



## Illinois State Police - Division of Statewide 9-1-1













### Annual Financial Report (AFR)

Office of the Statewide 9-1-1 Administrator







Draft

AFR Report 2024 For DuPage County 9-1-1

## 9-1-1 Authority Information

 <b>Name of 9-1-1 Authority</b>	<b>DuPage County 9-1-1</b>
 <b>Emergency Telephone System Board (ETSB)</b>	<b>Emergency Telephone System Board of DuPage County DuPage County</b>
 <b>County Located</b>	
 <b>Start Date of Reporting Period</b>	<b>01/01/2024</b>
 <b>End Date of Reporting Period</b>	<b>12/31/2024</b>
<b>ETSB Chairman</b>	
 <b>ETSB Chairman Name</b>	<b>Greg Schwarze</b>
 <b>ETSB Chairman Email</b>	<b>ETSB911@dupagecou nty.gov</b>
 <b>ETSB Chairman Contact</b>	<b>630-550-7743</b>
<b>Report Contact</b>	
 <b>Report Prepared By</b>	<b>Thomas H. Packard</b>
 <b>Email</b>	<b>Thomas.Packard@du pagecounty.gov</b>
 <b>Title</b>	<b>Principal Accountant</b>
 <b>Phone</b>	<b>630-407-6165</b>

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<b>* 9-1-1 System Manager</b>	
 <b>9-1-1 System Manager</b>	<b>Linda M. Zerwin</b>
 <b>Email</b>	<b>linda.zerwin@dupagec ounty.gov</b>
 <b>Title</b>	<b>Executive Director/9- 1-1 System Manager</b>
 <b>Phone</b>	<b>630-878-2509</b>
 <b>Local Data Steward Name</b>	<b>Tom Ricker</b>
 <b>Email</b>	<b>tom.ricker@dupageco unty.gov</b>
<b>Address</b>	
<b>Street</b>	<b>421 N. County Farm Road</b>
<b>City</b>	<b>Wheaton</b>



## Revenue and Expenditure

## Revenue

**Total Amount of 9-1-1 Surcharge Received from the State of Illinois** \$ 16,466,025.00

**Total Amount of County, Municipal or Intergovernmental Cooperative General Funds received in Calendar Year** \$ 28,485.00

**Total Amount of State Consolidation/NG911 Expenses Grant Funds Received in Calendar Year** \$ 0.00

**Total Amount of Other Grant funds Received in Calendar Year** \$ 0.00

**Total Amount of interest income Received in Calendar Year** \$ 2,164,442.00

**Total Amount from 9-1-1 Contractual Services** \$ 4,724.00

Reimbursement for interdepartmental use of radios of \$2,323.86. Annual reimbursement of \$2,400.00 for access to tower on County campus.

**Total Amount of Other Funds Received in Calendar Year** \$ 424,876.00

Sale of assets to outside agencies of \$421,948.32, reimbursement for outside training service of \$2,880.00, reimbursement for translation service of \$22.74 and reimbursement for an attorney information request of \$25.00.

**Total Yearly Revenue** \$ 19,088,552.00

## Expenditures

## Personnel Costs

**9-1-1 System Manager Salary** \$ 195,607.00

**Telecommunicator Salaries** \$ 0.00

**Mapping/Addressing/GIS Salaries** \$ 87,493.00

**Technical/IT Salaries** \$ 458,770.00

**Fringe Benefits (Retirement, Insurance, FICA, etc.)** \$ 294,917.00

**Other Salaries** \$ 220,898.00

Deputy Director of Operations - \$125,432.11 and Operations  
admin of \$95,466.06.

<b>Other Personnel Costs (Uniforms, Headsets, etc.)</b>	<b>\$ 0.00</b>
<b>Total Personnel Cost</b>	<b>\$ 1,257,685.00</b>

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**Facility Costs**

<b>Capital Improvements</b>	<b>\$ 6,651,399.00</b>
<b>Lease/Loan or Rental Payments</b>	<b>\$ 8,580.00</b>
<b>Utilities</b>	<b>\$ 18,079.00</b>
<b>Emergency Backup Power &amp; Maintenance (UPS/Generator) (Maintenance, Repairs)</b>	<b>\$ 14,407.00</b>
<b>Insurance (Property, Liability etc.)</b>	<b>\$ 105,285.00</b>
<b>Furniture and Fixtures for Dispatch and Admin</b>	<b>\$ 391.00</b>
<b>Office Supplies (Postage, Copier, etc.)</b>	<b>\$ 17,834.00</b>
<b>Other Facility Costs (Housekeeping, Maintenance, Repairs)</b>	<b>\$ 63,583.00</b>

Console cleaning of \$60,000.00, equipment removal for  
updating Fire Station Alerting System of \$3,500.00 and cleaning  
supplies of \$82.66.

