



**DUPAGE
COUNTY**

**Workforce
Development**

2525 Cabot Drive,
Suite 302
Lisle, IL 60532

630-955-2030
Fax: 630-955-2059

www.worknetdupage.org

HUMAN RESOURCES

630-407-6300
Fax: 630-407-6301
DPCHumanResources@dupageco.org

www.dupageco.org/hr

Memo

Date: February 10, 2025
To: Economic Development Committee
From: Nicolas J. Webb, Business Services Representative, DuPage Workforce Development Division
RE: Incumbent Worker Training Application – Pepperidge Farm, Inc.

Pepperidge Farm is an American commercial bakery founded in 1937 and specializing in the production of breads, buns, and rolls. They currently have employees undergoing baking training provided by the American Institute of Baking. This training is intended to address decreases in customer satisfaction ratings that are a direct result of skills gaps in baking and quality assurance.

As the more experienced contingent of bakers enters retirement, the gaps are being filled with employees who do not have the skillsets to ensure the same standard of product quality. Product quality deficits lead to waste as batches that are not prepared to customer standards must be discarded.

Training covers fundamentals of baking and knowledge of the impact of temperature, humidity, yeast strength and flour crop changes.

Notes:

- * Pepperidge Farm, Inc. — 258 Employees
- * Located in Downers Grove, Illinois
- * Number of Incumbent Workers to be Trained: 37
- * Total Amount Approved: \$9,580.00