistent in the future no matter who was on the PAC. She talked about the other policies for a special use cases, including MERIT, and access by schools within the DEDIR System, NShe said a second round of letters did not need to go out right away but recommended establishing criteria for evaluating future applications consistently. She said changes to the talk group structure would need a clear process to avoid conflicting with PSAP operational processes and the guidance should reflect this to ensure consistency.

Ms. Zerwin reviewed a memorandum with recommendations, including creating written guidelines to support long-term consistency and revised Memorandum of Understanding (MOU). She said Grundy County used fillable forms to collect encryption-related information and said something similar could work for DuPage.

She said ETSB has some agencies waiting to finalize access requests based on these policy adjustments and that it was possible final changes would not be ready by May.

Chair Selvik asked about the timeline for resolving these issues. Ms. Zerwin said the next step was reviewing which agencies currently had encryption keys and identifying if any were missed earlier. She said agreements were already in place with those agencies, but cleanup might be needed. She said PAC should make policy changes before letters were sent out and said the letters would explain the process for agencies as encryption was introduced.

Chair Selvik asked if PAC approval was needed to collect final encryption keys from agencies not already included. He also asked if the memorandums and recommendations from Mr. Connolly should go to the Police and Fire Focus Groups or stay with the committee. He asked whether Static 205 instructions should be unified or separate for police and fire and whether to send the issue back to the focus groups.

Ms. Zerwin deferred to Members Burmeister and Benjamin and said she would rely on them for input, since practices could vary by agency and PSAP. Member Burmeister said that police and fire operations would likely be quite different due to mutual aid differences. He said this would not cause major problems for training. Member Benjamin said the topic was better suited for focus groups. He asked if the DUCALL talk group was in use and whether agencies had access to it. Member Burmeister said his consoles did not. Member Benjamin said he had not had enough time to review the issue in full. He said only manager consoles could patch channels and that telecommunicators could not. He said the issue was not ready for a decision and should go to the focus groups. Chair Selvik asked if the direction everyone was thinking was to bring the matter back to the focus groups. Member Burmeister responded, yes.

Chair Selvik recognized Mr. Connolly. Mr. Connolly said the topic had been discussed for five years and that opinions had changed. He said police wanted encryption for officer safety, while fire departments had different needs. He said a split approach could work, with more restrictions for police and more flexibility for fire. Mr. Connolly said he had shared a document that categorized 160 outside talk groups into three groups: those never to be shared, those that could be shared in special cases, and those that could be shared more freely. He said some talk groups, like the bridge or town channels, might be intended for internal use. Mr. Connolly said that while fire and police often requested access to outside agencies' talk groups, they sometimes hesitated to reciprocate, which sent a mixed message to partners. He concluded by stating that finding this balance was key and encouraged PAC members to consider these philosophies.

Chair Selvik asked Ms. Zerwin whether reciprocal agreements were part of ETSB's suggestions. Ms. Zerwin said some agreements were reciprocal, but not all were. She said consistent guidelines would help with rolling out the policy and explaining it to agencies.

Chair Selvik asked for any questions. Vice Chair Clark said special use cases might happen more often than expected and said a structure was needed to manage them effectively.

Ms. Zerwin agreed and said a clear process was needed. She said an outside agency might transmit on a talk group and confuse telecommunicators, especially if there was not active incident requiring outside agencies using that group. She referred to Member Benjamin's earlier comment about patching and said that the issue needed to be addressed. She said guidance was needed for using Interop talk groups and DUCALL to keep things consistent.

Ms. Zerwin also asked whether assigning specific talk groups to specific agencies would help and whether outside agencies had access to the same channels, such as perimeter ops talk groups. She noted that if a consistent perimeter talk group was used across the county but outside agencies lacked access to it, issues could arise during an event. She suggested reviewing Static 205s to ensure alignment with updated talk group names and asked whether any such reviews had been conducted. Member Burmeister said a review had been done two years ago. Member Benjamin said his Static 205s existed but was not sure when they were last reviewed.

Chair Selvik said there seemed to be an agreement to table both policies and send them back to the focus groups, with the goal of bringing them back to the committee in May for final decisions, provided focus group meetings could be held in the next few weeks. She said she needed to confirm this to assign tasks. Chair Selvik then asked if there was anything that could be approved during the current meeting without involving the focus groups, such as ETSB collecting final keys.

Ms. Zerwin asked if a list existed of encryption keys from agencies not previously included. She said the audit found some encrypted outside talk groups and that those were the ones being requested. Mr. Gonzalez said agreements were in place with those agencies. Ms. Zerwin clarified that these were the ones currently being kept and further

explained her earlier statement about the list. She said that during the audit, ETSB staff had additional questions with some agreements as to whether encryption keys were needed, but it was unclear if a full list of those agencies existed. She said reviewing the keys and making sure radios had enough space was important for major incidents.

Chief Fleury asked if nearby agencies not included in current agreements needed to be considered, especially for larger events. He said statewide interop channels could be used instead. Member Burmeister said those channels were designed for that. Vice Chair Clark said day-to-day incidents might be more of a challenge than large-scale ones and said it was important to manage those.

Chair Selvik said fire agencies might have more regular communication with outside agencies than police. He said sending the issue to the focus groups would help make sure nothing was missed, and that large one-time events could still use the statewide channels. Member Benjamin gave examples of previous incidents where regional channels were used effectively. He said the policies last updated in 2013 should be reviewed. Member Fleury said it was important to identify which agencies were not part of current agreements so the group could move forward clearly.

A motion was made by Member Burmeister to table this item until the next meeting on Monday, May 5, seconded by Member Benjamin. On voice vote, all Members voted “Aye”, motion carried.

Attachments: [911-005.2 Access to the DuPage Emergency Dispatch Interoperable Radios System \(DEDIR System\)_Redacted.pdf](#)
[911-005.2 DEDIRS Access Agreement final.pdf](#)
[911-005.2 DEDIRS Application and Confidentiality Agreement 12.13.23.pdf](#)

RESULT:	TABLED
MOVER:	Eric Burmeister
SECONDER:	Colin Fleury

7.B. [25-0970](#)

Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups.

A motion was made by Member Benjamin to table this item until the next meeting on Monday, May 5, seconded by Member Burmeister. On voice vote, all Members voted “Aye”, motion carried.

Attachments: [911-005.3 Access to the DEDIRS Encrypted Talk Groups ETS-R-0014-18 executed_Redacted.pdf](#)

RESULT:	TABLED
MOVER:	Tyler Benjamin

SECONDER: Eric Burmeister

7.C. [25-0935](#)

April DEDIR System Update

Ms. Zerwin said the report summarized activities from the past month from the posted update, including information from the Fire Focus Group and encryption discussions. She said the only new information that she had that was not in the report was to clarify that Northwest Central Dispatch planned to implement fire encryption in August or September.

Ms. Zerwin said Motorola held an internal meeting on encryption, but no updates had been received yet. She said firmware updates for multi-chargers had been completed and that single chargers were still under review. Ms. Zerwin said work on the fire templates was ongoing, with 29 document submissions under review. She said the main focus was on encryption keys and that 82 radios still needed firmware updates. Ms. Zerwin said completing these updates was important so Motorola could move forward with system migration. She also said efforts were being made to track radios more accurately and asked agencies to report any unaccounted for purchases. Ms. Zerwin said this reminder would also be included in an upcoming podcast.

Chair Selvik asked if agencies without assigned radios should submit a Zendesk ticket. Ms. Zerwin said yes and said some agencies had already used Zendesk to report inventory changes, such as returning chargers or radios because of lower headcount. Ms. Zerwin explained returned radios were maintained and redeployed as needed when headcount increased.

Ms. Zerwin said there were challenges with maintaining the radio cache because of increased hiring and repairs. She said a final change order was still pending to address the issue.

Attachments: [DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM UPDATE.pdf](#)

7.D. Police

7.E. Fire

8. OLD BUSINESS

There was no old business.

9. NEW BUSINESS

Ms. Zerwin said Chiefs Selvik, Clark and Mr. Eric Burmeister would be appointed to the PAC on the ETS Board meeting on Wednesday. She also mentioned announcements related to TC Week. She said there would be Text-to-911 official launch announcements for the County Board and ETSB on Tuesday and Wednesday.

Mr. Burmeister asked about the activation of Text-to-911 since April 1. Ms. Zerwin explained it

had been active for a couple of months but had not been publicized yet. Mr. Benjamin said carriers were still conducting testing to make the service official, even though it was already active. Vice Chair Clark said the system had been working for some time. Mr. Benjamin said carriers that had finished testing were functioning properly.

Chair Selvik said the County planned to release the announcement the next day and would coordinate with PSAPs for a unified Text-To-911 release. Ms. Zerwin said a media kit was sent to agencies and included a press release template, website text, and links to the ETSB website. She said the public-facing information would go live the next day and encouraged agencies to test connectivity to the website before releasing their press statements. Vice Chair Clark asked if there was any reason agencies could not publicize the information the next day. Ms. Zerwin said everyone should be able to move forward.

Ms. Zerwin shared a list of agencies with encryption keys. Chair Selvik asked if the list contained items that needed review. Ms. Zerwin said it included both completed and pending items that needed guidance for talk group distribution. She said some one-off cases were event-related and said guidance would be developed for interoperability requests.

10. ADJOURNMENT

10.A. Next Meeting: Monday, May 5 at 8:15am in Room 3-500A

Vice Chair Clark made a motion to adjourn the meeting at 8:52am, seconded by Member Benjamin. On voice vote, motion carried.

Respectfully submitted,

Andres Gonzalez



ETSB PAC Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0020-25

Agenda Date: 5/5/2025

Agenda #: 7.A.

RESOLUTION TO AMEND AND APPROVE POLICY 911-005.2: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM)

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), initially adopted by the DU PAGE ETSB on April 9, 2018, and amended on December 13, 2023; and

WHEREAS, Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) which allows for access to DEDIRS talk groups as detailed in Attachment A of this resolution.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911-005.2

Previous Policy(s): 8.0.2, 8.0.3, 8.0.4, 8.0.5

Effective Date: May 7, 2013

Revised: December 13, 2023, May 14, 2025

Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIR System requirements for use and access of DEDIR System talk groups for the purpose of interoperability for emergency communications.

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) or for non-member agencies for the delivery of the 9-1-1 dispatch.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

The Policy Advisory Committee has determined which talk groups within the DEDIR System will be available for access by DEDIR System members based on assignment and for non-DEDIR System members based on policy and desired interoperability in various emergency communication scenarios. A guidance chart incorporated as 911-005.2 DEDIR System Talk Group Chart shows the current talk group name and the planned talk group name. The chart also shows which talk groups are available for access.

The PAC will review the use of the talk groups annually and determine if there should be any changes made to the chart. The PAC has the authority to make changes to the chart for operational purposes without bringing the chart to the ETS Board so long as there is a majority vote for the changes. If there is not a majority vote carried, the changes will be brought to the ETS Board. Changes can include eliminating and combining talk groups for lack of use or consolidation. An increase in talk groups must be approved by STARCOM.

Emergency Telephone System Board Of DuPage County Policy and Procedures



InterOp Talk Groups

DEDIR System will maintain nine (9) multi-use talk groups for the purpose of interoperability with outside agencies who meet the access requirements, herein referred to as "InterOp Talk Groups" which will be referred to as *DUINOP* talk groups at a time to be determined by the PAC in 2025. The first eight InterOp talk groups will be labeled InterOp 1 through 8 for operational use. The ninth talk group will be labeled DUCALL. This talk group will be monitored by the PSAPs for radio traffic from adjacent agencies requesting access to DEDIR System. Outside agencies will also be provided 10-digit dial telephone numbers for the PSAPs as a secondary form of communication. DUCALL will also be used as a point-to-point channel between DEDIR System and non-DEDIR System PSAPs.

The InterOp Talk Groups will be patched by PSAP Telecommunicators during an event in which interoperability is required. Once the event is completed, the patch will be disabled by the PSAP Telecommunicator.

Any agency that has been granted access to main channel talk groups in applications prior to the most recent reprogramming of subscriber units shall be asked to reprogram their subscriber units to the InterOp Talk Groups at their next reprogramming or within a year of notice, whichever occurs first. If an agency is unable to meet this request, they should seek an extension from the PAC in writing, no later than ninety (90) days prior to the year deadline. Notice shall be in the form of a certified letter to the agency head. Notification shall not be given until a satisfactory test period has been completed.

II. Application Procedure

Any agency that determines it has a need to communicate with an existing DEDIR System member for public safety purposes may apply to DuPage ETSB for use of InterOp or *DUINOP* Talk Groups 1-8. DUCALL will be a "hailing talk group" that can be monitored by ACDC and DU-COMM for requests for interoperability. Generally, ACDC will utilize Interop or *DUINOP* 1-4 and DU-COMM will utilize InterOp or *DUINOP* 5-8.

InterOp or *DUINOP* talk groups 2, 4, 6, and 8 will be AES encrypted and InterOp or *DUINOP* talk Groups 1, 3, 5, and 7 will be clear for the purposes of interoperability with requesting agencies that do not have AES encryption.

911-005.12: Flash Message Talk Group (DPSOTAC5 or DUP FLASH)

Agencies making an application for DEDIR System talk groups may also have access to the Flash message talk group, if they are an adjacent/border agency. These Applicants will be subject to the conditions of 911-005.2 and 911-005.12.

Special Use:

911-005.10 MERIT Talk Groups. Applicants who become members of MERIT qualify for access to MERIT under this policy and will complete the access paperwork for grade of service (GoS) and record keeping. These Applicants will be subject to the conditions of 911-005.2 and 911-005.10.

Emergency Telephone System Board Of DuPage County Policy and Procedures



911-005.9 Access to DEDIR System School Safety. Applicants who qualify for access under this policy will complete the access paperwork for GoS and appropriate approval. These Applicants will be subject to the conditions of 911-005.2 and 911-005.9.

