



DU-COMM

DuPage Public Safety Communications
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Memorandum

TO: Linda Zerwin, ETSB Executive Director
DATE: Friday, August 11, 2023
FROM: Matthew Baarman, Deputy Director
RE: DEDIRS Maintenance Status Report – July

Starcom System Outages:

Unplanned Work:

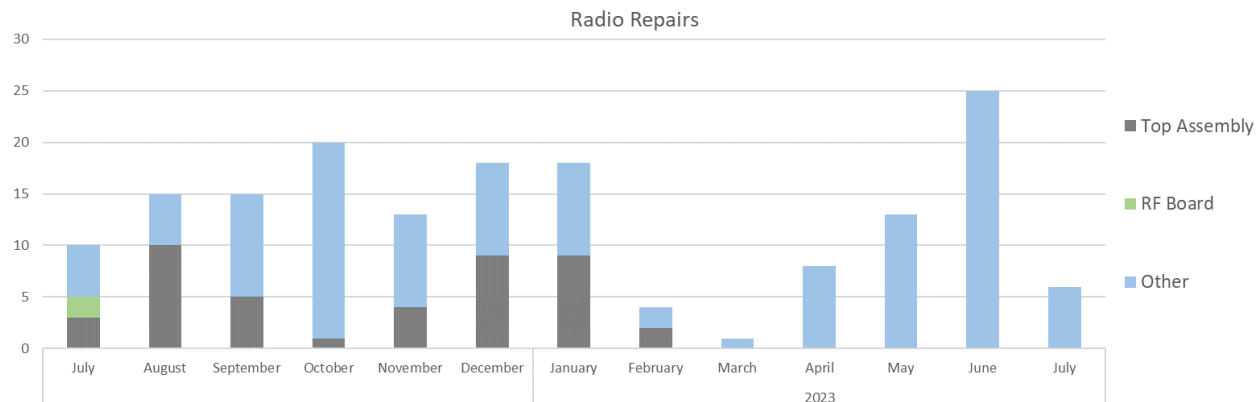
- None

Planned Work:

- 07/12/23 - Monthly core patching postponed to August due to issue with Red Hat Linux Patch.
- 07/11/23 - GGSN router configuration updates impact IV&D functions for 15 minutes starting at 8am.

Radio Repairs:

Repairs for the last 13 months follow:



A few highlights include:

- 30 Radio Loaners provided over three different agencies
- 1 RSM replaced
- 11 Fire batteries replaced
- 1 VHF/7/800 antenna replaced
- 1 APX7000XE swapped for non-certified APX7000XE

Talkgroup Usage:

The twenty (20) busiest DuPage talkgroups on the DEDIRS STARCOM21 site from July 1, 2023 thru July 28, 2023 follows (all time in seconds):

Talkgroup Alias	Total Group Time	Group Count	Longest Call Time	Group Busy Count	Longest Busy Time	Total Busy Time	Count of Rejects
DU ACDC 2	319,679	92,262	33	2	0	20	1678
DU ACDC 3	293,811	83,034	41	0	0	20	1333
DU 3EAST	244,301	74,187	45	0	0	20	1740
DU DPSO F1	238,615	64,851	56	0	0	20	1057
DU 1EAST	226,461	67,235	48	1	0	20	1449
DU 3WEST	204,380	63,262	56	0	0	20	1053
DU 1WEST	204,204	61,787	30	1	0	20	1125
DU 1SOUTH	199,743	61,100	33	0	0	20	949
DU 3SOUTH	192,256	58,376	36	0	0	20	953
DU 1NORTH	174,939	54,178	38	0	0	20	686
DU 7WEST	170,920	51,168	33	1	0	20	537
DU 7SOUTH	166,496	50,712	48	0	0	20	868
DU FIRE NORTH	151,614	30,547	47	0	0	20	384
DU ACDC 1	127,348	36,011	46	0	0	20	523
DU DPSO JAIL	121,946	40,723	19	0	0	20	2344
DU FIRE EAST	114,223	20,985	60	0	0	20	328
DU FIRE SOUTH	113,241	23,357	59	1	0	20	357
DU FDACDC1	91,064	16,420	49	6	1	20	214
DU FDACDC2	79,680	16,039	60	0	0	20	194
DU EDU 1	70,398	19,443	61	1	0	20	469

July Issues:

- Number of New Tickets = 8
- Number of Closed Tickets = 10
- Number of Open Tickets = 4