DU PAGE COUNTY

421 N. COUNTY FARM ROAD
WHEATON, IL 60187
www.dupagecounty.gov

ETSB - Emergency Telephone System Board

Draft Summary

Wednesday, September 10, 2025 **9:00 AM** **Room 3500B**

Join Zoom Meeting

https://us02web.zoom.us/j/87054121495?pwd=aS0IyeCpbV6Y3zuJX2OSIg22qtrJGM.1

Meeting ID: 870 5412 1495

Passcode: 771310

1. CALL TO ORDER

9:00 AM meeting was called to order by Chair Schwarze at 9:00 AM.

2. ROLL CALL

ETSB STAFF:
Linda Zerwin
Gregg Taormina
Eve Kraus
Andres Gonzalez
Jerry Furmanski (Remote)

COUNTY CLERK:
Chad Pierce, Deputy Clerk

STATE'S ATTORNEY:
Mark Winistorfer

ATTENDEES:
Gwen Henry, County Treasurer, Member Ex-Officio
Nick Kottmeyer, County Board Office
Tyler Benjamin, DU-COMM
Eric Burmeister, ACDC
Colin Fleury, West Chicago PD
Nancy Llaneta, County Finance
Ryan Miller, DU-COMM
Roy Selvik, Addison PD
Rachel Bata, Roselle PD (Remote)
Kimberly Blair, DMMC (Remote)
Ric Ciszewski, West Chicago Fire (Remote)
Don Cummings, Carol Stream PD (Remote)
Joe Grage, Lombard PD (Remote)
Brandon Hurd, Village of Cicero (Remote)

Jeffery Keefe, West Chicago Fire (Remote)
Jim McGreal, Downers Grove PD (Remote)
Anthony McPhearson, County CIO (Remote)
Bret Mowery, York Center Fire (Remote)
Bob Murr, College of DuPage (Remote)
Jason Norton, Darien PD (Remote)
Michael Rodriguez, Lisle PD (Remote)
Tim Roman, Winfield Fire (Remote)
Matt Theusch, Citizen (Remote)
Livingston County ETSB (Remote)

On roll call, Members Schwarze, Franz, Eckhoff, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber were present. Member Hernandez (9:03 remote, 9:12 present) was absent at the time of roll call.

PRESENT	Schwarze, Franz, Eckhoff, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber
LATE	Hernandez

3. PUBLIC COMMENT

There was no public comment.

4. CHAIR'S REMARKS - CHAIR SCHWARZE

Member Eckhoff left the meeting at 9:01am.

Chair Schwarze began by saying there were quite a few accolades this month as last month was cut short with the cutting of the ribbon at the Mental Health Crisis Center.

From the August monthly report, Chair Schwarze congratulated ETSB Administrative Assistant Andres Gonzalez Di Maso who earned the Certified Associate in Project Management credential, completing over 23 hours of education and a 150-question exam. He said this globally recognized credential certifies his knowledge in project management fundamentals, predictive and agile methodologies and business analysis frameworks. The skills gained through this program will allow him to contribute more strategically to ETSB projects.

Chair Schwarze then congratulated Deputy Director Tyler Benjamin, Technical Services Manager Erik Maplethorpe, Training Manager Amanda Schretter, Quality Assurance Manager Ryan Miller and Operations Manager MJ Martin of DU-COMM who earned their Emergency Number Professional (ENP) certifications. He said this nationally recognized achievement demonstrates their high knowledge, expertise and excellence in 911 operations, leadership and public safety leadership and awareness of current issues in the field. The certification has been earned by 1,800 of the 102,700 emergency telecommunicators in the United States and Canada. Passing a 150 question exam requires comprehensive understanding of technology, operations management and policy in our industry.

Chair Schwarze recognized Team Lead Mardula, TC Bukovic, & TC Vertucci who received a

Performance of Duty Memo for their collaboration during a potential arson. On May 16th, multiple 911 calls simultaneously came in for a man with a gas can starting vehicles on fire. TCs processed calls expeditiously, keeping all responders updated, and prioritizing this event as an active incident with the alleged offender still on scene. Shortly after, the alleged offender was apprehended without incident. The manner in which this incident was handled shows dedication to the ACDC Mission and demonstrates the ability to work as a team, the ability to communicate, and provide responder safety.