<b>Total Facility Costs</b>	<b>\$ 6,879,558.00</b>
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**Network Costs**

<b>Telephone Service (Admin Lines, Cell Phones)/9-1-1 Trunks (Not Paid by the State)</b>	<b>\$ 110,988.00</b>
<b>Radio Circuits (T1, EVPL etc.)</b>	<b>\$ 0.00</b>
<b>NG 9-1-1/ESInet</b>	<b>\$ 0.00</b>
<b>Microwave/Broadband and Other Network Connections</b>	<b>\$ 454,060.00</b>

Comcast Broadband

<b>Total Network Costs</b>	<b>\$ 565,048.00</b>
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**Training and Memberships**

<b>Training</b> (Mileage, Related Travel Expenses, Subscriptions, etc.)	<b>\$ 100,290.00</b>
<b>Conferences</b> (Mileage, Related Travel Expenses)	<b>\$ 3,135.00</b>
<b>Certifications</b>	<b>\$ 0.00</b>
<b>Public Education</b>	<b>\$ 0.00</b>
<b>Membership Dues</b>	<b>\$ 375.00</b>
<b>Total Training and Memberships Costs</b>	<b>\$ 103,800.00</b>

**Equipment, Software and Related Maintenance Service Agreements**

<b>9-1-1 System Infrastructure</b> (Maintenance, Repairs, Loan or Lease Payments)	<b>\$ 115,305.00</b>
<b>9-1-1 Call Taking Equipment/Workstations</b> (Maintenance, Repairs, Loan or Lease Payments)	<b>\$ 0.00</b>
<b>Radio Systems</b> (Maintenance, Repairs, Loan or Lease Payments)	<b>\$ 3,238,722.00</b>
<b>CAD System</b> (Maintenance, Repairs, Loan or Lease Payments)	<b>\$ 1,251,100.00</b>
<b>GIS/Mapping System</b> (Maintenance, Repairs, Loan or Lease Payments)	<b>\$ 30,490.00</b>
<b>Mobile Data Terminals</b> (Air Cards, Maintenance, Repairs, Loan or Lease Payments)	<b>\$ 5,185.00</b>
<b>Software Licenses</b>	<b>\$ 175,468.00</b>
<b>Voice/Data Logging Recorder</b> (Maintenance, Repairs, Loan or Lease Payments)	<b>\$ 17,521.00</b>
<b>EMD Hardware/Software</b>	<b>\$ 172,152.00</b>
<b>Other Equipment and Software</b>	<b>\$ 342,230.00</b>
Fire Station Alerting System of \$277,185.00, Computer software of \$46,610.65, Computer equipment of \$17,119.05, Computer repair and maintenance of \$789.74 and domain renewal of \$525.87	
<b>Total Equipment, Software and Related Maintenance Service Agreements Costs</b>	<b>\$ 5,348,173.00</b>

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**Professional Services**

<b>Legal</b>	<b>\$ 60,000.00</b>
<b>Audit/Accountant/Payroll Services</b>	<b>\$ 108,800.00</b>
<b>Mapping/Addressing/GIS Professional Services</b>	<b>\$ 25,000.00</b>
<b>Translation Services</b>	<b>\$ 23,609.00</b>
<b>Other Distributions of 9-1-1 Funds to PSAPs, Public Safety Agencies, Contracting for Dispatch</b>	<b>\$ 1,000,000.00</b>
<b>Consultant</b>	<b>\$ 0.00</b>
<b>Other Professional Services (IT Contracts)</b>	<b>\$ 39,250.00</b>
Crowdstriker cybersecurity retainer of \$29,250.00 and Internal charge from DuPage County for IT services of \$10,000.00	
<b>Total Professional Services Costs</b>	<b>\$ 1,256,659.00</b>