The PAC and DuPage ETSB will consider applications for specific operational talk groups on a case-by-case basis for adjacent agencies that are non-DEDIR System Members that have daily operational assignments with DEDIRS users (mutual aid, auto aide, task force assignments etc.).

The PAC and DuPage ETSB will consider applications for specific operational talk groups on a case-by-case basis for adjacent agencies that are non-DEDIR System Members based on an DEDIR System member's Static 205 plan and the use of talk groups in that plan to promote successful communication in an active incident. Sponsors of an Applicant should provide or make available the 205 plan for the PAC during the review process.

Existing Non-Member users who wish to have access to a main talk group for purposes of communication may continue to have access to that talk group unless that permission is revoked by the ETSB when access to the InterOp Talk Groups established or access to the main talk groups is proven unnecessary for daily operational needs.

Applicant Responsibilities

Application: The applicant must make application to the ETSB and supply the following documents with the application:

1. A completed DuPage ETSB DEDIR System Access Application, including the confidentiality agreement;
2. Obtain a sponsoring member signature from a DEDIR System agency;
3. A completed and executed DuPage Emergency Dispatch Interoperable Radio System Access Talk Group Agreement;
4. Proof of STARCOM21 Membership;
5. The ETSB and DEDIR System sponsoring agency will ensure that the applicant has access to DEDIR System rules and policies and completes relevant DEDIRS training.

The Applicant understands and accepts that any fees or cost incurred will be the responsibility of the Applicant.

The Applicant will agree to provide access to STARCOM21 talk groups to DEDIR System members which they currently have direct access for the purpose of interoperability for mutual aid and emergency communications and according to their own policies. Such access will be reviewed by the PAC for use and distribution.

The rights of the Applicant and the ability to utilize the DEDIR System will rest with the Applicant and DuPage ETSB and is neither transferable nor can it be expanded upon without a written modification request to the Policy Advisory Committee (PAC).

The Applicant will have authority to program only the approved talk groups on its own subscriber units. The Applicant may not program any other DEDIR System member subscriber units owned by DuPage ETSB. The Applicant may not program any other STARCOM21 user subscriber unit

Emergency Telephone System Board Of DuPage County Policy and Procedures



with DEDIR System talk groups unless a contractual arrangement is in place between the Applicant and the third party and the third party has DuPage ETSB permission to use certain talk groups.

The Applicant will train their agency members on any ETSB policies and training pertinent to access of use of DEDIR System.

Application Modification: If an Applicant acquires additional subscriber units and desires interoperability for the new units, the Applicant must request authorization to expand the number of subscriber units utilizing the InterOp or or *DUINOP* Talk Groups beyond its initial application. An approved application is not blanket permission for any Applicant which may expand its own fleet in the future. If additional subscriber units are added without prior approval, DuPage ETSB has the right to disable the unit.

An application modification must be submitted to PAC. The PAC shall have the authority to allow additional units without bringing the modification to the ETS Board so long as the additions do not impact DEDIR System functionality. The Applicant should submit a Form A and check modification.

Each Applicant will be responsible for those fees incurred on its behalf. All subscriber fees charged by Motorola for an Applicant's radio maintenance or operations are the responsibility of the Applicant. The PAC, DuPage ETSB or any of its member agencies are not responsible for any equipment or losses directly or indirectly associated with this system or agreement.

DuPage ETSB Responsibilities

Before an Applicant is approved for use of any DEDIR System talk groups, all member police and fire agencies shall be notified with a fourteen (14) day notification window. The process of notification will be outlined below.

Only subscriber units and accessories which the ETSB has previously authorized for such use on the DEDIR System may be utilized on the system. Those subscriber units or accessories or information may be obtained from the ETSB or from an ETSB authorized radio vendor.

The ETSB or its authorized vendor shall provide the hexadecimal ID and program all subscriber units which operate on the DEDIR System. The public safety agency shall supply the serial number, radio identification number, and STARCOM21 identifier to the ETSB prior to the radio becoming operational on DEDIR System.

DuPage ETSB and/or Motorola may disable a subscriber unit or units at any time with or without notice to the requesting agency. DuPage ETSB may disable any subscriber unit or units which adversely impact the performance of the DEDIRS or suspend or revoke the agreement with the Applicant if, in DuPage ETSB's opinion, the Applicant's continued usage on DEDIRS adversely impacts the system or safety of the public safety personnel.

Application Process: The application shall be processed as follows:

- The application, sponsor signature, proof of STARCOM21 membership shall be submitted to DuPage ETSB ETSB911@dupagecounty.gov.

Emergency Telephone System Board Of DuPage County Policy and Procedures



- DuPage ETSB staff shall review the application with the ETSB-approved radio vendor to assess the type of equipment the Applicant proposes to use with DEDIR System, its load potential on the system and other technical items associated with the application, including the code plug development. The approved vendor will provide a recommendation whether to approve or deny the application based solely on operational issues. If the vendor believes that the application should be denied, the vendor shall provide a brief written explanation for PAC and ETS Board consideration.
- DuPage ETSB staff will provide copies of the application to the PSAP Directors. PSAPs are encouraged to bring this information through internal committees to promote discussion and consensus.
- DuPage ETSB staff will post the application on Monday.com which will start the fourteen (14) day notification window for member review.
- If there are no objections or if there are any objections to the application or recommendations within fourteen (14) days of receipt of the application, the objection, comment or recommendation must be uploaded to Monday.com within the allotted fourteen (14) calendar days. A nonresponse shall be deemed an affirmation of the application.
- DuPage ETSB staff shall prepare the application paperwork for the next PAC and ETS Board agendas.

The PAC shall review any application for access. During that review process the PAC shall:

- Ensure that all associated paperwork is complete;
- Shall hear a report from DuPage ETSB staff and maintainer on the status of the fourteen (14) day notification, approvals/objections/recommendations from members and vendor recommendations for the application;
- Shall discuss the application and vote to make a recommendation to the ETS Board to either approve or deny the application and forward the application and recommendation to the ETS Board for its next regular meeting. PAC may recommend approval the application pending the completion of the 14 day notification period without objection.

In the event the PAC denies the application, the application and brief written explanation by the PAC Chair, or their designee, shall be forwarded to the ETS Board for their information and discussion. In the event the PAC cannot reach a consensus vote, that fact shall be reported to the ETS Board in writing for their information and discussion.

The ETS Board may approve the application pending completion of the 14 notification period without objection. If there is an objection within the 14 day period, the application be sent back to PAC for review of the objection and further recommendation to the ETS Board.

III. Implementation

The Applicant will be notified of the DuPage ETSB decision. If approved, the Applicant may then proceed to program its subscriber units with Access Talk Groups and access to other talk groups, as specified by the ETSB.

Emergency Telephone System Board Of DuPage County Policy and Procedures



The Executive Director is authorized to make amendments to the Access Application and Confidentiality Agreement so long as the amendments do not alter the substance of the attached Agreement.

The Executive Director is authorized to sign MOUs for access agreements on behalf of the Chair so long as the request is within the policy of the ETSB and furthers the interoperability of the DEDIR System. New agreements and changes will be reported in the monthly report and affirmed by ETS Board resolution.

Policy adopted: _____

Greg Schwarze, Chair



DuPage ETSB DEDIR System Access Application

AGENCY INFORMATION	
Type of Application:	<input type="checkbox"/> New <input type="checkbox"/> Modification
NAME OF AGENCY:	
POINT OF CONTACT:	
BUSINESS ADDRESS	
EMAIL ADDRESS:	
BUSINESS TELEPHONE:	
MOBILE TELEPHONE:	
APPLICATION INFORMATION	
Please complete the following information	
The Applicant is a unit of local government	
If no, explain: (use a separate sheet if necessary)	
The Applicant is requesting access to DEDIR System for certified sworn police personnel or certified fire service personnel or community service officers.	
The Applicant is requesting monitoring capabilities only	
The Applicant is a member of STARCOM21	
The Applicant understands and accepts that any fees or cost incurred for programming will be the responsibility of the Applicant.	
Applicant Equipment Information	
The total number of portable radios (portable and mobile) covered under this request is:	
The total number of radios which will be affiliated during any daily operational shift is:	
Do the radios have TDMA?	
Do the radios have encryption: <input type="checkbox"/> No <input type="checkbox"/> AES encryption	
Type of radios to be programmed with a DEDIRS talk group:	
The Applicant is requesting use of:	
<input type="checkbox"/> InterOp Groups 1-8, plus DUCALL (Hailing Channel)	
<input type="checkbox"/> Any additional talk groups. List on a separate sheet include an explanation as to the need (ie: daily mutual aid etc.)	

Committee/ETS Board Review Process Checklist:

Applicant has submitted proper paperwork	[] Yes [] No
Vendor Technical Review of Application Complete	
14 Day Notice to Members is complete	[] Yes [] No
Posted on Committee Agenda Date: _____	[] Yes [] No
Vote of Committee: Ayes _____ Opposed _____ Abstain _____ Absent _____	Approved
Action or Direction Based on Vote: [ie TOT ETSB, request additional information, denied]	[] Yes [] No
Posted on ETSB Agenda Date: _____	[] Yes [] No
Vote of ETSB Board: Ayes _____ Opposed _____ Abstain _____ Absent _____ Resolution No: _____	Approved
	[] Yes [] No



DuPage ETSB DEDIR System Access Application

DUPAGE ETSB
CONFIDENTIALITY AGREEMENT FOR USE ON
DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM)
ON STARCOM 21

As the authorized agent of this agency, I certify that any members of the applicant agency have been:

1. Understand the confidentiality of information that they may learn or have access to over encrypted talk groups of the DEDIR System which is of personal, safety-sensitive or otherwise confidential in nature. Such information includes, but is not limited to incident report information, NCIC/LEADS information, Computer Aided Dispatch/RMS information, and other law enforcement or police related information.
2. Trained that the restrictions of the Confidentiality Agreement regarding disclosure and use of information gained using the DEDIR System shall continue to apply after termination of this relationship with the DEDIR System.
3. Understand that they are prohibited from using any of this information for personal use or benefit or for any other non-Police/public safety business related purposes.
4. Understand that the failure to comply with the confidentiality requirement set forth in this Confidentiality Agreement is actionable, up to and including termination of access to encrypted talk groups.

I have read and understand the access agreement and attest that the members of this agency have been trained and understand they must comply with it in every respect. A list of employees who are party to this agreement is attached to this application.

Dated this _____ day of _____, 20____

Signature

Printed Full Name

Agency

Public Safety Agency Agency Head	Date	Signature

[illegible]

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FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			
INTEROPS (Recommended for all agencies)						
DUP CALL	Police/Fire	DuPage Call		Fire	Fire Operations: Countywide available to all FD's	DU COWD FD 2
DUINOP 1	ACDC	Interop External: ACDC Patch TG 1	INTEROP1	ACDC	Interop External: ACDC Patch TG 1	DU INTEROP 1
DUINOP 2	ACDC	Interop External: ACDC Patch TG 2	INTEROP2	ACDC	Interop External: ACDC Patch TG 2	DU INTEROP 2
DUINOP 3	ACDC	Interop External: ACDC Patch TG 3	INTEROP3	ACDC	Interop External: ACDC Patch TG 3	DU INTEROP 3
DUINOP 4	ACDC	Interop External: ACDC Patch TG 4	INTEROP4	ACDC	Interop External: DPSO Patch TG 4	DU INTEROP 4
DUINOP 5	DU-COMM	Interop External: DUCOMM Patch TG 1	INTEROP5	DU-COMM	Interop External: DPSO Patch TG 1	DU INTEROP 5
DUINOP 6	DU-COMM	Interop External: DUCOMM Patch TG 2	INTEROP6	DU-COMM	Interop External: DU-COMM Patch TG 2	DU INTEROP 6
DUINOP 7	DU-COMM	Interop External: DU-COMM Patch TG 3	INTEROP7	DU-COMM	Interop External: DU-COMM Patch TG 3	DU INTEROP 7
DUINOP 8	DU-COMM	Interop External: DU-COMM Patch TG 4	INTEROP8	DU-COMM	Interop External: DU-COMM Patch TG 4	DU INTEROP 8

UNIFIEDS						
UNIFD 1	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD 1	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 1
UNIFD 2	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD2	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 2
UNIFD 3	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD 3	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 3
UNIFD 4	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD4	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 4
UNIFD 5	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	UNIFD5	Police & Fire	Interop Internal: POLICE & FIRE Major Incident	DU UNIFIED 5