Member Eckhoff returned to the meeting at 9:04am.

From the September monthly report, Chair Schwarze began by sharing an email from Fire Chief Schultze of Carol Stream. The first fire radios were deployed to the Carol Stream Fire Protection District on Thursday, August 21.
On August 25, Chief Schultze wrote, Good Morning Linda & Eve, I wanted to give you a report that we had a very significant house fire on Saturday (August 23) morning involving all of our companies and multiple mutual aid agencies AND…… All of our portables worked great with no issues. This incident involved changing channels, volumes up & down throughout the incident and prolonged period of time that the radios were on. No problems! Thank you again. Rob Schultz, Fire Chief, Carol Stream, Fire District.
Chair Schwarze said he attended that distribution and our ETSB staff did an outstanding job getting those radios deployed. He said he thought there were about 60 radios and ETSB was there maybe an hour and a half, maybe two hours and that the deployment went super smooth. He thanked ETSB staff for their service and transitioned into the next recognition for ETSB Senior Network Analyst Jerry Fermanski.

Chair Schwarze congratulated Mr. Furmanski on his incredible 15 years of service to the organization. He said, Jerry's dedication and unwavering commitment, professionalism and positive attitude continue to make a profound impact. ETSB is grateful to have you on our team and we look forward to many more years with you as an integral part of the ETSB organization. Chair Schwarze welcomed Mr. Furmanski to say a few words if he would like. Mr. Furmanski said thank you very much for recognizing my 15 years with the ETSB. It's a pleasure to serve with the organization and hopefully I will survive few more years.

Chair Schwarze then recognized ACDC TC Sean Milnes who received a Thank You letter from Elmhurst Police Chief McLean for his professionalism during a search warrant he assisted as the Metro SWAT Dispatcher. Chief McLean commended TC Milnes for his dedication and teamwork that ultimately led to the successful apprehension of an armed and dangerous offender and transported to DuPage County Jail.

Chair Schwarze continued with the recognition of TC Hawkins who dispatched Addison PD to a vacant building on Swift Rd for multiple burglary alarm activations. Upon arrival, officers found broken glass, and simultaneously a witness reported 4-5 subjects inside. A perimeter was established, 15 minutes later, three subjects were taken into custody after exiting the building, two more remained inside. At shift change, TC Bukovic assumed control of the channel and continued managing the situation with composure. The Patrol Sgt requested a live stream from his body camera, TC Bukovic had the stream running in less than 15 seconds. The Sgt placed his

camera into the ceiling, where TC Bukovic observed two suspects hiding. TC Bukovic provided detailed descriptions of the suspects and updates on their movements, leading to the safe apprehension of the final two subjects. Through effective teamwork and skillful use of technology, the incident concluded safely with all five subjects taken into custody which compliments on both Telecommunicator's dedication to the ACDC Mission, and their abilities to multitask, communicate, and work as a team.

Chair Schwarze recognized TC Renee Calzaretta orchestrated an incident involving the Bloomingdale and Addison Police Departments that lead to a short pursuit involving a stolen vehicle. Throughout the incident, TC Calzaretta remained calm, relayed and echoed critical information to responders, and made proper documentation in CAD. The incident was handled flawlessly and concluded safely with the involved subjects in custody.

Chair Schwarze recognized DU-COMM TC II Tracy Severson who has been designated to present at the upcoming IPSTA 2025 Conference in Springfield in October. Her paper, *Answering Our Own Call: The Power of Peer Support,* was selected among several submissions for presentation. He said DU-COMM is extremely proud of Tracy for putting herself out there and showcasing the importance of peer support on such a significant platform.

Chair Schwarze concluded by congratulating five DU-COMM Managers who completed the Center Manager Certification Program (CMCP): Training Manager Amanda Schretter, Quality Assurance Manager Ryan Miller, Operations Manager Bill Barber, Operations Manager Donna Napier, and Operations Manager Steve Pirog.

5. MEMBERS' REMARKS

There were no Members' remarks.