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**Other Expenses**

<b>Vehicle (Mileage Reimbursement, Fuel, Repairs, Insurance)</b>	<b>\$ 0.00</b>
<b>Other Expenses Not Classified Above</b>	<b>\$ 0.00</b>
<b>Total Other Expenses Costs</b>	<b>\$ 0.00</b>

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**Operating Cash**

<b>Cash Balance End of prior Year</b>	<b>\$ 0.00</b>	Auto populated from prior year AFR
<b>Cash Balance Beginning of Year (Excluding Reserves)</b>	<b>\$ 0.00</b>	This amount should match what is entered at left
<b>Total Yearly Revenue</b>	<b>\$ 19,088,552.00</b>	
<b>Expenditures (Operating Only - not from Cash Reserve)</b>	<b>\$ 15,410,923.00</b>	

<b>Ending Cash before Reserve Transfers</b>	<b>\$ 3,677,629.00</b>
<b>Transfers To Reserve</b>	<b>\$ 0.00</b>
<b>Transfers From Reserve</b>	<b>\$ 0.00</b>
<b>Ending Operating Cash Balance</b>	<b>\$ 3,677,629.00</b>

#### Reserve Cash

<b>Reserve Cash End of Prior Year</b>	<b>\$ 40,325,697.00</b> Auto populated from prior year AFR
<b>Reserve Cash Beginning of the Year</b>	<b>\$ 40,325,697.00</b> This amount should match what is entered at left
<b>Transfers In</b>	<b>\$ 0.00</b>
<b>Transfers Out</b>	<b>\$ 0.00</b>
<b>Ending Cash Reserve Balance</b>	<b>\$ 40,325,697.00</b>
<b>Total Cash Fund Balance (Operating and Reserve Cash)</b>	<b>\$ 44,003,326.00</b>

#### Total Expenditures

<b>Total Expenditures</b>	<b>\$ 15,410,923.00</b>
<b>Balance of All Funds at the End of the Calendar Year</b>	<b>\$ 3,677,629.00</b>
<b>Reserve Balance End of Year</b>	<b>\$ 40,325,697.00</b>
<b>Operating Cash Balance End of Year (Excluding Reserves)</b>	<b>\$ 3,677,629.00</b>
<b>9-1-1 Surcharge Funds</b>	
<b>I Certify That 9-1-1 Surcharge Funds Were Not Diverted by the 9-1-1 Authority, PSAP or Public Safety Agencies</b>	<b>Yes</b>



## Other Distributions

### Other Distributions

#### 9-1-1 Funds Distributed To

Dupage Public Safety  
Communication(DUC  
OMM)

#### Agency Type

PSAP

#### Amount Distributed

\$ 650,000.00

#### Funding Approved For

Funding of  
Expenditures

#### Date ETSB Approved Funding

10/09/2024

#### Other Distribution Notes

911 Surcharge Fund  
Grants

#### 9-1-1 Funds Distributed To

Addison Consolidated  
Dispatch  
Center(ACDC)