COMMUNITY LOCALS						
ADDSN LCL	Addison	Community TG Shared PD FD PW Addison	ADSNLCL	Addison	Community TG Shared PD FD PW Addison	DU ADDSN LOCAL
BARTL LCL	Bartlett	Community TG Shared PD FD PW Bartlett	BARTLCL	Bartlett	Community TG Shared PD FD PW Bartlett	DU BARTL LOCAL
BENSV LCL	Bensenville	Community TG Shared PD FD PW Bensenville	BENVLCL	Bensenville	Community TG Shared PD FD PW Bensenville	DU BENSV LOCAL
BLMDL LCL	Bloomingtondale	Community TG Shared PD FD PW Bloomingtondale	BLMDLCL	Bloomingtondale	Community TG Shared PD FD PW Bloomingtondale	DU BLMDL LOCAL
BRDGE LCL	Burr Ridge	Community TG Shared PD FD PW Burr Ridge	BRRGLCL	Burr Ridge	Community TG Shared PD FD PW Burr Ridge	DU BRDGE LOCAL
CLRHN LCL	Clarendon Hills	Community TG Shared PD FD PW Clarendon Hills	CLHLLCL	Clarendon Hills	Community TG Shared PD FD PW Clarendon Hills	DU CLRHN LOCAL
CRSTM LCL	Carol Stream	Community TG Shared PD FD PW Carol Stream	CRSTLCL	Carol Stream	Community TG Shared PD FD PW Carol Stream	DU CSTRM LOCAL
DARIN LCL	Darien	Community TG Shared PD FD PW Darien	DARNLCL	Darien	Community TG Shared PD FD PW Darien	DU DARIN LOCAL
DUFPP LCL	DFPP	Community TG Shared PD DuPage Forest Preserve Police	DFPPLCL	DFPP	Community TG Shared PD DuPage Forest Preserve Police	DU DFPP LOCAL
DWGRV LCL	Downers Grove	Community TG Shared PD FD PW Downers Grove	DGRVLCL	Downers Grove	Community TG Shared PD FD PW Downers Grove	DU DWGRV LOCAL
ELMST LCL	Elmhurst	Community TG Shared PD FD PW Elmhurst	ELMHLCL	Elmhurst	Community TG Shared PD FD PW Elmhurst	DU ELMST LOCAL
GLEND LCL	Glendale Heights	Community TG Shared PD FD PW Glendale Heights	GDLELCL	Glendale Heights	Community TG Shared PD FD PW Glendale Heights	DU GLEND LOCAL
GLENE LCL	Glen Ellyn	Community TG Shared PD FD PW Glen Ellyn	GLYNLCL	Glen Ellyn	Community TG Shared PD FD PW Glen Ellyn	DU GLENE LOCAL
HINDS LCL	Hinsdale	Community TG Shared PD FD PW Hinsdale	HINSLCL	Hinsdale	Community TG Shared PD FD PW Hinsdale	DU HINS LOCAL
HPARK LCL	Hanover Park	Community TG Shared PD FD PW Hanover Park	HAPKLCL	Hanover Park	Community TG Shared PD FD PW Hanover Park	DU HPARK LOCAL
ITASC LCL	Itasca	Community TG Shared PD FD PW Itasca	ITASLCL	Itasca	Community TG Shared PD FD PW Itasca	DU ITASC LOCAL
LISLE LCL	Lisle	Community TG Shared PD FD PW Lisle	LISL LCL	Lisle	Community TG Shared PD FD PW Lisle	DU LISLE LOCAL
LMBRD LCL	Lombard	Community TG Shared PD FD PW Lombard	LOMB LCL	Lombard	Community TG Shared PD FD PW Lombard	DU LMBRD LOCAL

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			
OAKBR LCL	Oak Brook	Community TG Shared PD FD PW OakBrook	OKBKLCL	Oak Brook	Community TG Shared PD FD PW OakBrook	DU OAKBR LOCAL
OAKBT LCL	OakBrook Terrace	Community TG Shared PD FD PW OakBrook Terrace	OBTR LCL	OakBrook Terrace	Community TG Shared PD FD PW OakBrook Terrace	DU OAKBT LOCAL
PLSVW LCL	Pleasantview FPD	Community TG Shared PD FD PW Pleasant View FPD	PLVW LCL	Pleasantview FPD	Community TG Shared PD FD PW Pleasant View FPD	DU PLVW LCL
ROSEL LCL	Roselle	Community TG Shared PD FD PW Roselle	ROSEL LCL	Roselle	Community TG Shared PD FD PW Roselle	DU ROSEL LOCAL
VPARK LCL	Villa Park	Community TG Shared PD FD PW Villa Park	VLPKLCL	Villa Park	Community TG Shared PD FD PW Villa Park	DU VPARK LOCAL
WARVL LCL	Warrenville	Community TG Shared PD FD PW Warrenville	WARNLCL	Warrenville	Community TG Shared PD FD PW Warrenville	DU WARVL LOCAL
WCHGO LCL	West Chicago	Community TG Shared PD FD PW West Chicago	WEGOLCL	West Chicago	Community TG Shared PD FD PW West Chicago	DU WHCGO LOCAL
WESTM LCL	Westmont	Community TG Shared PD FD PW Westmont	WSTMLCL	Westmont	Community TG Shared PD FD PW Westmont	DU WESTM LOCAL
WHETN LCL	Wheaton	Community TG Shared PD FD PW Wheaton	WEATLCL	Wheaton	Community TG Shared PD FD PW Wheaton	DU WHETN LOCAL
WILBK LCL	Willowbrook	Community TG Shared PD FD PW WillowBrook	WLBKLCL	Willowbrook	Community TG Shared PD FD PW WillowBrook	DU WILBK LOCAL
WNFLD LCL	Winfield	Community TG Shared PD FD PW Winfield	WFLDLCL	Winfield	Community TG Shared PD FD PW Winfield	DU WNFLD LOCAL
WOODL LCL	Wood Dale	Community TG Shared PD FD PW Wood Dale	WDDL LCL	Wood Dale	Community TG Shared PD FD PW Wood Dale	DU WOODL LOCAL
WOODR LCL	Woodridge	Community TG Shared PD FD PW WoodRidge	WDRGLCL	Woodridge	Community TG Shared PD FD PW WoodRidge	DU WOODR LOCAL
YORKC LCL	York Center	Community TG Shared PD FD PW York Center Fire	YRKC LCL	York Center	Community TG Shared PD FD PW York Center Fire	DU YRKC LCL

FIRE DISPATCH						
FD 1	ACDC	Primary Dispatch FD: Pleasantview, Tristate, Westmont FD	FDACDC1	ACDC	Primary Dispatch FD: Pleasantview, Tristate, Westmont FD	DU FD ACDC1
FD 2	ACDC	Primary Dispatch: Addison, Itasca, Wood Dale, Bensenville FD	FDACDC2	ACDC	Primary Dispatch FD: Addison, Itasca, Wood Dale, Bensenville	DU FD ACDC2
FD 3	ACDC	ACDC Backup Fire Channel,	FDACDC3	ACDC	Backup Fire Channel, Major Incident	DU FD ACDC3
FD EAST	DU COMM	Primary Dispatch Clarendon Hills, Elmhurst, Glen Ellyn, Hinsdale, Lombard, Villa Park, York Center, Oakbrook Terrace, Oak Brook FD	FDEAST	DU COMM	Primary Dispatch Clarendon Hills, Elmhurst, Hinsdale, Lombard, Villa Park, York Center, Oakbrook Terrace, Oak Brook FD	DU FIRE EAST
FD NORTH	DU COMM	Primary Dispatch Bloomingdale, Carol Stream, Glenside, Roselle, West Chicago, Wheaton, Winfield, Bartlett, Hanover Park FD	FD NORTH	DU COMM	Primary Dispatch BLMGDL, Carol Stream, Glenside, Glen Ellyn, Roselle, W. Chicago, Wheaton, Winfield FD	DU FIRE NORTH
FD WEST	DU COMM	Not active	FDWEST	DU COMM	Primary Dispatch Bartlett, Hanover Park FD	DU FIRE WEST
FD SOUTH	DU COMM	Primary Dispatch Darien, Downers Grove, Woodridge, Lisle Woodridge, Warrenville FD	FD SOUTH	DU COMM	Primary Dispatch Darien, Downers Grove, Woodridge, Lisle Woodridge, Warrenville FD	DU FIRE SOUTH
NVFD 1	Fire	Fire Patch to Naperville Primary Fire dispatch channel	NVFD1	Fire	Fire Patch to Naperville Primary Fire dispatch channel	DU NV_FD1

FIRE OPS						
FD OPS 11	ACDC	Fire Operations assigned to FD 1 (FDACDC 1) FD's	FD OPS 6	ACDC	Fire Operations 6 assigned to FDACDC 1 FD's	DU FIRE OPS 6
FD OPS 12	ACDC	Fire Operations assigned to FD 1 (FDACDC 1) FD's		ACDC		DU FDOPS6-2
FD OPS 21	ACDC	Fire Operations assigned to FD 2 (FDACDC 2) FD's	FD OPS 7	ACDC	Fire Operations 7 assigned to FDACDC 2 FD's	DU FIRE OPS 7
FD OPS 22	ACDC	Fire Operations assigned to FD 2 (FDACDC 2) FD's		DU COMM		DU FDOPS7-1
FD OPS 31	ACDC	Fire Operations assigned to FD 3 (FDACDC3) FD's		ACDC		DU FDOPS8-1
FD OPS 32	ACDC	Fire Operations assigned to FD 3 (FDACDC3) FD's		DU COMM		DU FDOPS1-2
FD OPS E1	DU COMM	Fire Operations assigned to Fire East FD's	FD OPS 2	DU COMM	Fire Operations 2 assigned to Fire East FD's	DU FIRE OPS 2
FD OPS E2	DU COMM	Fire Operations assigned to Fire East FD's		ACDC		DU FDOPS2-2
FD OPS E3	DU COMM	Fire Operations assigned to Fire East FD's		DU COMM		DU FDOPS5-2
FD OPS N1	DU COMM	Fire Operations assigned to Fire North FD's	FD OPS 3	DU COMM	Fire Operations 3 assigned to Fire North FD's	DU FIRE OPS 3
FD OPS N2	DU COMM	Fire Operations assigned to Fire North FD's				TEMP TG
FD OPS N3	DU COMM	Fire Operations assigned to Fire North FD's	FD OPS 5	DU COMM	Fire Operations 5 assigned to Fire West FD's	DU FIRE OPS 5
FD OPS S1	DU COMM	Fire Operations assigned to Fire South FD's	FD OPS 4	DU COMM	Fire Operations 4 assigned to Fire South FD's	DU FIRE OPS 4
FD OPS S2	DU COMM	Fire Operations assigned to Fire South FD's		DU COMM		DU FDOPS4-2
FD OPS S3	DU COMM	Fire Operations assigned to Fire South FD's		DU COMM	Patch To DU-COMM UHF CH 5	DU DC CH 5

**FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)**

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			
JN OPS1 SEC	Police & Fire	INTERAGENCY INTEROP PD-FD ENCRYPTED	JNT TASK	Police & Fire	Police and Fire Joint Task Force	DU JNT TASK
JN OPS2 SEC	Police & Fire	INTERAGENCY INTEROP PD-FD ENCRYPTED				DU JNOP2SEC
NVFD FG1	Fire	Fire Patch to Primary Naperville Fire Ground channel	NVDFDG1	Fire	Fire Patch to Primary Naperville Fire Ground channel	DU NVDFDG1

FIRE WIDE						
COWD FD	Fire	County wide FD use for testing and county wide fire coordination	COWD FD1	Fire	County wide FD use for testing and county wide fire coordination	DU COWD FD 1
FD STWD 1	DU COMM	Statewide: DU-COMM Fire	STWDFD1	DU COMM	Statewide: DU-COMM Fire	DU FD STWD 1
FD STWD 2	ACDC	Statewide: ACDC Fire	STWDFD2	ACDC	Statewide: ACDC Fire	DU FD STWD 2

POLICE DISPATCH						
DPSO F1	DU COMM	Primary Dispatch DuPage Sheriff	DPSO F1	ACDC	Primary Dispatch DuPage Sheriff and DuPage Forest Preserve PD	DU DPSO F1
DPSO F2	DU COMM	Tactical PD: DuPage Sheriff Backup Police Disptach Talkgroup	DPSO F2	DPSO	Community TG Shared DuPage Sheriff	DU DPSO F2
PD 1	ACDC	Primary Dispatch Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	ACDC 1	ACDC	Primary Dispatch Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	DU ACDC 1
PD 2	ACDC	Primary Addison, Bensenville, Wood Dale, Itasca	ACDC 2	ACDC	Primary Dispatch Addison, Bensenville, Wood Dale, Itasca PD	DU ACDC 2
PD 3	ACDC	Primary Dispatch Bloomigdale and Glendale Heights PD	ACDC 3	ACDC	Primary Dispatch Bloomigdale, Glendale Heights PD	DU ACDC 3
PD 4	ACDC	ACDC Backup Police Dispatch Talkgroup	ACDC 4	ACDC	Requested as Backup Police Dispatch Talkgroup: Move Non Involved Agencies off channel.	DU ACDC 4
1EAST	DU COMM	Primary Dispatch Villa Park, Lombard PD	1EAST	DU COMM	Primary Dispatch Villa Park, Lombard PD	DU 1EAST
1NORTH	DU COMM	Primary Dispatch Hanover Park, Roselle PD	1NORTH	DU COMM	Primary Dispatch Hanover Park, Roselle PD	DU 1NORTH
1SOUTH	DU COMM	Primary Dispatch Darien, Lisle, Woodridge PD	1SOUTH	DU COMM	Primary Dispatch Darien, Lisle, Woodridge PD	DU 1SOUTH
1WEST	DU COMM	Primary Dispatch Carol Stream, Bartlett PD	1WEST	DU COMM	Primary Dispatch Carol Stream, Bartlett PD	DU 1WEST
3EAST	DU COMM	Primary Dispatch Elmhurst, Oakbrook Terr. PD	3EAST	DU COMM	Primary Dispatch Elmhurst, Oakbrook Terr. PD	DU 3EAST
3SOUTH	DU COMM	Primary Dispatch Burr Ridge, Clarendon Hills, Hinsdale, Oak Brook, Willowbrook PD	3SOUTH	DU COMM	Primary Dispatch Burr Ridge, Clarendon Hills, Hinsdale, Oak Brook, Willowbrook PD	DU 3SOUTH
3WEST	DU COMM	Primary Dispatch Wheaton, Glen Ellyn PD	3 WEST	DU COMM	Primary Dispatch Wheaton, Glen Ellyn PD	DU 3WEST
7SOUTH	DU COMM	Primary Dispatch, Downers Grove PD	7SOUTH	DU COMM	Primary Dispatch, Downers Grove PD	DU 7 SOUTH
7WEST	DU COMM	Primary Dispatch West Chicago, Warrenville, Winfield PD	7 WEST	DU COMM	Primary Dispatch West Chicago, Warrenville, Winfield PD	DU 7WEST
COD 1	COD	Primary Dispatch COD PD	COD1	COD	Primary Dispatch COD PD	DU COD 1
COD 2	COD	Secondary Dispatch COD PD	COD2	COD	Secondary Dispatch COD PD	DU COD 2