6. CONSENT AGENDA

Chairman Schwarze asked for a motion to combine Consent Agenda Items A/Monthly Report for September 10; B/Revenue Report for September 10; C/Minutes Approval Policy Advisory Committee for August 4; D/Minutes Approval ETS Board for August 13. Member Johl motioned, seconded by Member Wolber. On voice vote, all Members voted "Aye", motion carried.

Chairman Schwarze asked for a motion to approve Consent Agenda Items A/Monthly Report for September 10; B/Revenue Report for September 10; C/Minutes Approval Policy Advisory Committee for August 4; D/Minutes Approval ETS Board for August 13. Member Johl motioned, seconded by Member Honig. On voice vote, all Members voted "Aye", motion carried.

6.A. Monthly Staff Report

6.A.1. **25-2145**
Monthly Report for September 10 Regular Meeting

Attachments: September Meeting Monthly Report.pdf

6.B. Revenue Report 911 Surcharge Funds

6.B.1. **25-2151**
ETSB Revenue Report for September 10 Regular Meeting for Fund 5820/Equalization

Attachments: Revenue Report Regular Meeting 9.10.25 Fiscal Year
Revenue Report Regular Meeting 9.10.25 History

6.C. Minutes Approval Policy Advisory Committee

6.C.1. **25-2116**
ETSB PAC Minutes - Regular Meeting - Monday, August 4, 2025

Attachments: 2025-08-04 PAC Minutes Summary

6.D. Minutes Approval ETS Board

6.D.1. **25-2152**
ETSB Minutes - Regular Meeting - Monday, August 13, 2025

Attachments: 2025-08-13 ETSB Minutes Summary

RESULT:	APPROVED THE CONSENT AGENDA
MOVER:	Pat Johl
SECONDER:	Andrew Honig
AYES:	Schwarze, Franz, Eckhoff, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber
ABSENT:	Hernandez

7. VOTE REQUIRED BY ETS BOARD

7.A. Budget Transfers

7.A.1. **ETS-R-0044-25**
Transfer of funds for FY25 from 4000-5820-53828 (Contingencies) to 4000-5820-52250 (Auto/Machinery/Equipment Parts) in the amount of $225,000 for replacement batteries for the APXNext Police portable radios under Bid #25-070-ETSB.

Member Hernandez entered the meeting at 9:12am.

On roll call, all Members voted "Aye", motion carried.

Attachments: BT 53828 to 52250 Batteries.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Kyle Wolber

AYES:	Schwarze, Franz, Eckhoff, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber
LATE:	Hernandez

7.A.2 **ETS-R-0045-25**

Transfer of funds for FY25 from 4000-5820-53830 (Other Contractual Expenses) to 4000-5820-53040 (Interpreter Services) in the amount of $3,000 to encumber additional funds for translation services under PO 924001/6848-1.

On roll call, all Members voted "Aye", motion carried.

Attachments: BT 53830 to 53040 Interpreter.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	David Schar
AYES:	Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber

7.A.3. **ETS-R-0046-25**

Transfer of funds for FY25 from 4000-5820-54199 (Capital Contingencies) to 4000-5820-54110 (Capital Equipment and Machinery) and 4000-5820-54107 (Capital Software) in the amount of $1,167,645, for the third of six financing payments on the Motorola PO 922031/6149-1.

Vice Chair Franz asked if there could be an update on the portable radios given this transfer and Agenda Item 7A regarding batteries for the police portable radios.

Executive Director Zerwin said Agenda Item 7A1 is replacement batteries for police portables. Those radios have been on the street for three years and usable battery life is around three years. She said the police users are starting to see some battery failures and that 7A1 is to order replacement batteries for police. Vice Chair Franz asked if those radios are potentially going to be replaced as well? Executive Director Zerwin replied, no.

Executive Director Zerwin said this purchase order is for radio consoles, the microwave project, and some other bundled services that ETSB financed. She clarified this was a separate financing package from the radio purchase.

On roll call, all Members voted "Aye", motion carried.