#### Agency Type

PSAP

#### Amount Distributed

\$ 350,000.00

#### Funding Approved For

Funding of  
Expenditures

#### Date ETSB Approved Funding

10/09/2024

#### Other Distribution Notes

911 Surcharge Funds  
Grants



## 9-1-1 System Statistics

### Calls

#### Annual # of 9-1-1 Wireline Calls Taken

19331

#### Annual # of 9-1-1 Wireless Calls Taken

286386

#### Annual # of 9-1-1 VoIP Calls Taken

49965

#### Annual # of All 9-1-1 VoIP Calls Taken (Wireless + Wireline + VoIP)

355682

#### Annual # of Administrative Calls Taken

953190

#### Annual # of Text to 9-1-1 Calls Taken

221

### Primary PSAP

#### Number of Primary PSAPs

2

<b>Primary PSAP Name</b>	<b>DuPage Public Safety Communications (DU-COMM)</b>
<b>Primary PSAP Address</b>	<b>420 N. County Farm Road, Wheaton, IL 60187</b>
<b>PSAP Manager Name</b>	<b>Jessica Robb</b>
<b>Primary PSAP 24/7 Phone Number</b>	<b>630-260-9110</b>
<b>PSAP Manager Email</b>	<b>jrobb@ducomm.org</b>
<b>Total Number of Positions</b>	<b>36</b>
<b>Adjacent 911 Authorities</b>	<b>Cook County ETSB, Will County ETSB, Naperville ETSB, Kendall County ETSB</b>
<b>Associated Participating Agencies</b>	<b>Police: Bartlett, Burr Ridge, Carol Stream, Clarendon Hills, Darien, Downers Grove, DuPage County Sheriff's Office, Elmhurst, Glen Ellyn, Hanover Park, Hinsdale, Lisle, Lombard, Oak Brook, Oakbrook Terrace, Roselle, Villa Park, Warrenville, West Chicago, Wheaton, Willowbrook, Winfield, Woodridge; EMS: Central DuPage Hospital Stroke Unit, Hanover Township Emergency Services; Fire: Bartlett FPD, Bloomingdale FPD, Carol Stream FPD, Clarendon Hills FD, Darien-Woodridge FPD, Downers Grove FD, Elmhurst FD, Glen Ellyn VFC, Glenside FPD, Hanover Park FD, Hinsdale FD, Lisle-Woodridge FPD, Lombard FD, Oak Brook FD, Oakbrook Terrace FPD, Roselle FD, Villa Park FD,</b>



Warrenville FPD,  
West Chicago FPD,  
Wheaton FD,  
Winfield FPD, York  
Center FPD

Associated College or University

Primary PSAP Name

Addison Consolidated  
Dispatch Center

Primary PSAP Address

1471 W. Jeffrey  
Drive, Addison, IL  
60101

PSAP Manager Name

Marilu Hernandez

Primary PSAP 24/7 Phone Number

630-458-4055

PSAP Manager Email

mhernandez@addiso  
n-il.org

Total Number of Positions

36

Adjacent 911 Authorities

Cook County ETSB,  
Will County ETSB,  
Naperville ETSB,  
Kendall County ETSB

Associated Participating Agencies

Police: Addison,  
Bensenville,  
Bloomingtondale,  
DuPage County  
Forest Preserve,  
Glendale Heights,  
Itasca, Westmont,  
Wood Dale; Fire:  
Addison FPD,  
Bensenville FPD,  
Itasca FPD,  
Pleasantview FPD,  
Tri-State FPD,  
Westmont FD, Wood  
Dale FPD

Associated College or University

Secondary Answering Point (SAP)

Number of Secondary Answering Points  
(SAP)

0

Backup PSAP

Number of Backup PSAPs

PSAPs back each  
other up

**Unmanned Backup Answering Point****Number of Unmanned Backup Answering Points** 0**Number of Positions** 0**Unmanned Backup Name****Unmanned Backup Address**

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**Virtual Answering Point (VAP)****Number of VAPs** 0

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**ETSB Board Member Appointments****Number of Board Member** 12**Name of Board Member** Greg Schwarze**Type of Appointment** County Board Member**Name of Board Member** Mark Franz**Type of Appointment** Elected Official - Municipal**Name of Board Member** Grant Eckhoff**Type of Appointment** County Board Member**Name of Board Member** Marilu Hernandez**Type of Appointment** PSAP Representative**Name of Board Member** Andrew Honig**Type of Appointment** County Board Member**Name of Board Member** Patrick Johl**Type of Appointment** Public Safety Agency Representative**Name of Board Member** Joseph Maranowicz**Type of Appointment** Elected Official - Municipal**Name of Board Member** Sheryl Markay**Type of Appointment** Resident of 9-1-1 System/Public Member

<b>Name of Board Member</b>	<b>Dan McCarthy</b>
<b>Type of Appointment</b>	<b>Public Safety Agency Representative</b>
<b>Name of Board Member</b>	<b>Jessica Robb</b>
<b>Type of Appointment</b>	<b>PSAP Representative</b>
<b>Name of Board Member</b>	<b>David Schar</b>
<b>Type of Appointment</b>	<b>Public Safety Agency Representative</b>
<b>Name of Board Member</b>	<b>Vacant</b>
<b>Type of Appointment</b>	<b>Public Safety Agency Representative</b>

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#### Telecommunicators

<b>Total Number of Full-Time Telecommunicators</b>	<b>107</b>
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Total Number of Part-Time Telecommunicators	<b>11</b>
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#### Protocols