POLICE WIDE						
COWD PD 1	Police	PD OPS assigned as needed	COWD PD1	Police	Tactical PD: Countywide available to all PD's	DU COWD PD1
COWD PD 2	Police	PD OPS assigned as needed	COWD PD2	Police	Tactical PD: Countywide available to all PD's	DU COWD PD2
ACDC STWD	ACDC	Statewide: ACDC PD	ACDCSTWD	ACDC	Statewide: ACDC PD	DU ACDC STWD
DC STWD	DU COMM	Statewide: DU-COMM PD	DCSTWD	DU COMM	Statewide: DU-COMM	DU DUCOMM STWD
DPSO STWD	Police	Tactical PD Statewide: DPSO	DPSOSTWD	ACDC	DPSO Statwide	DU DPSO STWD

POLICE TACTICAL						
DC TAC 1	DU COMM	Tactical PD: DU-COMM 1-NORTH & 1-WEST	DCTAC1	DU COMM	Tactical PD: DU-COMM 1-NORTH & 1-WEST	DU DCTAC1
DC TAC 2	DU COMM	Tactical PD: DU-COMM 1-EAST & 3-EAST	DCTAC2	DU COMM	Tactical PD: DU-COMM 1-EAST & 3-EAST	DU DCTAC2
DC TAC 3	DU COMM	Tactical PD: DU-COMM 1-SOUTH & 3-SOUTH, DU-COMM 7 SOUTH	DCTAC3	DU COMM	Tactical PD: DU-COMM 1-SOUTH & 3-SOUTH, DU-COMM 7 SOUTH	DU DCTAC3
DC TAC 4	DU COMM	Tactical PD: DU-COMM 3-WEST & 7-WEST	DCTAC4	DU COMM	Tactical PD: DU-COMM 3-WEST & 7-WEST	DU DCTAC4
DC TAC 5	DU COMM	Tactical PD: DU-COMM PDs	DCTAC5	DU COMM	Tactical PD: DU-COMM PDs	DU DCTAC5
DC TAC 6	DU COMM	Tactical PD: DU-COMM PDs	DCTAC6	DU COMM	Tactical PD: DU-COMM PDs	DU DC TAC6
DPSO TAC 1	DU COMM	Tactical PD: DPSO	DPSOTAC1	DU COMM	Tactical PD: DPSO	DU DPSO TAC1
DPSO TAC 2	DU COMM	Tactical PD: DPSO	DPSOTAC2	DU COMM	Tactical PD: DPSO	DU DPSO TAC2
DPSO TAC 3	DU COMM	Tactical PD: DPSO	DPSOTAC3	DU COMM	Tactical PD: DPSO	DU DPSO TAC3

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			
DPSO TAC 4	DU COMM	Tactical PD: DPSO	DPSOTAC4	DU COMM	Tactical PD: DPSO	DU DPSO TAC4
PD TAC 1	ACDC	Tactical PD Westmont PD, DuPage Forest Preserve PD, and Canadian National RR	ACDCTAC1	ACDC	Tactical PD: ACDC 1	DU ACDC TAC1
PD TAC 2	ACDC	Tactical PD: Addison, Bensenville, Wood Dale, Itasca	ACDCTAC2	ACDC	Tactical PD: ACDC 2	DU ACDC TAC 2
PD TAC 3	ACDC	Tactical PD: Bloomingdale & Glendale Heights PD	ACDCTAC3	ACDC	Tactical PD: ACDC 3	DU ACDC TAC 3
PD TAC 4	ACDC	Tactical PD: ACDC PDs	ADCTECH2	ACDC	Tech Operations: ACDC	DU ADCTECH2
DUP FLASH	Police	Dupage PD Flash Messaging	DPSOTAC5	DU COMM	Tactical PD: DPSO	DU DPSO TAC5

MERIT						
MERIT 1	Police	Tactical PD: MERIT 1 - SWAT	DCTF1	Police	Tactical PD: Task Force Talkgroups	DU DCTF 1
MERIT 2	Police	Tactical PD: MERIT 2 - SWAT	DCTF2	Police	Tactical PD: Task Force Talkgroups	DU DCTF 2
MERIT 3	Police	Tactical PD: MERIT 3 - Major Crimes	DCTF3	Police	Tactical PD: Task Force Talkgroups	DU DCTF 3
MERIT 4	Police	Tactical PD: MERIT 3 - Major Crimes	DCTF4	Police	Tactical PD: Task Force Talkgroups	DU DCTF 4
MERIT 5	Police	Tactical PD: MERIT 5 - Command:	DCTF5	Police	Tactical PD: Task Force Talkgroups	DU DCTF 5

POLICE WIDE						
STWD TAC 1	DU COMM	Tactical PD Statewide: DU-COMM	STWDTAC1	DU COMM	Tactical PD Statewide: DU-COMM	DU STWDTAC1
STWD TAC 2	ACDC	Tactical PD Statewide: ACDC	STWDTAC2	ACDC	Tactical PD Statewide: ACDC	DU STWDTAC2
STWD TAC 3	Police	New Tactical PD Statewide	NIPAS1	Police	ILEAS PD Box Alarm System	DU NIPAS1
STWD TAC 4	Police	New Tactical PD Statewide	PW6	Public Works	Public Works: TBD	DU PW 6

POLICE INVESTIGATION						
PD INV 1	Police	PD Investigation TG NW: DPSO, Bartlett, Bloomingdale, Glendale Heights, Carol Stream, Roselle, Hanover Park, Glen Ellyn, Wheaton, College of DuPage, DuPage Forest Preserve	PDREG 1	Police	Region 1 PD Tactical TG NW: DPSO, Bartlett, Bloomingdale, Glendale Heights, Carol Stream, Roselle, Hanover Park, Glen Ellyn, Wheaton, College of DuPage, DuPage Forest Preserve	DU PD REG 1
PD INV 2	Police	PD Investigation TalkGroup NE: DPSO, Addison, Bensenville, Itasca, Wood Dale, Elmhurst, Oakbrook Terrace, Villa Park, Lombard, DuPage Forest Preserve	PDREG 2	Police	Region 2 PD Tactical TalkGroup NE: DPSO, Addison, Bensenville, Itasca, Wood Dale, Elmhurst, Oakbrook Terrace, Villa Park, Lombard, DuPage Forest Preserve	DU PD REG 2
PD INV 3	Police	PD Investigation TalkGroup SW: DPSO, Darien, Lisle, Naperville, Warrenville, West Chicago, Winfield, Woodridge, DuPage Forest Preserve	PDREG 3	Police	Region 3 PD Tactical TalkGroup SW: DPSO, Darien, Lisle, Naperville, Warrenville, West Chicago, Winfield, Woodridge, DuPage Forest Preserve	DU PD REG 3
PD INV 4	Police	PD Investigation TalkGroup SE: DPSO, Burr Ridge, Clarendon Hills, Downers Grove, Hinsdale, Oak Brook, Westmont, Willowbrook, DuPage Forest Preserve	PDREG 4	Police	Region 4 PD Tactical TalkGroup SE: DPSO, Burr Ridge, Clarendon Hills, Downers Grove, Hinsdale, Oak Brook, Westmont, Willowbrook, DuPage Forest Preserve	DU PD REG 4

EDUCATION						
EDU 1	Colleges	Colleges Zone 1: Wheaton College,	EDU1	Colleges	Colleges Zone 1: Wheaton,	DU EDU 1
EDU 2	Colleges	Colleges Zone 2: TBD	EDU2	Colleges	Colleges Zone 2: TBD	DU EDU 2
EDU 3	Colleges	Colleges Zone 3: TBD	EDU3	Colleges	Colleges Zone 3: TBD	DU EDU 3
EDU 4	Colleges	Colleges Zone 4: TBD	EDU4	Colleges	Colleges Zone 4: TBD	DU EDU 4

PUBLIC WORKS						
PW 1	Public Works	Public Works: TBD	PW1	Public Works	Public Works: TBD	DU PW 1
PW 2	Public Works	Public Works: TBD	PW2	Public Works	Public Works: TBD	DU PW 2
PW 3	Public Works	Public Works: TBD	PW3	Public Works	Public Works: TBD	DU PW 3
PW 4	Public Works	Public Works: TBD	PW4	Public Works	Public Works: TBD	DU PW 4
PW 5	Public Works	Public Works: TBD	PW5	Public Works	Public Works: TBD	DU PW 5

EMERGENCY MANAGEMENT						
DUP OEM 1	OHSEM	OHSEM Internal agency use	OHSEM1	OHSEM	OHSEM Internal agency use	DU OHSEM1
DUP OEM 2	OHSEM	OHSEM Alternate	OHSEM2	OHSEM	OHSEM Alternate	DU OHSEM2

FOCUS GROUP OPERATIONAL RECOMMENDATIONS ON DEDIRS TALKGROUPS TO BE SHARED WITH SURROUNDING COUNTIES POLICE & FIRE AGENCIES
(SPECIAL USE REVIEW FOR OTHER AGENCY REQUESTS)

DISPLAY NAME (NEW)	PSAP or AGENCY	REVISED TG FUNCTION & AGENCY (NEW)	CURRENT DISPLAY NAME	PSAP or AGENCY	CURRENT TG FUNCTION & AGENCY	CURRENT TG NAME
COLOR KEY	ALLOW	NEED TO DISCUSS WITH THE AGENCY	DO NOT ALLOW			

NOT APPROPRIATE						
ACDC FD ATG	ACDC	Announcement TG for ACDC: FDACDC1, FD ACDC2, & FD ACDC3		ACDC	Announcement TG for ACDC: FDACDC1, FD ACDC2, & FD ACDC3	DU ACDC FD ATG
ACDC OPS	ACDC	PSAP Operations: ACDC		ACDC	PSAP Operations: ACDC	DU ACDC OPS
ACDC PD ATG	ACDC	Announcement TG for ACDC: ACDC1, ACDC2, ACDC3, & ACDC4		ACDC	Announcement TG for ACDC: ACDC1, ACDC2, ACDC3, ACDC4, & DPSO F1 (or ACDC5)	DU ACDC PD ATG
ACDC TECH	ACDC	Tech Operations: ACDC	ADCTECH1	ACDC	Tech Operations: ACDC	DU ADCTECH1
AUFD	Fire	Aurora Fire Dispatch		Fire	Aurora Fire Dispatch	DU AUFD
AUFD FG	Fire	Aurora Fire Ground		Fire	Aurora Fire Ground	DU AUFD FG
BRIDGE	DU COMM	PSAP Operations: DU-COMM		DU COMM	PSAP Operations: DU-COMM	DU DC BRIDGE
DC FD ATG	DU COMM	Announcement TG for DU-COMM: Fire NORTH, Fire EAST, Fire SOUTH, & Fire WEST		DU COMM	Announcement TG for DU-COMM: Fire NORTH, Fire EAST, Fire SOUTH, & Fire WEST	DU DC FD ATG
DC PD ATG	DU COMM	Announcement TG for DU-COMM: 1NORTH, 1EAST, 3 EAST, 1SOUTH, 3SOUTH, 7SOUTH, 1WEST, 3WEST, 7WEST & DPSO		DU COMM	Announcement TG for DU-COMM: 1NORTH, 1EAST, 3 EAST, 1SOUTH, 3SOUTH, 7SOUTH, 1WEST, 3WEST, & 7WEST	DU DC PD ATG
DC TECH	DU COMM	Radio Technicians (DU COMM)	TECH	DU COMM	Radio Technicians (DU COMM, Sheriff)	DU TECH
DPSO JAIL	DPSO	DuPage Sheriff Jail Operations DPSO only	DPSOJAIL	DPSO	DuPage Sheriff Jail Operations DPSO only	DU DPSO JAIL
DPSO JOF	DPSO	Court Operations - DPSO only	DPSO CRT	DPSO	Court Operations - DPSO only	DU DPSO COURT
DSAO	SAO	DuPage State's Attorney	DSAO	SAO	DuPage State's Attorney	DU DSAO
POINT	PSAPs	PSAP Operations: DuPage PSAP to PSAP		PSAPs	PSAP Operations: PSAP to PSAP	DU PSAP POINT

OUT OF SERVICE						
zOOS				DU COMM	DU COMM Fire Operations	DU DC FIRE 1
zOOS				DU COMM	DU COMM Fire Operations	DU DC FIRE 2
zOOS				DPSO	New SPARE	DU DPSO ADMIN
zOOS				Spare		DU DPSO ATG
zOOS				DU COMM	New SPARE	DU DPSO OPS
zOOS				ETSB	ETSB Talkgroup	DU ETSB
zOOS				Fire	Fire Operations 1 available to all FD's	DU FIRE OPS 1
zOOS				Spare	Spare	DU SPARE 1
zOOS				Spare	Spare	DU SPARE 2
zOOS				Spare	Spare	DU SPARE 4
zOOS				Spare		SPARE



ETSB PAC Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0021-25

Agenda Date: 4/7/2025

Agenda #: 7.B.

RESOLUTION TO REPEAL POLICY 911-005.3: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM) ENCRYPTED TALK GROUPS

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to repeal Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups, initially adopted by the DU PAGE ETSB on April 9, 2018; and

WHEREAS, DU PAGE ETSB Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the subject matter covered within Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups is covered within Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) which was previously amended and approved by the DU PAGE ETSB and is no longer necessary.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.3: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Encrypted Talk Groups, be, and it is hereby repealed.