Attachments: BT 54199 to 54110 and 54107 Consoles.pdf

RESULT:	APPROVED

MOVER:	Joseph Maranowicz
SECONDER:	Kyle Wolber
AYES:	Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber

7.B. Payment of Claims

7.B.1. **25-2155**

Payment of Claims for September 10, 2025 for FY25 - Total for 4000-5820 (Equalization): $1,747,401.12.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Payment of Claims 9.3.25 FY25.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Andrew Honig

7.C. Purchase Resolutions

7.C.1. **ETS-R-0047-25**

Recommendation for the approval of a contract to GenServe LLC, PO 925028, for semi-annual inspection, preventive maintenance, and emergency call out service for campus backup emergency generators, for the two-year period from November 1, 2025 through October 31, 2027, for a contract total amount not to exceed $138,832, per renewal option under bid award #23-099-FM. First and final option to renew. ($16,000 for ETSB) (Pending Parent Committee Approval)

On voice vote, all Members voted "Aye", motion carried.

Attachments: GenServe 925028 PRCC.pdf
GenServe 925028 BID TAB - SEMI-ANNUAL INSPECTION, PM & CALL OUT 23-099-FM.pdf
GenServe 925028 Contract Renewal Agreement_Redacted.pdf
GenServe 925028 Pricing_Redacted.pdf
GenServe 925028 Vendor Ethics_Redacted.pdf
Resolution FM-P-0042-25.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

7.C.2. **ETS-R-0048-25**

Recommendation for the approval of a contract purchase order to Insight Public Sector, Inc., PO 925024, for a three (3) year renewal of maintenance and support on the virtual environment and stand-alone backup servers, for a period of October 16, 2025 through October 16, 2028, for a contract total not to exceed $23,680.22; contract pursuant to the Governmental Joint Purchasing Act, 30 ILCS 525/2 (OMNIA PARTNERS [COBB COUNTY] IT PRODUCTS AND SERVICES [#23-6692-03]).

On voice vote, all Members voted "Aye", motion carried.

Attachments: Veeam 925024 PRCC.pdf
Quotation #0228702698 - DuPage County ETSB.PDF
23-6692-03_Insight_MAD_Redacted.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

7.C.3. **ETS-R-0049-25**

Recommendation for the approval of a contract to Motorola Solutions, Inc., PO 925019, to furnish and deliver 1,700 Motorola IMPRES 2 replacement batteries for the Police APXNext portable radios, for a contract total not to exceed $223,499; Per lowest responsible bid #25-070-ETSB.

On voice vote, all Members voted "Aye", motion carried.

Attachments: Motorola 925019 PRCC.pdf
BID Tabulation 25-070-ETSB.pdf
Motorola Solutions Pricing & Signature Pages_Redacted.pdf
Motorola 925019 Vendor Ethics_Redacted.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Kyle Wolber

7.D. Resolutions

7.D.1. **ETS-R-0041-25**

Resolution to amend and approve Policy 911-010: Expenditure Policy.

Executive Director Zerwin began by saying that the update of this policy had been a goal of Vice Chair Franz for a couple of years. She said she and ASA Winistorfer felt the language that Member Robb had submitted to the security policy fit better in the expenditure policy because the question is whether ETSB should pay for the CommsCoach interface. Executive Director Zerwin said this allows the policy to be updated according to statute according to ordinance. She said, typically this would be a budget request in the next fiscal year. If there are funds available in the current fiscal

year, then a request could be brought forward to the Board for consideration as pending if it is recommended by the Ad Hoc Finance Committee. She continued saying this revolves around the discussion of whether just because something is an allowable cost should it be paid for and how that procedure works. Executive Director Zerwin said if the goal is to limit the size of what ETSB considered the 9-1-1 system to help more money be available to the PSAPs, then the things they are going to pay for in the future have to be considered. Further, the budget is down $1M in revenue this year and that does not count what the State provides back to the ETSBs for the extra distribution that is in the projection. She said it is the first time surcharge revenue has been down $1M in her 16 years here.

Executive Director Zerwin there is a lot of technology coming through. There are agencies purchasing interfaces to hang off of the system for things they want, like drones, cameras, license plate readers, things like that, that interface with the system. She said the good news is, as the Treasurer reported last month, ETSB is in line with its capital contingencies in terms of replacement or upgrade for the core systems in place today. She said the philosophical decision is how they are going to allow things to come forward.