<b>Are you using Emergency Medical Dispatching (EMD) Protocols?</b>	<b>Yes</b>
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<b>Are you using Emergency Fire Dispatching (EFD) Protocols?</b>	<b>Yes</b>
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<b>Are you using Emergency Police Dispatching (EPD) Protocols?</b>	<b>No</b>
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#### Anticipated Capital Expenses

<b>Anticipated Capital Project Description</b>	<b>PSAPs' UPS battery replacement</b>
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<b>Anticipated Capital Project Projected Cost</b>	<b>\$ 200,000.00</b>
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<b>Anticipated Capital Project Description</b>	<b>CAD to CAD Solution</b>
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<b>Anticipated Capital Project Projected Cost</b>	<b>\$ 192,812.28</b>
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<b>Anticipated Capital Project Description</b>	<b>Administrative Phones</b>
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<b>Anticipated Capital Project Projected Cost</b>	<b>\$ 163,281.00</b>
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<b>Anticipated Capital Project Description</b>	<b>CAD/MPS Hardware</b>
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<b>Anticipated Capital Project Projected Cost</b>	<b>\$ 6,000,000.00</b>
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<b>Anticipated Capital Project Description</b>	<b>ACDC PSAP Generator Replacement</b>
<b>Anticipated Capital Project Projected Cost</b>	<b>\$ 1,000,000.00</b>

**AT&T**

BARTLETT (6)

LOMBARD (8)

BENSENVILLE (8)

YORKTOWN

ITASCA

NAPERVILLE (13)

DOWNERS GROVE (10)

WARRENVILLE

ELGIN (7)

ROSELLE (18)

ELMHURST (10)

WEST CHICAGO (4)

GLEN ELLYN (5)

WHEATON (9)

HINSDALE (6)

LEMONT (10)

BOLINGBROOK

**ALTERNATIVE PROVIDERS**

ALLEGIANCE

AT&T IP

CBEYOND

CIMCO

COMCAST

FOCAL

FRONTIER

GLOBALCOM

INTERMEDIA

LEVEL 3

MCI

MCLEOD

MGC

PAETEC

SPRINT

TELEPORT

TDS METROCOM

WINSTAR

WORLD COM

XO COMM

**AT&T**

LAGRANGE (6)

BROOKFIELD

WESTERN SPRINGS

SUMMIT (6)

**ALTERNATIVE PROVIDERS-----**

ALLEGIANCE

AT&T IP

CBEYOND

COMCAST

FOCAL

FRONTIER

GLOBAL COM

LEVEL 3

MCLEOD

MPOWER

PAETEC

WORLD COM

XO COMM

**AT&T**

AURORA (10)

GENEVA (7)