Enacted and approved this 14th of May, 2025 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911-005.3

Previous Policy(s): ETS-13-001P, Sections 8.0.2, 8.0.3, 8.0.4

Effective Date: April 10, 2018

Revised:

Access to the DuPage Emergency Dispatch Interoperable Subscriber Unit System (DEDIRS) Encrypted Talk Groups

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIRS requirements for use and access of DEDIRS talk groups for the purpose of interoperability for emergency communications.

Additional Authority:

Public Act 100-002

OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIRS for non-member agencies.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIRS users and agencies receiving approval to access DEDIRS talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

DuPage ETSB acknowledges that there may be legitimate reasons that non-sworn personnel may need access to encrypted talk groups on the DEDIRS subscriber unit system. Some of these reasons may include membership on a task force by non-sworn personnel, or membership on a task force by members of an agency that are not a participating member of DEDIRS.

This application for access to DEDIRS encrypted talk groups should be completed and submitted to the PAC for consideration and approval. DuPage ETSB is not responsible for any fees for programming of the subscriber unit, and monthly airtime fees will be the responsibility of the requestor or the sponsoring agency or task force that is requesting access or the non-member agency.

Emergency Telephone System Board Of DuPage County Policy and Procedures



II. Application Procedure

Any agency that determines it has a need to provide a non-sworn member with access to an encrypted talk group may apply to DuPage ETSB for access.

Applicant Responsibilities

Application: The applicant must make application to the ETSB and supply the following documents with the application:

1. A brief cover letter/email explaining the need for access, type of anticipated use (daily, mutual aid, auto aid, task force etc.) and any other pertinent information including which DEDIRS members the requestor will mostly likely communicate;
2. A completed DuPage ETSB DEDIRS Access Application, unless this is a subscriber unit already active on DEDIRS;
3. A completed DuPage ETSB Application for Access to DEDIRS Encrypted Talk Groups for Non-Sworn Personnel form;
4. A completed DuPage ETSB Confidentiality Agreement for Use of STARCOM21 Subscriber Unit System form.

The rights of the Applicant and the ability to utilize the DEDIRS system will rest with the Applicant and DuPage ETSB and is neither transferable nor can it be expanded upon without permission.

Each Applicant will be responsible for those fees incurred on its behalf. All subscriber fees charged by Motorola for an Applicant's subscriber unit maintenance or operations are the responsibility of the Applicant. The PAC, DuPage ETSB or any of its member agencies are not responsible for any equipment or losses directly or indirectly associated with this system or agreement.

DuPage ETSB Responsibilities

Before an Applicant is approved for use of encrypted talk groups, all member police and fire agencies shall be notified with a fourteen (14) notification window. The process of notification will be outlined below.

DuPage ETSB and/or Motorola may disable a subscriber unit or units at any time with or without notice to the requesting agency. DuPage ETSB may disable any subscriber unit or units which adversely impact the performance of the DEDIRS or suspend or revoke the agreement with the Applicant if, in DuPage ETSB's opinion, the Applicant's continued usage on DEDIRS adversely impacts the system or safety of the public safety personnel.

Application Process: The application shall be processed as follows:

- The application, including the four items listed previously, shall be submitted to DuPage ETSB.
- If this application includes a new subscriber unit to the DEDIRS, DuPage ETSB shall review the application with the ETSB-approved subscriber unit vendor to assess the type of equipment the Applicant proposes to use with DEDIRS, its load potential on the system and other technical items associated with the application, including the code plug development. The approved vendor will provide a recommendation whether to approve or deny the application based solely on operational

Emergency Telephone System Board Of DuPage County Policy and Procedures



issues. If the vendor believes that the application should be denied, the vendor shall provide a brief written explanation for PAC and ETS Board consideration.

- DuPage ETSB staff will provide copies of the application to the PSAP Directors. The date that the application is distributed to the PSAPs will start the fourteen (14) day notification window for member review.
- The PSAP Directors will advise their member agencies of the application request. This can be accomplished through their own internal operational process for disseminating information to their agencies (email, committee meetings etc.). PSAPs are encouraged to bring this information through internal committees to promote discussion and consensus.
- The PSAP Directors will advise DuPage ETSB staff via email if there are no objections or of any objections to the application or recommendations within fourteen (14) days of receipt of the application. The objection must be filed in writing by return receipt email to ETSB911@dupageco.org within the allotted fourteen (14) calendar days.
- DuPage ETSB staff shall prepare the application paperwork for the next PAC and ETS Board agendas.

The PAC shall review any application for access. During that review process the PAC shall:

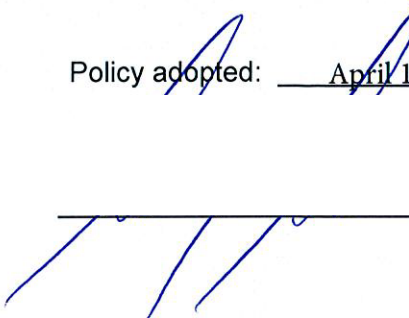
- Assure that all associated paperwork is complete;
- Shall hear a report from DuPage ETSB staff on the status of the fourteen (14) day notification, approvals/objections/recommendations from members and vendor recommendations for the application;
- Shall discuss the application and vote to make a recommendation to the ETS Board to either approve or deny the application and forward the application and recommendation to the ETS Board for its next regular meeting.

In the event the PAC denies the application, the application and brief written explanation by the PAC Chairman, or his designee, shall be forwarded to the ETS Board for their information and discussion. In the event the PAC cannot reach a consensus vote that fact shall be reported to the ETS Board in writing for their information and discussion.

III. Implementation

The Applicant will be notified of the DuPage ETSB decision. If approved, the Applicant may then proceed to program its subscriber unit with the designated encrypted talk groups.

Policy adopted: April 10, 2018



Gary Grasso, Chairman

Emergency Telephone System Board
Of DuPage County
Policy and Procedures



DUPAGE ETSB
APPLICATION FOR ACCESS TO DEDIRS ENCRYPTED TALK GROUPS
FOR NON-SWORN PERSONNEL

DuPage ETSB acknowledges that there may be legitimate reasons that non-sworn personnel may need access to encrypted talk groups on the DEDIRS subscriber unit system. Some of these reasons may include membership on a task force by non-sworn personnel, or membership on a task force by members of an agency that are not a participating member of DEDIRS.

This application for access to DEDIRS encrypted talk groups should be completed and submitted to the PAC for consideration and approval. DuPage ETSB is not responsible for any fees for programming of the subscriber unit, and monthly airtime fees will be the responsibility of the requestor or the sponsoring agency or task force that is requesting access or the non-member agency.

Name of operator that will be given access: _____

Agency of operator: _____

Reason for access: _____

Sponsoring Agency or Task Force: _____

Was a background check completed on the operator: (circle one) Yes No

Did the operator sign a confidentiality agreement: (circle one) Yes No

The sponsoring agency or task force acknowledges that they have conducted the appropriate screening of the operator requesting access and will make that background check available to the PAC or ETSB upon request from one of those agencies.

Name of sponsoring agency supervisor: _____

Signature of sponsoring agency supervisor: _____

Date: _____

Emergency Telephone System Board
Of DuPage County
Policy and Procedures



DUPAGE ETSB
CONFIDENTIALITY AGREEMENT
USE OF STARCOM 21 SUBSCRIBER UNIT SYSTEM

As a member of the _____ (name of task force or sponsoring agency), I understand that I may learn of or have access to information over encrypted talk groups of the DEDIRS subscriber unit system which is of personal, safety-sensitive, or otherwise confidential in nature. Such information includes, but is not limited to incident report information, NCIC/LEADS information, Computer Aided Dispatch/RMS information, and other law enforcement or police related information.

I agree to maintain the confidentiality of such information and will not divulge it to anyone for any purpose without the express consent or approval of the task force or sponsoring agency.

I further understand and agree that I am prohibited from using any of this information for my personal use or benefit or for any other non-Police business related purposes.

I understand and agree that my failure to comply with the confidentiality requirement set forth in this Confidentiality Agreement is grounds for discipline, up to and including termination of access to encrypted talk groups.

The restrictions of the Confidentiality Agreement regarding disclosure and use of information shall continue to apply after termination of my relationship with the task force or sponsoring agency.

I have read and understand this agreement and agree to comply with it in every respect.

Dated this _____ day of _____, 20_____

Signature

Printed Full Name

Agency



ETSB PAC Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0022-25

Agenda Date: 5/14/2025

Agenda #: 7.C.

**RESOLUTION TO AMEND AND APPROVE POLICY 911-005.9: ACCESS TO THE DUPAGE
EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM) NON-PUBLIC
SAFETY SCHOOLS**

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools, initially adopted by the DU PAGE ETSB on January 14, 2020; and

WHEREAS, Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools to provide a standardized system of interoperable emergency communication on DEDIRS.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.9: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System) Non-Public Safety Schools, be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911-005.9
Previous Policy #: New
Effective Date: January 14, 2020
Revised: May 14, 2025

Access to DEDIR System Non-Public Safety / School Security

Additional Authority:

911-005.2: Access to DEDIR System
50 ILCS 750 Emergency Telephone System Act
OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIR System for non-member agencies.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

Definitions:

Bi-Directional Antenna (BDA): An antenna which radiates or receives greater power in a specific direction allowing increased performance and reduced interference from unwanted sources.

DuPage Emergency Dispatch Interoperable Radio System (DEDIR System): the portion of the STARCOM21 Site 1 radio system that encompasses the users of the talk groups specifically for the user members under DuPage ETSB by intergovernmental agreement for the purposes of public safety and emergency radio communication.

Non-public Safety School Security Personnel (Security Personnel): employees of a private school or public school district hired to perform security for the campus for its educational institution employer.

Retired Police Officer: for purposes of this policy only, a retired police officer is defined as a sworn law enforcement officer, who has had the power of arrest and who has retired from a certified law enforcement agency after at least 15 years of honorable continuous service.

POLICY

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunications and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

Emergency Telephone System Board Of DuPage County Policy and Procedures



Public and private school districts within DuPage County are hiring security personnel to aid in the safety of school attendees. Those private schools and public school districts may have a need and desire to equip their security personnel or “emergency operations center” with a DuPage DEDIR System STARCOM21 radio and specific talk groups. These public or Private school districts may apply to the ETSB to access specific talk group(s) if they meet the following criteria.

DEDIR System may only be used for emergency communications to the member agency/agencies. Should a non-public agency – school security desire more general daily communications they should contact ETSB, Motorola or a private radio vendor to fulfill its communications needs.

The rights of the non-public safety – school security and the ability to utilize the DuPage DEDIR System will rest with the requesting agency/entity and the ETSB and is not transferable. If ownership, management, or organization of a non-public safety agency – school security that entered into the agreement changes it must re-apply to the DuPage ETSB for continued use of DEDIR System.

II. Application Procedure

The Applicant shall review ETSB 911-005.2: Access to DEDIR System and complete the standard Access Application form under ETSB 911-005.2: Access to DEDIR System and provide an executed copy of the *DuPage Emergency Dispatch Interoperable Radio System Access Talk Group Agreement* (Agreement). The Agreement must be signed by an agent authorized according to their internal policy to enter into such contracts by its governing authority. (i.e.: Principal, Superintendent of Schools).

The school Applicant shall submit a School Data sheet (Attachment A) with their 911-005.2 Access Application providing information on:

Personnel: Qualifications of staff who will utilize radios and have access to the system and the vetting process for hiring.

Training: Provide an overview of training received for the use of radios including radio etiquette.

Security: Provide an overview of the physical security of radios during school hours and when not in use.

Sponsorship: A sponsorship from police and fire agencies which provide direct service to their school(s). The sponsoring agencies must be DEDIRS user members.

The Applicant shall update the form with any new personnel or terminated personnel within 60 days of a change in the employee’s status.

III. Applicant Responsibilities

Each non-public safety agency – School Security will be responsible for those fees incurred on its behalf by the ETSB and its approved vendor in addition to any biennial costs deemed appropriate by the PAC and/or ETSB.

All subscriber fees charged by Motorola for a non-public safety agency’s – school security radio maintenance or operations are the responsibility of the non-public safety agency – school security.

Emergency Telephone System Board Of DuPage County Policy and Procedures



The DuPage PAC, ETSB or any of its member agencies are not responsible for any equipment or losses directly or indirectly associated with this system or agreement.

It is strongly encouraged that the applicant consider using are retired police officers as security officers. Those school security officers that are assigned a DEDIR System accessible radio and carry that radio with them while on duty.

If the school security officer is not a retired police officer and is authorized to carry these radios, those employees shall undergo training authorized and outlined by the requesting agency/agencies.

It shall be the responsibility of the requesting agency or agencies to annually conduct training with the school security personnel to assure proper radio etiquette is maintained. It shall be the responsibility of the applicant to ensure that it has the most recent DuPage ETSB DEDIRS training module and any modules provided by the PSAP and/or DEDIRS sponsoring agency.

Any infractions can be documented by member agency users of the talk group and forwarded to the PSAP under their process for such reviews. The PSAP will forward the report to ETSB with the recommended resolution to the ETSB when completed. Infractions will be reported monthly to the PAC. If there are continued infractions, the PAC may recommend termination of the access agreement to the ETS Board. The ETSB reserves the right to terminate connectivity immediately for improper use without complaint by users of the talk group.

A non-public safety agency – school security radios must have TDMA use on DEDIR System. A non-public safety agency – school security may obtain such authorized radios and accessories from an ETSB authorized vendor which can supply the ETSB approved equipment. When DEDIR System transitions to AES encryption non-public safety agency – school security radios must have AES encryption in order to use main police talk groups on DEDIR System. Transitions is anticipated by the end of 2025.

