Appendix G: Network Systems Access Request Form

TO: Emergency Telephone System Board 9-1-1 System Manager
FROM: Chief Joseph Grage, Lombard Police Department
SUBJECT: Interface Request Form

Type of Interface (select one)

☑	**Real Time Interface**
	The current CAD system utilizes *Edge Frontier (Xalt Interface),* which is designed to handle these types of interfaces. *Edge Frontier (Xalt Interface)* allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An *Edge Frontier (Xalt Interface)* interface would be developed and maintained by Hexagon for all non-9-1-1 interfaces at the cost of the requesting agency.
☐	**Other 9-1-1 System Component**
	This will require development and maintenance by a vendor for all non-ETSB 9-1-1 interfaces at the cost of the requesting agency. Requestor should list the type of interface needed (real time, API etc).
☐	**Asynchronous Interface**
	For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.

With the submission of this form, I confirm that I reviewed and understand the DuPage ETSB Information Technology and Network Security Policy, Policy No: 911-013, [the "Policy"]. I understand that an MOU will be required and there may be fees and costs involved for any interface that is not 9-1-1 related.

_____ 08/28/2025
Signature Date:

Joseph Grage, Chief of Police
Print Name of Agency Head

Please include a short description or attach a copy to this request for the following:

- **Technical Requirements:** (will also be reviewed by Tech Focus Group)

  See attachment

- **Desired Project Implementation Schedule:** (include/attach a go-live goal or schedule)

Q3-Q4 2025

- **Vendor Service Level Agreement (SLA)** (It is important that ETSB know the hours of work)