**ALTERNATIVE PROVIDERS-----**

AT&T IP

CBEYOND

CIMCO

FOCAL

GLOBAL COM

LEVEL 3

MCI

MCLEOD

MFS

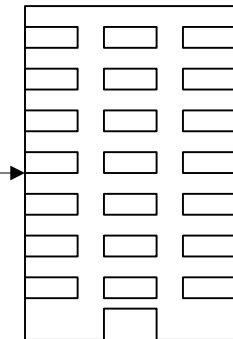
MGC

PAETEC

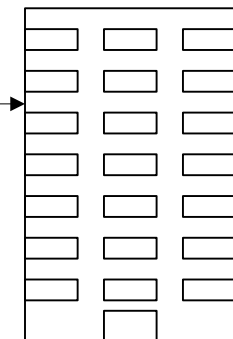
SPRINT

TDS METROCOM

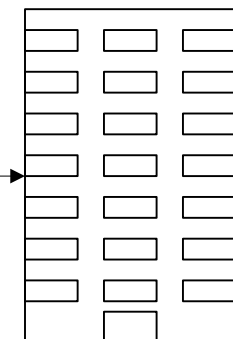
XO COMM



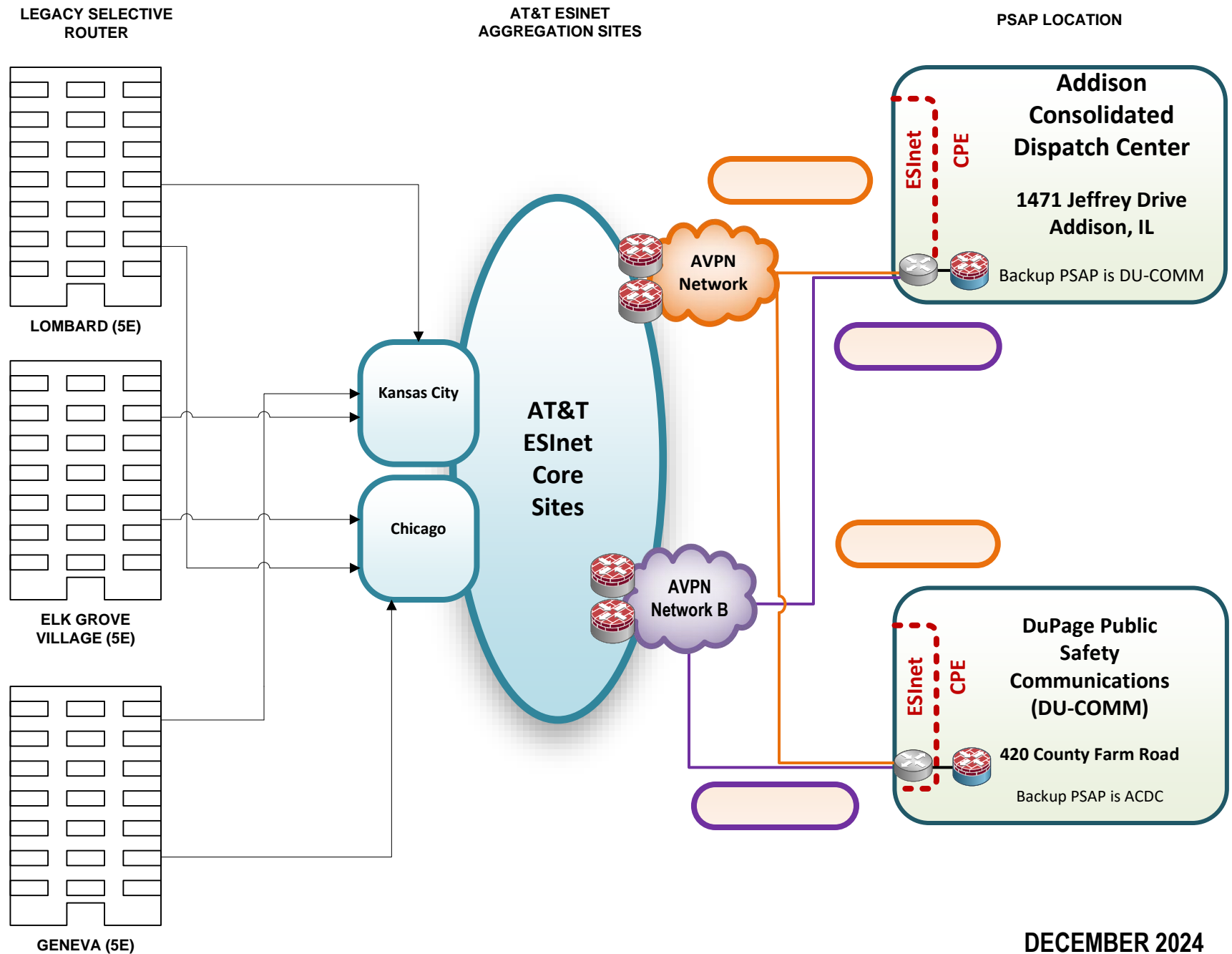
LOMBARD (5E)



ELK GROVE VILLAGE (5E)



GENEVA (5E)





## EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Consolidated 9-1-1 Services for DuPage County  
421 N. County Farm Road, Wheaton, Illinois 60187  
630-550-7743 ETSB911@dupagecounty.gov

### BOARD MEMBERS:

**Mr. Greg Schwarze**

Chairman  
DuPage County Board  
Representative

**Mr. Mark Franz**

Vice Chairman  
Village of Glen Ellyn  
DuPage Mayors & Managers  
Conference Representative

**Mrs. Gwen Henry, Ex-Officio**

DuPage County Treasurer

**Ms. Jean Kaczmarek, Ex-Officio**

Secretary - DuPage County Clerk

**Mr. Grant Eckhoff**

DuPage County Board  
Representative

**Ms. Marilu Hernandez**

Addison Consolidated Dispatch  
Center  
(ACDC) Representative

**Chief Erik Kramer**

Addison Fire Protection District  
DuPage County Fire Chiefs  
Association Representative