IV. ETSB Responsibilities

The ETSB and/or Motorola may deny access to DEDIR System for any radio(s) at any time with or without notice to the non-public safety agency – school security. The ETSB may revoke access of any radio(s) which adversely impact the performance of DEDIR System or suspend or revoke the agreement with the non-public safety agency – school security if in the ETSB's opinion, the non-public safety agency's – school security continued usage on DEDIR System adversely impacts the system or safety of the public safety personnel.

ETSB shall provide a basic training module for schools. Such training shall be reviewed by the PAC. The PSAPs and DEDIR System sponsoring agencies may require additional training that relate to the use of the radio, protocols for critical events etc. Any additional training modules provided by the PSAP or DEDIR System shall be submitted to the PAC to ensure there is no conflict in information. The 9-1-1 System Manager shall be responsible to ensure that the training module is reviewed and updated as needed.

V. Sponsoring Agency Responsibilities

The member agency that sponsors the access by a school to DEDIR System shall be responsible to ensure that the school members have been trained. DuPage ETSB will provide a basic radio training power point. The sponsoring agency may also require additional training of the school to ensure that

Emergency Telephone System Board Of DuPage County Policy and Procedures



it works well with the sponsor in the time of an emergency. Any additional training shall include the sponsor's PSAP and may not supersede the training provided by DuPage ETSB. The sponsoring agency shall ensure that the school members participate in and are aware of Static 205 talk groups and have those talk groups if the plan requires the school to move to a talk group for communication during an active incident.

VI. PSAP Responsibilities

Whenever a member agency is added to an existing talk group that has non-public safety agency user access, the PSAP must notify the member agency of this special use. Notification is the PSAP's responsibility as are the user agency talk group assignments. So long as the change is within the PSAP, and notification is made, the formal 14 day notice is not required.

For recording keeping purposes, within 10 days of notification, PSAPs should send an email to: ETSB911@dupagecoounty.gov. The email should contain: The date and time of notification, the added agency or an explanation of the talk group change, the name of the added agency, point of contact that received the notification. A forwarded email is also sufficient, if notification to the added agency is made by email.

VII. In Building Coverage

The Applicant understands that adequate radio coverage on and within its campus is the Applicant's responsibility. It is recommended that the Applicant work with a certified vendor to test the radio coverage on their campus. It is recommended that the Applicant install a BDA if the Applicant or its vendor determines that coverage within parts of the building are insufficient and impact the safety of the school attendees. If the Applicant is using a radio with LTE, a First Net BDA can also be utilized.

DEDIR System strives for 12dB or greater coverage throughout its geographic service area. DEDIR System and DuPage ETSB are not responsible for in-building coverage issues.

VIII. Training

The non-public safety agency-school shall be responsible to train security personnel in proper radio etiquette. It shall provide ETSB with a copy of personnel list and training at the beginning of each school year or as soon as training has been completed, whichever comes first.

Security personnel within the school may utilize the radio without training if they are a retired police officer. However, all security personnel should receive the minimum training at least one time within their hiring tenure.

The Application may request an extension on the training requirement if it can demonstrate a training schedule and completion of the training within 60 days of the start of the school year. The ETSB Executive Director may approve the extension. The Applicant shall also ensure that any training requested by the ETSB is completed. It shall provide ETSB with a copy of the personnel list and the training completed within 10 days of completion.

Emergency Telephone System Board
Of DuPage County
Policy and Procedures



IX. **Compliance**

Failure to comply with this policy or the parent policy, 911-005.2, shall result in the revocation of access to DEDIR System talk groups.

ETSB will notify STARCOM21 and the Motorola NOC to remove Applicant subscriber radios from DEDIR System talk groups and withdraw its support of the Applicant's STARCOM21 application.

Policy adopted _____

Greg Schwarze, Chair

DRAFT



DuPage ETSB

911-005.9 Access to DEDIR System Non-Public Safety / Schools Agency Data Sheet

This data sheet shall accompany the application for DuPage ETSB Application for access required in policy 911-005.2 and according to policy 911-005.2.

School: _____ Date: _____

Completed by: _____

Training: Provide an overview of training received for the use of radios including radio etiquette.

Have the employees completed the ETSB Basic Radio Etiquette training?	
List any other training you have provided to your staff.	

Security:

Are the radios kept in a secured cabinet or room when not in use?	
Are the employees allowed to take the radios home?	
If yes, what are the circumstances. Please include the security measures required at home.	

Sponsorship: The below information will constitute the sponsorship of your school. The school will need the support of the chief of the community or fire district for each building for the main talk groups if you have multiple campuses or your staff serves multiple schools within the district. The sponsoring agencies must be DEDIR System user members.

Public Safety Agency Agency Head	Date	Signature



Personnel: Qualifications of staff who will utilize radios and have access to the system and the vetting process for hiring.

Do you require a background check for employment?		
If yes, does the background check include fingerprinting?		
Name	Employment Status	Experience



ETSB PAC Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0023-25

Agenda Date: 5/14/2025

Agenda #: 7.D.

RESOLUTION TO AMEND AND APPROVE POLICY 911-005.10: METROPOLITAN EMERGENCY RESPONSE AND INVESTIGATION TEAM (MERIT) DESIGNATED TALK GROUPS

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups, initially adopted by the DU PAGE ETSB on March 10, 2020 and amended on September, 2023; and

WHEREAS, Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.3.B.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups to provide a standardized system of interoperable emergency communication on the DEDIR System.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.10: Metropolitan Emergency Response and Investigation Team (MERIT) Designated Talk Groups, be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911-005.10
Previous Policy(s): New
Effective Date: March 10, 2020
Revised: September 13, 2023, May 14, 2025

METROPOLITAN EMERGENCY RESPONSE AND INVESTIGATION TEAM DESIGNATED TALK GROUPS

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIR System requirements for use and access of DEDIR System talk groups for the purpose of interoperability for emergency communications.

Additional Authority:

50 ILCS 750 Emergency Telephone System Act
OEX-003B-89 Amending Section 40-20 of the DuPage County Code Pertaining to the Emergency Telephone System Board

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIR System for non-member agencies.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, and DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunications and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

DuPage County law enforcement agencies, through their respective governments, have created the Metropolitan Emergency Response and Investigation Team ("MERIT"). MERIT was formed as a cooperative law enforcement group through intergovernmental agreement. MERIT has three sections: Tactical OPS, Special OPS, and Investigative Ops.

Emergency Telephone System Board Of DuPage County Policy and Procedures



II. MERIT Talk Groups

To facilitate the specific workflow of the three sections of MERIT, effective immediately, DuPage County Task Force talk Groups 1-5 (DCTF 1-5) will be used for MERIT and SAO OPs only. Any MERIT member assigned to one of its teams may utilize a DCTF talk group as assigned according to MERIT policy.

Current and proposed talk group names are shown in the policy. Proposed talk groups are in *italics*.

DCTF 1-2 or <i>MERIT 1-2</i>	used for SWAT/CNT
DCTF 3-4 or <i>MERIT 3-4</i>	used for Surveillance and Investigations (MERIT/SAO)
DCTF 5 or <i>MERIT 5</i>	used for Emergency Operations

Agency Local Talk Group(s): MERIT Major Crash Reconstruction Team (MCRT) members to use requesting agency's local talk group on call out. This is a low priority channel and suitable for reconstruction radio traffic that is localized to a specific area.

Interop 1-8 or <i>DUINOP 1-8</i>	for non-DEDIR System agencies will allow participants to be patched to other talks groups (such as local) as needed. Generally, ACDC will utilize Interop 1-4 and DU-COMM will utilize 5-8. Interop 2, 4, 6 and 8 or <i>DUINOP 2, 4, 6 and 8</i> will be encrypted Interop 1, 3, 5 and 7 or <i>DUINOP 1, 3, 5 and 7</i> will be clear
<i>DUCALL</i>	The Hailing Channel shall also be provided to outside agencies to allow for use of Interop 1-8

Tac Talk Groups	Access for non-DEDIR System agencies in the event ongoing operations are already in progress.
-----------------	---

MERIT designated talk groups should not be monitored by non-MERIT DEDIR System members or MERIT team members when not assigned to a MERIT task.

III. Assignment of Talk Groups and Permission

a. Access:

- i. MERIT Members who are DEDIR System Members:
 1. MERIT DEDIR System member police agency personnel shall have access to MERIT encrypted talk groups.
 2. MERIT DEDIR System member fire agencies personnel assigned to MERIT shall have access to MERIT encrypted talk groups.
 - ii. MERIT Members who are Non-DEDIR System Members
 1. Only the police and fire personnel assigned to MERIT shall have access to MERIT talk groups.
- b. MERIT shall have the sole authority to approve non-DEDIRS members for access to its talk groups, so long as the grade of service (GoS) is not impacted by the addition of a new member. Upon approval of this policy, any new members approved by MERIT according to their policy shall be provided access to the DCTF talk groups upon written notification to DuPage ETSB. DuPage ETSB agrees to inform MERIT if the grade of service level approaches capacity as soon as it is known.
- c. MERIT shall have the sole authority to remove non-DEDIR System members from access to its talk groups. Upon approval of this policy, any new members approved by MERIT

Emergency Telephone System Board Of DuPage County Policy and Procedures



according to their policy shall be provided access to the DCTF talk groups upon written notification to DuPage ETSB.

- i. ETSB shall deny access to any non-MERIT talk groups provided to a removed MERIT user/portable radio unless that user or portable has permission for the use of DEDIR System talk groups separate and apart from their MERIT affiliation pursuant to ETSB Policy 911-005.2: Access to DEDIR System.

IV. Illinois Terrorism Task Force Talk Groups (ITTF)

Assigned ITTF talk groups, specifically RGN4A and RGN4B, shall not be utilized by MERIT for any radio activity as defined by their charter. These talk groups have a specific purpose in the Illinois Tactical plan. These talk groups are not encrypted and could pose a risk to sensitive MERIT operations.

Policy adopted: _____

Greg Schwarze, Chair



ETSB PAC Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0024-25

Agenda Date: 5/14/2025

Agenda #: 7.E.

RESOLUTION TO AMEND AND APPROVE POLICY 911-005.12: FLASH MESSAGE TALK GROUP

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB shall develop policies in order to plan, implement, upgrade, and maintain the DuPage ETSB 9-1-1 System; and

WHEREAS, the purpose of this resolution is to amend and approve the language of Policy 911-005.12: Flash Message Talk Group, initially adopted by the DU PAGE ETSB on April 12, 2023; and

WHEREAS, Policy 911-005.12: Flash Message Talk Group has been reviewed by the DU PAGE ETSB Policy Advisory Committee ("PAC") as Section 5.B.3.; and

WHEREAS, the Board members of DU PAGE ETSB have reviewed Policy 911-005.12: Flash Message Talk Group to provide one seamless method of interoperable communication for use by agencies on the DEDIR System.

NOW, THEREFORE BE IT RESOLVED, that the DU PAGE ETSB Policy 911-005.12: Flash Message Talk Group, be, and it is hereby amended and adopted.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK

Emergency Telephone System Board Of DuPage County Policy and Procedures



Policy #: 911-005.12
Previous Policy #: new
Effective Date: April 12, 2023
Revised: May 14, 2025

Flash Message Talk Group

Purpose:

The purpose of this policy is to ensure compliance with State of Illinois STARCOM21 and DEDIR System requirements for use and access of DEDIR System talk groups for the purpose of interoperability for emergency communications.

Goal:

It is the goal of the Emergency Telephone System Board of DuPage County (DuPage ETSB) to provide one seamless method of interoperable communication for use by agencies on DEDIR System.

Scope:

This policy shall apply to all Public Safety Answering Points (PSAPs) in the DuPage ETSB 9-1-1 System, including all Telecommunicators and other employees of the PSAP, user agencies or DuPage ETSB staff, contracted vendors or other authorized agents, DEDIR System users and agencies receiving approval to access DEDIR System talk groups.

I. Policy Statement

DuPage ETSB leases a portion of the Motorola Solutions, Inc. STARCOM21 network in Illinois as an integrated component of its emergency dispatch telephone system. The system permits communication between telecommunicators and the first responding personnel they dispatch in response to calls placed to 9-1-1. The system also permits personnel from public safety agencies throughout the County to communicate with each other during emergency joint response situations.

A Flash message talk group is a talk group for announcing information that is deemed critical or urgent in nature. An announcement only talk group means that the Telecommunicators will impart information but officers should not communicate back to the Telecommunicators on this talk group.

II. Flash Message Talk Group

- a. DPSOTAC5 (Dee Pee ESS OH TAC 5) will be the Flash Message Talk Group
 - i. In the final phase of the DEDIR System Radio Replacement this talk group will be renamed: DUP FLASH
- b. This will be an announcement only Talk Group to broadcast events pursuant to the internal policies of the PSAPs.
- c. DPSOTAC5 or DUP FLASH will have the same priority as local channels, a priority 4, so it will not override primary police and fire dispatch talk groups when it is part of the user's radio scan list.
- d. Use of this talk group is authorized when events specifically outlined in the PSAP policy(s) should be communicated to multiple agencies.

Emergency Telephone System Board
Of DuPage County
Policy and Procedures



- e. Adjacent agencies outside of the DEDIR System may have access to the Flash Message Talk Group.

III. Testing of the Flash Message Talk Group

Upon approval of this policy, ETSB staff will transmit this policy to all DEDIR System members via their DEDIR System point of contact person.

Once the PSAPs have provided their internal policy and training to their employees and members, they will communicate this to ETSB. ETSB will send an MPS message to users advising that the Flash Message talk group is in service.

Policy adopted: _____

Greg Schwarze, Chair



ETSB PAC Resolution

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: ETS-R-0025-25

Agenda Date: 5/14/2025

Agenda #: 7.F.

