



CHANGE ORDER

INTRODUCTION

This Change Order document ("Change Order") is subject to all terms and conditions of the Software Services Agreement dated Oct. 23, 2017 (the "Services Agreement") and Managed Services Order Form dated Nov. 1, 2019 (the "Work Order") between Infor (US), LLC and County of Du Page ("Licensee") and constitutes a change to the Work Order. All terms of the Services Agreement and Work Order are incorporated herein by reference. Capitalized terms not defined in this Change Order are defined in the Services Agreement or Work Order. In the event of a conflict, the terms of this Change Order control over the terms of the Services Agreement and Work Order.

1.0 CHANGE ORDER

Licensee	County of Du Page
Project Name	Infor Managed Services
Project Number	OP-06946387
Product(s)	Infor S3 Financials, Supply Chain, HCM on premise
Change Number	CF-2023-02
Description	Change number of effort hours for upcoming term
Effective Date	Latter of December 1, 2023 or date of the last party's signature
Prepared By	David Saltzsieder
Approved by	Pat Gaston

1.1 Preliminary identification and assessment

Describe the change in detail

By signing this Change Order, the licensee is agreeing to reduce the hours allocation from 30 hours per quarter to 20 hours per quarter.

Reason for the change

Reduce hours allocation per quarter

1.2 Detailed impact analysis

Impact on project plan (including estimated timelines)

None

Who needs to be notified of the change

Impact on project cost

New price for upcoming term.

Service Fee for Services Provided under this Change Order

Resource/Activity/Task	Fixed One Time Fees	Fixed Quarterly Fees	Total Annual Fees
Provide IMS services for an additional	\$ 0.00	\$ 6,030.00	\$ 24,120.00

Payment and Payment Schedule

PAYMENT: Upon the effective date, Infor will invoice Licensee per the schedule below. Licensee will pay each Infor invoice within thirty (30) days of the date of the invoice.

PAYMENT SCHEDULE: Licensee shall pay the above described fees for IMS Services in advance as per the schedule laid out below:

- Advance quarterly installments of \$ 6030 per quarter due within thirty (30) days of invoice date.

All payments hereunder are non-refundable.

CHANGE ORDER TERM:

This Change Order shall commence as of the Effective Date set forth above and shall continue for an initial term of one (1) year (the "Initial Term"). After the Initial Term, such Work Order shall automatically renew for successive one-year terms, (a "Renewal Term"), unless either party provides written notice to the other party of non-renewal at least ninety (90) days prior to the commencement of the renewal period

After the Initial Term, the annual renewal cap shall be 6% or the then-current year-over-year increase in the Consumer Price Index (CPI-U), whichever is greater and shall apply to future annual renewals.

Travel and living expenses are not included in the rates or estimated fees stated herein. Such travel and living expenses are in addition to such fees.

2.0 CHANGE APPROVAL / PAYMENT



By signing below, Licensee authorizes Infor to proceed with the work set forth in this Change Order and bill Licensee per the payment terms set forth in the original Work Order for any additional Services fees. Please return a signed copy of this Change Order to Infor PSO.

Effective Date: Latter of December 1, 2023 or date of the last party's signature

THE PARTIES have executed this Change Order through the signatures of their respective authorized representatives.

INFOR: Infor (US), LLC	LICENSEE: County of Du Page
Signature: Signature on File	Signature:
Printed Name: Jonathan Toomey	Printed Name: Alma Montero
Title:	Title:
Address:	Address:
Address:	Address:
Signature Date: 13 October 2023 15:16:04 DT	Signature Date:



Certificate Of Completion

Envelope Id: 013749B5C77C49BDB38646C4130B40B7	Status: Sent
Subject: Complete with DocuSign: CareFor Change Order DuPage 2023 10 09.docx	
Deal Currency:	
Opportunity ID (e.g. OP-12345678):	
Total Services Value (local currency):	
Category:	
Source Envelope:	
Document Pages: 3	Signatures: 1
Certificate Pages: 5	Initials: 0
AutoNav: Enabled	Envelope Originator:
Enveloped Stamping: Enabled	Linda Watts
Time Zone: (UTC-05:00) Eastern Time (US & Canada)	13560 Morris Road, Ste 4100
	Alpharetta, GA 30004
	linda.watts@infor.com
	IP Address: 108.77.86.177

Record Tracking

Status: Original	Holder: Linda Watts	Location: DocuSign
12 October 2023 10:02	linda.watts@infor.com	

Signer Events

Signature	Timestamp
Jonathan Toomey Jonathan.Toomey@infor.com Sr Operations Director 13450 Morris Rd Alpharetta GA Security Level: Email, Account Authentication (None)	Sent: 13 October 2023 14:28 Viewed: 13 October 2023 15:15 Signed: 13 October 2023 15:16
Signature Adoption Pre-selected Style Using IP Address: 108.20.79.133	

Electronic Record and Signature Disclosure:
Not Offered via DocuSign

Alma Montero Alma.Montero@dupageco.org Security Level: Email, Account Authentication (None)	Sent: 13 October 2023 15:16 Viewed: 18 October 2023 14:40
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Electronic Record and Signature Disclosure:
Accepted: 18 October 2023 | 14:40
ID: dd990d04-a8a4-46aa-8d90-ff3ef286e737

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp

infor PSO NA Project Creation inforpso.naprojectcreation@infor.com Sr Operations Director Infor Security Level: Email, Account Authentication (None)	COPIED	Sent: 13 October 2023 14:28
Electronic Record and Signature Disclosure: Not Offered via DocuSign		