Discussion ensued around the need to balance ETSB's financial commitments with decreasing 911 surcharge revenue projected to be down, to create a policy that aims to clearly define what ETSB funds and what costs remain the responsibility of PSAPs or agencies, especially with emerging technologies like drones and cameras interfacing with the system, budget requests must come through the budget process, with the Board deciding whether to fund allowable costs, including those involving new system interfaces and mitigates risks of unplanned costs impacting core operations. The Board will require that any unbudgeted mid-year requests for new technology or system interfaces be brought forward through the established budget process for approval. If the Board does not approve a request, only the cost of the interface itself would be charged to the requesting PSAP, while staff time spent supporting the PSAP would not be billed. The Board emphasized the importance of prior communication and approval before agencies purchase technology on a whim to avoid unexpected costs and ensure proper budgeting.

Vice Chair Franz insisted multiple times that there needs to be discussion on this policy, to which Chair Schwarze responded that now is that time. Vice Chair Franz said both PSAPs have a voice at the table and wanted to hear their thoughts on what the impact might be.

Member Robb said that CommsCoach is a critical component of the 9-1-1 System, that is has to do with quality assurance and training, which are both costs that ETSB has historically covered. She said it is not a whimsical request but something that is going to impact their ability to better serve our constituents, our people, in terms of providing them with better training and providing quality assurance, going from being able to maybe QA 2% of our calls to 100% of our calls to identify where there are issues and create training modules. Member Hernandez confirmed ACDC is utilizing the old

software and that it works for them.

There was further discussion in which the Board agreed that the expenditure policy does not restrict bringing new items forward for approval and brought up a question of how to handle separate requests from the PSAPs on things they want and how to keep it equitable in a shared system. Member Robb confirmed she spoke to Member Hernandez regarding CommsCoach and that ACDC was not interested in the software.

Vice Chair Franz asked what CommsCoach is. DU-COMM's Quality Assurance Manager Ryan Miller detailed the CommsCoach software benefits, enabling quality assurance on 100% of calls instead of 2% which is the national standard and can be a struggle to meet when a 7-minute call can take an hour to QA start to finish, and offering simulation training to improve telecommunicator readiness. It supports identifying systemic issues and tailoring training accordingly.

The discussion moved away from a specific software to the policy and processes in the policy. Member Maranowicz pointed out the challenge of who then ultimately owns and maintains interfaces and software purchased by PSAP's but connected to the 9-1-1 System including maintenance and emergency support. For allowable costs, ETSB is responsible for maintenance and cost of maintenance. For software purchased by an agency, the interface cost and annual maintenance is paid by the agency(s). LEADS is an example of a PSAP cost but the interface is ETSB's as it falls under the Hexagon contract.

Member Eckhoff asked to clarify the recommendation of ETSB staff based on the memorandum. ASA Winistorfer said it was originally proposed that the redline language be put in a different policy. The recommendation is to reject putting it in the other policy because it is going into this policy.

Chair Schwarze said there was a motion and a second and asked for a vote. On roll call, 11 Members voted yes, 1 Member voted no, motion carried.

Attachments: 911-010 Expenditure ETS-R-009-004P executed 2.12.2009_Redacted.pdf
Policy 911-010: Expenditure Policy draft
Memorandum re ETSB Policies 8.13.25.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	David Schar
AYES:	Schwarze, Eckhoff, Hernandez, Honig, Johl, Maranowicz, Markay, McCarthy, Robb, Schar, and Wolber
NAY:	Franz

7.D.2. **ETS-R-0042-25**

Resolution to amend and approve Policy 911-018: 9-1-1 System Administration.

Vice Chair Franz asked for a summary of the changes. Executive Director Zerwin said the changes were to clean up the language eliminating outdated references to, adjusting 9-1-1 Coordinator to 9-1-1 System Manager, removal of a reference to Law Enforcement Protocols (EPD) which were originally going to be utilized by DU-COMM but then removed, at DU-COMM's request, in a subsequent contract change order, and adjusting Computer Aided Dispatch (CAD) to 9-1-1 System for interface requests.

On roll call, all Members voted "Aye", motion carried.

Attachments: Policy 911-018: 9-1-1 System Administration draft
Policy 911-018: Exhibit A.pdf

RESULT:	APPROVED
MOVER:	Pat Johl
SECONDER:	Joseph Maranowicz

7.D.3. **ETS-R-0039-25**

Resolution to amend and approve Policy 911-013.1: 9-1-1 System Interface Access and Fees.