RESOLUTION TO APPROVE ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM TALK GROUPS PURSUANT TO POLICY 911-005.2: ACCESS TO THE DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM), AS REQUESTED BY LAKE PARK HIGH SCHOOL DISTRICT 108

WHEREAS, the DuPage County Emergency Telephone System Board ("DU PAGE ETSB") is an emergency telephone system board, established pursuant to Section 15.4 of the Local Government Emergency Telephone System Act, 50 ILCS 750/15.4 ("Act"); and

WHEREAS, the DU PAGE ETSB is authorized and empowered, pursuant to Section 15.4 (b) of the Act to plan, implement, upgrade, and maintain an Emergency 9-1-1 System for citizens of the County of DuPage and portions of Cook, Kane and Will counties; and

WHEREAS, the DU PAGE ETSB DuPage Emergency Dispatch Interoperable Radio System ("DEDIR System") was implemented to provide Emergency 9-1-1 radio communication services through STARCOM21 Site 1 for secure and accessible communications for its member users; and

WHEREAS, Lake Park High School District 108 has requested access to certain talk groups of DEDIR System pursuant to Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), and in the spirit of public safety and first responder interoperability; and

WHEREAS, Lake Park High School District 108's application has been recommended for approval by the DU PAGE ETSB Policy Advisory Committee ("PAC") in accordance with policy; and

WHEREAS, the DU PAGE ETS Board has received and reviewed the application of Lake Park High School District 108 detailed in Attachment A of this resolution.

NOW, THEREFORE BE IT RESOLVED, that DuPage ETSB hereby grants access to DEDIR System by Lake Park High School District 108 according to ETS-R-0013-18, Policy 911-005.2: Access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIR System), by this resolution.

Enacted and approved this 14th day of May, 2025 at Wheaton, Illinois.

GREG SCHWARZE, CHAIR

Attest: _____

JEAN KACZMAREK, COUNTY CLERK



March 31, 2025

Dear DuPage ETSB,

On behalf of Lake Park High School District 108, I am pleased to submit our application for access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS). Our goal is to improve communication capabilities during emergencies and strengthen coordination with law enforcement and first responders.

We are requesting authorization to equip our trained security personnel, including retired law enforcement officers, with Motorola APX6000 radios programmed to utilize the STARCOM21 system. Our intent is to ensure seamless communication between our personnel and responding units in critical situations, including active shooter incidents, threats, and major disturbances.

Attached to this application are the following documents:

1. Completed DEDIRS Access Application and Confidentiality Agreement
2. Signed DEDIRS Talk Group Access Agreement
3. Sponsorship letters from the Roselle Police Department, Bloomingdale Fire Department, and pending agencies.
4. Lake Park High School District 108 radio operational procedures and a statement of purpose outlining how access to DEDIRS will enhance campus safety.
5. Sunny Communications LLC Quote Order#149342 (2) Motorola Portable APX6000 Radios

We appreciate the consideration of the DuPage ETSB and look forward to your review and approval. If there are any questions or additional information needed, please feel free to contact me.

Sincerely,

Pablo Castro
Director of Safety and Security
Lake Park High School District 108

EAST CAMPUS

600 S. MEDINAH ROAD, ROSELLE, IL 60172-2598
PHONE: 630-529-4500 | FAX: 630-295-5212

WEST CAMPUS

500 W. BRYN MAWR AVE. ROSELLE, IL 60172-2197
PHONE: 630-529-4500 | FAX: 630-529-3410

Lake Park High School District 108 Radio Communication Procedure

East and West Campuses

Purpose

The purpose of this procedure is to enhance the overall safety and security of students, staff, parents, and visitors during school hours and after-school functions. This procedure establishes guidelines for the authorization, use, and security of radios at Lake Park High School District 108 (LPHS) to ensure effective and immediate communication during emergencies.

Authorized Personnel

Only the following personnel are authorized to carry and utilize radios on campus:

Retired Law Enforcement Officers

Defined as sworn law enforcement officers who have retired from a certified law enforcement agency after at least 15 years of honorable continuous service.

Current and/or Retired Firefighters

Defined as any person who is or has been appointed to a fire department or fire protection district, or employed by a state university, and sworn or commissioned to perform firefighter and/or paramedic duties.

Lake Park High School Safety Monitors

Employees assigned to safety and security functions who have been trained in radio use and etiquette and have been safety monitors for at least one calendar school year.

The following current and retired first responders serving as security staff at Lake Park High School are approved to carry radios:

- **Pablo Castro** – Director of Safety and Security, Retired Carol Stream Police Officer (25 years of service)
- **Shawn Bond** – Current Melrose Park Firefighter (24 years of service)
- **James Jenca** – Retired Carol Stream Firefighter / Auxiliary Police Officer, Glendale Heights PD (29 years of service)

- **Doug Leschewski** – Retired Schaumburg Police Sergeant (25 years of service)
- **Steve Vaness** – Retired Palatine Police Officer (23 years of service)
- **Herb Rodrigues** – Retired Palatine Police Officer (27 years of service)
- **Mary Leonard** – Retired Illinois State Trooper (26 years of service)
- **Jack Glowinski** – Retired River Grove Police Sergeant (27 years of service)
- **Pat Patla** – Retired Hoffman Estates Police Officer (32 years of service)
- **Ed Borgstrom** – Retired Palatine Police Officer (27 years of service)
- **Tim Cook** – Retired Roselle Police Sergeant / Current Auxiliary Officer, Roselle PD (21 years of service)
- **Michele Giannese** – Currently an Auxiliary Officer with the Schaumburg Police Department (9 years of service)

Enhancing Emergency Response Time

Immediate Communication

Our first responders at Lake Park High School possess extensive experience and situational awareness. Direct access to police communications is critical for rapid responses during emergencies, including:

- Active shooter situations
- Potential active threats
- Incapacitation of the SRO
- Fights involving large groups (more than five individuals)

By equipping authorized personnel with direct access to law enforcement radio communications, emergency response time is significantly reduced, ensuring timely intervention and enhanced campus safety.

Training and Compliance

- The Director of Safety and Security and the School Resource Officer (SRO) will train all authorized personnel on proper radio etiquette and emergency communication procedures.
- The following guidelines will be used when requesting assistance via radio communications to DU-COMM:

East Campus:

- Dispatch: "DU-COMM from Lake Park High School East Security"
- Roselle Police Department: "Robert 30 from Lake Park High School East Security"
- Roselle Fire Department: "Roselle Fire from Lake Park High School East Security"

West Campus:

- Dispatch: "DU-COMM from Lake Park High School West Security"
- Roselle Police Department: "Robert 30 from Lake Park High School West Security"
- Roselle Fire Department: "Roselle Fire from Lake Park High School West Security"

Radio Use

- All persons authorized to carry a radio must complete training prior to use and will receive refresher training each year.
- The requesting agency (LPHS) must ensure training compliance and provide a personnel list with completed training records to DuPage ETSB at the start of each school year or within 10 days of training completion.

Radios may only be used for emergency communications and security-related incidents requiring immediate coordination with law enforcement. Authorized uses include:

- Active shooter situations
- Potential active threats

- Incapacitation of the SRO
- Fights involving large groups (more than five individuals)

Radios may also be available for use anytime authorized personnel are working an extracurricular activity. Examples include, but are not limited to:

- Basketball and football games
- Other athletic events
- Events in the auditorium
- Plays and performances
- School-sponsored activities requiring security presence

Radio Storage

- Radios will be assigned daily to authorized personnel by the Director of Safety and Security and must be returned at the end of each shift.
- **Shift hours are as follows:**

East Campus:

- 6:45 AM – 3:15 PM
- 9:30 AM – 6:00 PM
- 1:30 PM – 10:00 PM

West Campus:

- 6:00 AM – 2:30 PM
- 9:30 AM – 6:00 PM
- 1:30 PM – 10:00 PM

- Authorized personnel are required to sign radios in and out using a computer log.
- When not in use, radios will be stored in a locked cabinet within the locked office of the Director of Safety and Security. The cabinet will remain locked at all times, except for authorized radio check-out and check-in procedures. Only the Director of Safety and Security and authorized radio users will be granted a key for radio access.

Lost or Misplaced Radios or Keys

- If a radio is lost or misplaced, or if the office or cabinet keys are lost, the Director of Safety and Security, the Assistant Superintendent, and the School Resource Officer must be notified immediately.
- DU-COMM Dispatch must be notified to ensure security and prevent unauthorized access.
- A police report will be completed documenting the incident.
- An investigation into the incident will be supported by Lake Park High School Administration to determine the cause and ensure corrective action is taken.

Emergency Communications via STARCOM21

- Radios authorized for use at LPHS will be integrated with the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) STARCOM21 for emergency communications.
- Radios may only be used for emergency communications with member agencies in the following situations:
 - Active shooter situations
 - Potential active threats
 - Incapacitation of the SRO
 - Fights involving large groups (more than five individuals)
- For general daily communications, LPHS will utilize alternate radio systems in accordance with ETSB procedure.

- Misuse of the radio system, including improper use of talk groups, may result in disciplinary action and the immediate termination of system access.

Intergovernmental Agreement (IGA) Compliance

To ensure seamless coordination, an Intergovernmental Agreement (IGA) will be maintained between:

- Lake Park High School District 108
- Local Law Enforcement and Fire Department Agencies (Roselle Police and Fire Department)
- DuPage Emergency Telephone System Board (ETSB)
- DU-COMM Dispatch

Accountability and Enforcement

- The Director of Safety and Security will oversee compliance with this procedure and monitor proper radio use.
- Any violations, including unauthorized use or failure to follow established protocols, will be documented and reviewed in accordance with LPHS and ETSB regulations.
- Repeated infractions may result in revocation of radio privileges and/or termination of the agreement with ETSB.

Review and Updates

This procedure will be reviewed annually by the Director of Safety and Security, in coordination with the School Resource Officer and DuPage ETSB, to ensure alignment with evolving security needs and best practices.

Revised: March 2025



DuPage ETSB DEDIRS Access Application

AGENCY INFORMATION			
Type of Application:	<input checked="" type="checkbox"/> New <input type="checkbox"/> Modification		
NAME OF AGENCY:	Lake Park High School District 108		
POINT OF CONTACT:	Pablo Castro		
BUSINESS ADDRESS	590 S. Medinah Rd. , Roselle, IL 60172		
EMAIL ADDRESS:	pcastro@lphs.org		
BUSINESS TELEPHONE:	630-529-1988		
MOBILE TELEPHONE:	630-220-8255		
APPLICATION INFORMATION			
Please complete the following information		YES	NO
The Applicant is a unit of local government		X	
If no, explain: (use a separate sheet if necessary)			
The Applicant is requesting access to DEDIRS for certified sworn police personnel or certified fire service personnel or community service officers.			X
The Applicant is requesting monitoring capabilities only			X
The Applicant is a member of STARCOM21			X
The Applicant understands and accepts that any fees or cost incurred for programming will be the responsibility of the Applicant.		X	

Applicant Equipment Information	
The total number of portable radios (portable and mobile) covered under this request is:	2
The total number of radios which will be affiliated during any daily operational shift is:	2
Do the portable radios have encryption: <input type="checkbox"/> No <input checked="" type="checkbox"/> AES encryption	
Type of radios to be programmed with a DEDIRS talk group: <div style="text-align: center;">APX6000</div>	
The Applicant is requesting use of: <input checked="" type="checkbox"/> InterOp Groups 1-8, <input checked="" type="checkbox"/> Any additional talk groups. List on a separate sheet include an explanation as to the need (ie: daily mutual aid etc.) Channel 1 (Roselle Police Main), Channel 2 (Roselle Talk Group), Channel 3 (Roselle Fire)	

Committee/ETS Board Review Process Checklist:	
Applicant has submitted proper paperwork	[] Yes [] No
Vendor Technical Review of Application Complete	
14 Day Notice to Members via PSAPs is complete	[] Yes [] No
Posted on Committee Agenda Date: _____	[] Yes [] No
Vote of Committee: Ayes _____ Opposed _____ Abstain _____ Absent _____	Approved
Action or Direction Based on Vote: [ie TOT ETSB, request additional information, denied]	[] Yes [] No
Posted on ETSB Agenda Date: _____	[] Yes [] No
Vote of ETSB Board: Ayes _____ Opposed _____ Abstain _____ Absent _____ Resolution No:	Approved [] Yes [] No



DuPage ETSB DEDIRS Access Application

DUPAGE ETSB
CONFIDENTIALITY AGREEMENT FOR USE ON
DU PAGE EMERGENCY DISPATCH INTEROPERABLE RADIO SYSTEM (DEDIR SYSTEM)
ON STARCOM 21

As the authorized agent of this agency, I certify that any members of the applicant agency have been:

1. Understand the confidentiality of information that they may learn or have access to over encrypted talk groups of the DEDIR System which is of personal, safety-sensitive or otherwise confidential in nature. Such information includes, but is not limited to incident report information, NCIC/LEADS information, Computer Aided Dispatch/RMS information, and other law enforcement or police related information.
2. Trained that the restrictions of the Confidentiality Agreement regarding disclosure and use of information gained using the DEDIR System shall continue to apply after termination of this relationship with the DEDIR System.
3. Understand that they are prohibited from using any of this information for personal use or benefit or for any other non-Police/public safety business related purposes.
4. Understand that the failure to comply with the confidentiality requirement set forth in this Confidentiality Agreement is actionable, up to and including termination of access to encrypted talk groups.

I have read and understand the access agreement and attest that the members of this agency have been trained and understand they must comply with it in every respect. A list of employees who are party to this agreement is attached to this application.