Carbon Copy Events	Status	Timestamp
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Linda Watts

linda.watts@infor.com

Security Level: Email, Account Authentication
(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Tina Gangel

tina.gangel@infor.com

Security Level: Email, Account Authentication
(None)

Electronic Record and Signature Disclosure:

Not Offered via DocuSign

Witness Events	Signature	Timestamp
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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
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Envelope Sent

Hashed/Encrypted

12 October 2023 | 10:21

Certified Delivered

Security Checked

18 October 2023 | 14:40

Payment Events	Status	Timestamps
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Electronic Record and Signature Disclosure
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1 Process

ELECTRONIC RECORD AND SIGNATURE DISCLOSURE

From time to time, Infor (we, us or Company) may be required by law to provide to you certain written notices or disclosures. Described below are the terms and conditions for providing to you such notices and disclosures electronically through the DocuSign system. Please read the information below carefully and thoroughly, and if you can access this information electronically to your satisfaction and agree to this Electronic Record and Signature Disclosure (ERSD), please confirm your agreement by selecting the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

Getting paper copies

At any time, you may request from us a paper copy of any record provided or made available electronically to you by us. You will have the ability to download and print documents we send to you through the DocuSign system during and immediately after the signing session and, if you elect to create a DocuSign account, you may access the documents for a limited period of time (usually 30 days) after such documents are first sent to you. After such time, if you wish for us to send you paper copies of any such documents from our office to you, you will be charged a \$0.00 per-page fee. You may request delivery of such paper copies from us by following the procedure described below.

Withdrawing your consent

If you decide to receive notices and disclosures from us electronically, you may at any time change your mind and tell us that thereafter you want to receive required notices and disclosures only in paper format. How you must inform us of your decision to receive future notices and disclosure in paper format and withdraw your consent to receive notices and disclosures electronically is described below.

Consequences of changing your mind

If you elect to receive required notices and disclosures only in paper format, it will slow the speed at which we can complete certain steps in transactions with you and delivering services to you because we will need first to send the required notices or disclosures to you in paper format, and then wait until we receive back from you your acknowledgment of your receipt of such paper notices or disclosures. Further, you will no longer be able to use the DocuSign system to receive required notices and consents electronically from us or to sign electronically documents from us.

All notices and disclosures will be sent to you electronically

Unless you tell us otherwise in accordance with the procedures described herein, we will provide electronically to you through the DocuSign system all required notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you during the course of our relationship with you. To reduce the chance of you inadvertently not receiving any notice or disclosure, we prefer to provide all of the required notices and disclosures to you by the same method and to the same address that you have given us. Thus, you can receive all the disclosures and notices electronically or in paper format through the paper mail delivery system. If you do not agree with this process, please let us know as described below. Please also see the paragraph immediately above that describes the consequences of your electing not to receive delivery of the notices and disclosures electronically from us.

How to contact Infor:

You may contact us to let us know of your changes as to how we may contact you electronically, to request paper copies of certain information from us, and to withdraw your prior consent to receive notices and disclosures electronically as follows:

To contact us by email send messages to: ContractSupport@infor.com

To advise Infor of your new email address

To let us know of a change in your email address where we should send notices and disclosures electronically to you, you must send an email message to us at ContractSupport@infor.com and in the body of such request you must state: your previous email address, your new email address. We do not require any other information from you to change your email address.

If you created a DocuSign account, you may update it with your new email address through your account preferences.

To request paper copies from Infor

To request delivery from us of paper copies of the notices and disclosures previously provided by us to you electronically, you must send us an email to ContractSupport@infor.com and in the body of such request you must state your email address, full name, mailing address, and telephone number. We will bill you for any fees at that time, if any.

To withdraw your consent with Infor

To inform us that you no longer wish to receive future notices and disclosures in electronic format you may:

- i. decline to sign a document from within your signing session, and on the subsequent page, select the check-box indicating you wish to withdraw your consent, or you may;
- ii. send us an email to ContractSupport@infor.com and in the body of such request you must state your email, full name, mailing address, and telephone number. We do not need any other information from you to withdraw consent.. The consequences of your withdrawing consent for online documents will be that transactions may take a longer time to process..

Required hardware and software

The minimum system requirements for using the DocuSign system may change over time. The current system requirements are found here: <https://support.docusign.com/guides/signer-guide-signing-system-requirements>.

Acknowledging your access and consent to receive and sign documents electronically

To confirm to us that you can access this information electronically, which will be similar to other electronic notices and disclosures that we will provide to you, please confirm that you have read this ERSD, and (i) that you are able to print on paper or electronically save this ERSD for your future reference and access; or (ii) that you are able to email this ERSD to an email address where you will be able to print on paper or save it for your future reference and access. Further, if you consent to receiving notices and disclosures exclusively in electronic format as described herein, then select the check-box next to 'I agree to use electronic records and signatures' before clicking 'CONTINUE' within the DocuSign system.

By selecting the check-box next to 'I agree to use electronic records and signatures', you confirm that:

- You can access and read this Electronic Record and Signature Disclosure; and
- You can print on paper this Electronic Record and Signature Disclosure, or save or send this Electronic Record and Disclosure to a location where you can print it, for future reference and access; and
- Until or unless you notify Infor as described above, you consent to receive exclusively through electronic means all notices, disclosures, authorizations, acknowledgements, and other documents that are required to be provided or made available to you by Infor during the course of your relationship with Infor.