The discussion began as a continuation from last month with Member Robb asking whether the PSAP is a member or are we part of what the ETSB is. Would the ETSB be here without the PSAPs? Who serves who? Vice Chair Franz added, it's one team working together tirelessly. Member Robb continued saying they (PSAP staff) participate in Tech Focus, groups that were part of the bill for the API interface for CommsCoach. She said they participate in doing GIS work for the ETSB. Member Robb said they used to have a GIS person on staff, and we do validations. We got rid of that person because the ETSB took over GIS, but we do those validations because it's part of our mission for public safety. We don't charge for that. So where do we draw the line in the sand in my question. And where are we working together collectively. And why are we billing each other?

Executive Director Zerwin brought forward an example that has not yet come to the Board. Drones. Drones as first responders. So, if an ACDC or DU-COMM agency brings the request through the PSAP and the Board says no, but we do it anyway, there could be hundreds of drones. She said in some ways it is a way that the PSAPs can circumvent the intent of the policy for agencies by bringing it through the PSAP, especially with all the emerging technology. If drones are considered an allowable cost, then what is the ETSB putting itself on the hook if those programs expand?

Chair Schwarze asked for any further comments. After hearing none, he said there is a motion and a second. ASA Winistorfer clarified a yes vote means you are approving the changes of the current policy that is in existence. To be more specific, it would basically

mean that any staff time would be unbillable. Or any agency, or PSAP, or PSAPs. Member Robb and Vice Chair Franz said, not any agency, just the PSAPs. Chair Schwarze replied, sorry, yes, just PSAP.

Member Markay asked, do staff recommend this? Executive Director Zerwin replied, no. Chair Schwarze said, a no vote would mean you are not approving these amendments, and the policy will stay as is. Member Markay again, I am just asking. ETSB staff do not support this. Executive Director Zerwin said, correct. Member Markay responded, alright.

On roll call, 3 Members voted yes, 9 Members voted yes, the motion was defeated.

Attachments: Policy 911-013.1 9-1-1 System Interface Access and Fees July 9 2025 draft
Policy 911-013.1: 9-1-1 System Interface Access and Fees August 2025 draft redline JR edits 8.5.25.pdf

RESULT:	DEFEATED
MOVER:	Kyle Wolber
SECONDER:	Pat Johl
AYES:	Franz, Honig, and Robb
NAY:	Schwarze, Eckhoff, Hernandez, Johl, Maranowicz, Markay, McCarthy, Schar, and Wolber

8. DEDIR SYSTEM

8.A. **25-2181**
Memorandum regarding Motorola Change Order #7

Member Maranowicz stepped out of the meeting at 10:32am, briefly returned, and then left the meeting at 10:33am.

Executive Director Zerwin referenced a memorandum posted with the agenda regarding a change order to the Motorola radio contract and discussed the following in detail: replacement of the APX4000 portable radios for County and Police agencies, additional equipment as requested to cover the operational needs of police and fire agencies, return of the APX8500 mobile radios (which will be part of change order #8) and the alternative mobiles, and the budgetary impact of the change orders.

Along with the support of the County Board, whose APX4000 replacement costs are approximately $1.88M of the total cost, the ETS Board supported replacement of the APX4000 radios in the field because of their end of life/end of support vendor status for fleet uniformity and to simplify future replacements and maintenance.

Executive Director Zerwin negotiated the return of all 603 mobile radios purchased from Motorola, including those already deployed in police and fire vehicles. As such, credit to the contract for the mobiles will be utilized to prepay for airtime/smart services.

In conjunction, Executive Director Zerwin brought forward a recommendation to assist agencies in covering the costs of uninstalling deployed mobiles in police and fire vehicles. The board supported reimbursing agencies up to approximately $170,000 for costs related to uninstalling non-working radios, recognizing this as an unexpected expense caused by vendor equipment issues. Only the costs directly associated with the uninstall/install process will be reimbursed, and agencies must submit documentation of their costs, whether the costs were made through a third-party vendor or internal village fleet management, to request reimbursement. Executive Director Zerwin said she would bring back language at next month's meeting regarding these costs and procedures.