Dated this 31st day of March, 2025

Signature

Pablo Castro

Printed Full Name

Lake Park High School District 108

Agency

ROBERTO BARRETO
CHIEF OF POLICE

Village of Roselle



DEPARTMENT OF POLICE

DAVID PILESKE
MAYOR

March 31, 2025

Executive Director Linda Zerwin
Emergency Telephone System Board of
DuPage 421 N. County Farm Rd.
Wheaton, IL 60187

Dear Director Zerwin,

Please let this letter serve as a formal letter of sponsorship for DuPage High School District 108 to be allowed access to the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS). The Roselle Police Department is one of the primary law enforcement jurisdictions for District 108, and the Roselle Fire Department provides fire protection and emergency medical services for District 108 which consists of both Lake Park East and Lake Park West high schools.

Each of these public safety agencies work closely with District 108 and have educated their staff in active shooter and emergency response protocols. If an incident were to develop, the assistance that could be provided by trained personnel at the scene is invaluable. Their ability to access the system would allow them to provide timely, informed information for the safety of the students, faculty, and first responders alike.

Fire Chief Timothy Smeltzer and I are strongly in favor of allowing District 108 onto the radio system. I welcome any questions or clarifications and look forward to the approval of their application.

Sincerely,

Roberto Barreto
Chief of Police

Sincerely,

Timothy Smeltzer
Fire Chief



BLOOMINGDALE POLICE DEPARTMENT

201 S. BLOOMINGDALE ROAD
BLOOMINGDALE, ILLINOIS 60108-1499
(630) 529-9868 ADMINISTRATIVE
(630) 529-7274 ADMINISTRATIVE FAX

FRANK A. GIAMMARESE
DIRECTOR OF PUBLIC SAFETY

March 25, 2025

Pablo Castro
Director of Safety and Security
Lake Park High School
600 S. Medinah Rd.
Roselle, IL 60172

Dear Director Castro,

Please let this letter serve as a formal letter of sponsorship for Lake Park High School District 108 to access the Police channels through the DuPage Public Safety Communications radio system (DU-COMM). The Bloomington Police Department is one of the law enforcement jurisdictions for DuPage High School District 108.

As a neighboring community, we may be called upon to assist in high-level events or active shooter situations. In the event of an incident, the assistance provided by trained personnel at the scene is invaluable. Their ability to access the system would enable them to provide timely, informed information, ensuring the safety of both students and first responders.

The Bloomington Police Department expresses its strong support for the inclusion of District 108 in the radio communication system. Should you have any inquiries or require clarification, please feel free to reach out to me. I look forward to the favorable consideration of their application.

Sincerely,

Frank Giammarese
Director of Public Safety



Informational

421 N. COUNTY FARM
ROAD
WHEATON, IL 60187
www.dupagecounty.gov

File #: 25-1225

Agenda Date: 5/5/2025

Agenda #: 8.A.



Emergency Telephone System Board Of DuPage County

DuPage Emergency Dispatch Interoperable Radio System (DEDIR System)

APXNext Firmware Updates – Multi- Chargers

Now that the multi-chargers have been updated, ETSB will be seeking performance feedback.

APXNext Firmware Updates: Police Only

Firmware Update APXNext/Police: Of the 274 there are 4 police radios that have not completed the firmware updates. A list will be provided at the end of this update. The radios have been divided into two types:

A. RADIO STATUS: Running: Package Downloaded have downloaded the firmware to the radio, but it has not been applied by the user. These radios are the ones that seem to be susceptible to the radio restart error that is happening. If they seem to hang up and cycle, the fix for this restart issue is a factory reset, reprogram, and key loading of the radio at the ETSB office

B. RADIO STATUS: Running: Waiting For Device has not been powered on to accept the download.

Agency Owned/Legacy Radios in the System For Encryption

In order for the encryption plan to work, all radios on the system need to be accounted for. This includes any agency purchased radios. ETSB pays for airtime for radios that are allowable under surcharge. However, if an agency is paying for radios that are active in the DEDIR System that the agency plans to keep on the DEDIR System, please submit the radio type and serial number to ETSB via Zendesk ticket by **April 30**. We want to ensure that we don't leave any radios behind. Examples: EOC radios, Command Bus Vehicles, MERIT Vehicles.

POLICE AGENCIES REQUIRING FIRMWARE UPDATES – as of May 1, 2025

RADIO STATUS: Running: Package Downloaded have downloaded the firmware to the radio but it has not been applied by the user.

These radios are the ones that seem to be susceptible to the radio restart error that is happening. Any radio that gets stuck in a constant restart cycle will need a factory reset, reprogram, and key loading of the radio at the ETSB office. Submit a Zendesk ticket for that radio and schedule a time to bring it in, please.

LOMBARD PD			
LOP OLIVER			
RADIO STATUS: Running: Waiting For Device has not been powered on to accept the download.			
BARTLETT PD	BENSENVILLE PD	FOREST PRESERVE	
BAP JENKINS	BEP CARRERA	FPP Clausen	



Emergency Telephone System Board Of DuPage County

PAC DEDIR System Monthly Summary

Motorola Wednesday Morning Status Call April 2, 2025 – in person report to ETS Board.

Motorola Wednesday Morning Status Call April 9, 2025 - no call ETSB Board meeting.

Motorola Wednesday Morning Status Call April 16, 2025

Encryption:

At this time Motorola believes that it has all of the information it needs in order to finish the Implementation Plan. Motorola has an internal meeting scheduled for early next week where we will be looking to finalize our information in order to create the plan. Once that plan is complete we can present it to DuPage County.

AXS Consoles:

All AXS Dispatch Consoles were installed and tested at ACDC. The installation is now complete for that site. Installation for Du-Comm is scheduled to begin on 4/21 and will take several weeks to complete as ChiComm will be able to install 2-3 consoles per day depending on position availability and schedule. We are also working with ACDC and Du-Comm to remove the legacy NICE Logging equipment per request.

DFSI:

Motorola is configuring and testing DFSI equipment at the lab beginning on 4/21. This is expected to take 2-3 days. Once testing is complete we anticipate having a better understanding of how the DFSI will work with the base stations and can work towards implementing the solution at the sites.

Motorola Wednesday Morning Status Call – April 23, 2025

AXS consoles at DU-COMM:

ChiComm started installation this week of the new AXS consoles. We are working closely with Erik Maplethorpe to ensure position installation and turn up are meeting his needs. We will progress at the rate that Du-Comm allows, planning for 2-3 positions per day.

DFSI:

We were in the lab at Motorola testing facilities this week and below is a summary of our results.

DFSI testing took place between Motorola and Tait 4/21 & 4/22 in the Motorola testing lab.

Equipment included:

- *Tait*
 - *TM9400 Base Station*
 - *TB9100 CGW*
- *Motorola*
 - *DCG 9000*
 - *MCC7500E Dispatch Consoles.*

Testing was successful for analog and digital configuration for a single Tait base station configuration.

Testing was successful for analog only for a simulcast Tait configuration and a CCGW



Emergency Telephone System Board Of DuPage County

Testing was not successful for digital configuration for a simulcast Tait configuration and a CCGW.

Next Steps:

- *Dave Gossage is working with Tait regarding next steps to troubleshoot the simulcast*
- *digital configuration*
- *Future testing will be scheduled for digital simulcast configuration.*

Encryption:

Motorola met in person on 4/22 to work through the specifics of the information gathered and started to compile the encryption plan. At this time we hope to have the plan complete in the next few weeks and will need to schedule additional meetings with DuPage ETSB and partners to address several items that require both parties to collaborate. Motorola will be meeting internally over the next few weeks to finalize this plan and will schedule as soon as prepared.

Motorola Wednesday Morning Status Call – April 30, 2025

AXS Console Project

Installation continues at Du-Comm. As of last night (4/29) there were 12 AXS consoles that have been installed. Installation is continuing to the pace of 2-3 positions per day as work allows. I am also ordering several new AXS speakers to replace those that were malfunctioning from the ACDC install as well as being available for any future issues or replacements as needed.

DFSI

Testing took place last week (4/21-4/23) at the Motorola lab with the Tait base stations. Motorola lab was able to get the DFSI to work properly with the Motorola base stations, but ran into issues when working with Tait equipment. There was some progress made, but we were unable to successfully get the connection to work. Motorola is continuing to work with Dave Gossage from ABeep to troubleshoot the equipment as we believe that there may be a licensing issue causing the problem. We are working on this solution currently and are working to schedule another testing session at the lab. Date to come.

Encryption

Internally discussion and documentation has been taking place and Motorola is in the process of writing up the proposed solution. This is anticipated to take a few more weeks for conclusion and at that time Motorola will look to schedule an in person meeting with ETSB to review documentation. Date to come.

Miscellaneous

Motorola is working with Du-Comm to have the NICE Equipment removed at a time when schedule allows. Motorola is also working with ETSB, ACDC and Du-Comm to move two consolettes from ACDC to Du-Comm and install two consolettes in their place at ACDC. Current scheduled date is to be determined, but will most likely be late in the week of May 5th.

Fire Focus Report: Friday, April 24, 0900 to 12:30

1. Status of obtaining encryption keys. Who is responsible and is help needed?



Emergency Telephone System Board Of DuPage County

- a. Andres will reference to the contact information from each of the MOU's (about 15) and provide a spreadsheet that Andy can reference to make contact and get the keys. If Andy needs assistance, he will reach out to the Focus Group.
 - b. Prior to programming radios, the CKR's must be established and entered into the radio. The key may be able to be loaded over the air but not the CKR. Therefore getting the CKR's is on the critical path.
2. IGA status.
 - a. MOU's will need to be updated listing the CKR's. ETSB has created an updated form similar to the Grundy County Form.
 - b. Five agencies/PSAPs left to collect
3. Requests for all hazard zone mode for fire ground channels/talkgroups.
 - a. Oak Brook and Clarendon Hills have requested that their radios be set up so fireground tactical channels are only available in Hazard Zone mode.
 - i. Agency selectable zones can be set up with all tactical channels using Hazard Zone operation only.
 - ii. The same channels and talkgroups exist in several other Zones in the radio and are available in non-Hazard Zone mode. This is part of the standardized radio template.
 - iii. It is not possible to prevent a user from selecting the non-Hazard Zone version of the channel from another Zone.
4. Radio ID/ RSI numbering- pros/cons of 10 million series vs 270000. Same or new IDs.
 - a. Discussed the benefits and detriments of using the existing 270000 radio ID series or the 10 million series.
 - i. Using the existing radio ID's (270000 series) would allow aliases on existing mobile radios to continue to work. This would also benefit non-Starcom VHF radios that are currently set up to decode aliases.
 - ii. Using the existing radio ID's (270000 series) would allow the Radio ID and the Encryption ID to be the same. The KVL only supports 6 digits.
 - iii. Using the existing radio ID's (270000 series) could complicate radio testing as effort would be needed to avoid two radios with the same ID.
 - b. Linda will inquire about using the current 270000 series radio ID's.
 - i. Need to confirm that ID's in the range not currently assigned to DuPage are available.
5. Confirm FD Template Channel naming:
 - a. Zones 1-3 Existing template with existing names
 - b. Zones 4 & 5- User Selects using new naming conventions
 - c. Zone 6 - 15 new FD OPS channels and names
 - d. Zones 8 & 9 in all radios (new zones with HZ)
 - e. User Select Zones 66 & 67 use all new names

Confirmed that Zones 1-3 will be deleted once talkgroup names are changed.
6. Fleetmap/Template Reviews:
 - a. Review Assignments/Status



Emergency Telephone System Board Of DuPage County

- i. Andres updated the Monday spreadsheet with separate status for Template and Fleetmap reviews.
 - b. Number of characters/spaces
 - i. Radio Alias and System Alias shall be the same
 - ii. Total characters limit is 14
 - iii. All aliases will begin with "DUxxx" including DU for DuPage and three letter agency code with no space in between.
 - iv. This leaves 9 remaining characters available.
 - v. If 8 or fewer characters are needed, a space will be added following the agency code.
 - c. Where should docs be located (fleetmap, template, signoff page)?
 - i. Monday spreadsheet updated.
- 7. Focus Group Testing of final template
 - a. Testing required
 - i. Andy will program a codeplug with the Addison FD template and push it to Focus Group members for evaluation.
 - ii. All controls, display, volume levels, etc. need to be evaluated.
 - iii. Regional mutual aid resources need to be tested.
 - b. Responsible parties
 - i. Will and Grundy Counties: John Sullivan
 - ii. North Cook and Kane County: Chris Clark
 - iii. South Cook County: Craig Jensen
 - iv. State and Tollway: Jim Connolly
- 8. Training program development and delivery methods
 - a. Who's developing materials?
 - i. In process of obtaining base materials from Motorola
 - b. How will training be delivered?
 - i. Resources (Documents, slides, videos) will be provided to agencies two weeks prior to radio delivery.
- 9. Status of Motorola updates to XN portables
 - a. No updates.
- 10. Roll Out Strategy by agency
 - a. Agency test radios, test period
 - i. Agency will receive two radios to test for one week.
 - ii. Chris Clark will determine a radio ID for use, preferably a new one.
 - b. Radio exchange
 - i. Radios will be exchanged one for one. One agency per day.
- 11. Mobile radio solution status update.
 - a. Motorola working on it. Presenting soon.
- 12. Command Central
 - a. Will Command Central Aware be made available agencies?
 - b. Need information on license fees.



Emergency Telephone System Board Of DuPage County

Radio Alias List and Templates Updates March 2025

The March 2025 update outlines the progress in gathering essential documents from agencies, including Alias Lists, template selections, and sign-off memos. This overview captures the ongoing collaboration and systematic efforts to ensure all submissions align with the required standards. The following data provides a detailed breakdown of the current stages and distribution within the collection process.

Documents Submission Status	
Awaiting Template Review	6
Pending Sign Off Memo	1
Ready for configuration	15
Configuration Completed	5
Waiting on Agency Response	4
Total Agencies	29
Template Selection	
Pending Selection	1
Option 1 Current Template No HZ	1
Option 2 with HZ in Selectable Channels	6
Option 2 NO HZ in Selectable Channels	21
Total	29