Vice Chair Franz questioned the mobiles and whether the radios will be tested before full throttle purchase and deployment. Executive Director Zerwin explained that three manufacturers' radios were bench tested, and drive tested. The radios were taken to locations where the issue with the Motorola APX8500 radios could be duplicated. The other two manufacturers' radios surpassed the performance of the Motorola, in terms of issues we are aware of. She said the Fire Focus Group would be meeting to go through features and configuration of the chosen replacement.

Executive Director Zerwin concluded by saying the changes are confusing and while not quite budget neutral, that the purchase of the Tait mobiles would be an outright cost, but the return of the APX8500s would prepay costs that would offset some costs in the budget for a few years.

Chair Schwarze started to move to the next agenda item. Executive Director Zerwin stopped him and asked the ETS Board, "Before you move on, is, is there, does this seem like the path the Board want to proceed with in terms of the recommendations of the change orders and how we do this before staff gets too far down the road for next month." Chair Schwarze asked for consensus, all Members presented indicated in favor.

Attachments: ETS Board Memorandum re Change Order 7 Radios Sep 3 2025.pdf

8.B. Police

8.C. Fire

PAC Chair Selvik reported that to date, nine agencies had their APXNext XN fire portable radios deployed, with the tenth coming at the end of this week. He said that as ETSB and Motorola are working through the deployments, the encryption project was also being planned and that he and PAC Vice Chair Clark had attended a meeting to discuss further details of the plan. Member Robb asked when the encryption plan would be shared with the PSAPs from an operational perspective. Executive Director Zerwin said the plan to load the police radios with the encryption keys would involve radio staff going to the agencies, such as with the fire radio deployment, so it would take some time. She said the mapping of the rollover into encryption was still being worked on and that there was not a formal plan yet, but that from the preliminary meetings with Motorola, the basic outline needed more detail before it would be shared.

There was some concern from Member Eckhoff that some of the agencies had not yet submitted

their paperwork. Vice Chair Franz and Chair Schwarze addressed his concern by saying that recent meetings should have cleared up any issues. Member Eckhoff would like to see more checkmarks on the status chart.

9. DU PAGE ETSB 9-1-1 SYSTEM DESIGN

Executive Director Zerwin had nothing beyond what was previously discussed and reported in the monthly report.

10. OLD BUSINESS

There was no old business.

11. NEW BUSINESS

There was no new business.

12. EXECUTIVE SESSION

At 10:49am, a motion was made by Member Wolber, seconded by Member Johl, for ETSB to enter into Executive Session. On roll call, all "Ayes", motion carried. Pursuant to the carried vote, ETSB entered Executive Session.

12.A. Minutes Review Pursuant to 5 ILCS 120/2 (C) (21)

March 10, 2021; June 14, 2023; October 9, 2024; March 12, 2025; June 14, 2025; July 9, 2025; August 13, 2025

12.B. Personnel Matters Pursuant to 5 ILCS 120/2 (C) (1)

12.C. Security Procedures and the Use of Personnel and Equipment Pursuant to 5 ILCS

12.D. Pending Litigation Matters Pursuant to 5 ILCS 120/2 (C) (11)

13. MATTERS REFERRED FROM EXECUTIVE SESSION

At 10:55am, the regular meeting of the ETSB reconvened. On roll call, Members Schwarze, Franz, Eckhoff, Hernandez, Honig, Johl, Markay, McCarthy, Robb, Schar, and Wolber were present.

Chair Schwarze asked for a motion to approve and release the minutes of June 14, 2023 and March 12, 2025. Member Eckhoff motioned, seconded by Member Johl. On roll call, all “Ayes”, motion carried.

Chair Schwarze asked for a motion to retain the minutes of March 10, 2021, October 9, 2024, June 14, 2025, July 9, 2025, and August 13, 2025 as presented during Executive Session. Member Eckhoff motioned, seconded by Member Wolber. On roll call, all “Ayes”, motion carried.

14. ADJOURNMENT

14.A. Next Meeting: Wednesday, October 8 at 9:00am in 3-500B

Without objection, the meeting of the ETS Board was adjourned at 10:56am.