**Mr. Joseph Maranowicz**

Village of Addison  
DuPage Mayors & Managers  
Conference Representative

**Ms. Jessica Robb**

DuPage Public Safety  
Communication  
(DU-COMM) Representative

**Chief David Schar**

Village of Winfield  
DuPage County Police Chief  
Association Representative

**Deputy Chief Eric Swanson**

DuPage Sheriff's Office  
Representative

**Mr. Michael G. Tillman, RPL**

Superior Air-Ground Ambulance  
Services Inc.  
Emergency Services Representative

**Mr. Robert Toerpe**

Public Representative

**Ms. Yeena Yoo**

DuPage County Board  
Representative

**Ms. Linda Zerwin**

Executive Director  
9-1-1 System Coordinator

October 15, 2024

«AddressBlock»

### Re: Call Handling Agreement for 2025

«GreetingLine»

In 1991, The Emergency Telephone System Board of DuPage County (DuPage ETSB) was granted the authority to operate an Enhanced 9-1-1 System in its service area by the Illinois Commerce Commission. DuPage ETSB is operating an Enhanced 9-1-1 System with Phase 2 wireless.

This notification reflects the current Statute reference: Pursuant to 50 ILCS 750/14: Annual Certified Notification, and on behalf of Chairman Schwarze and the DuPage ETS Board, this letter will serve as notification that DuPage ETSB will continue to operate the Enhanced 9-1-1 System and to keep in full force and effect the call handling agreement executed with your agency.

Unless we receive written notification within 10 days of receipt of this letter, DuPage ETSB will accept your nonresponse as an affirmation that your agency has no objection to and will continue the current Call Handling agreement through December 31, 2025.

If you have any additional questions, please feel free to contact me at 630-550-7743. Thank you, and we look forward to a continued, positive working relationship.

Sincerely,

Linda M. Zerwin  
911 System Coordinator

LMZ/ek

**CALL HANDLING AGREEMENTS - EMAILED: NOVEMBER 16, 2024**

**DUPAGE AGENCIES**

ADDISON FIRE PROTECTION DISTRICT  
ADDISON POLICE DEPARTMENT  
BARTLETT FIRE PROTECTION DISTRICT  
BARTLETT POLICE DEPARTMENT  
BENSENVILLE FIRE PROTECTION DISTRICT  
BENSENVILLE POLICE DEPARTMENT  
BLOOMINGDALE FIRE PROTECTION DISTRICT  
BLOOMINGDALE POLICE DEPARTMENT  
BURR RIDGE POLICE DEPARTMENT  
CAROL STREAM FIRE PROTECTION DISTRICT  
CAROL STREAM POLICE DEPARTMENT  
CLARENDON HILLS FIRE DEPARTMENT  
CLARENDON HILLS POLICE DEPARTMENT  
DARIEN POLICE DEPARTMENT  
DARIEN-WOODRIDGE FIRE PROTECTION DISTRICT  
DOWNERS GROVE FIRE DEPARTMENT  
DOWNERS GROVE POLICE DEPARTMENT  
DUPAGE COUNTY FOREST PRESERVE POLICE  
DUPAGE COUNTY SHERIFF'S OFFICE  
DUPAGE COUNTY STATE'S ATTORNEY'S OFFICE  
ELMHURST FIRE DEPARTMENT  
ELMHURST POLICE DEPARTMENT  
GLEN ELLYN POLICE DEPARTMENT  
GLEN ELLYN VOLUNTEER FIRE COMPANY  
GLENDALE HEIGHTS POLICE DEPARTMENT  
GLENSIDE FIRE PROTECTION DISTRICT  
HANOVER PARK FIRE DEPARTMENT  
HANOVER PARK POLICE DEPARTMENT  
HINSDALE FIRE DEPARTMENT  
HINSDALE POLICE DEPARTMENT  
ITASCA FIRE PROTECTION DISTRICT  
ITASCA POLICE DEPARTMENT  
LISLE POLICE DEPARTMENT  
LISLE-WOODRIDGE FIRE PROTECTION DISTRICT  
LOMBARD FIRE DEPARTMENT  
LOMBARD POLICE DEPARTMENT  
OAK BROOK FIRE DEPARTMENT  
OAK BROOK POLICE DEPARTMENT  
OAKBROOK TERRACE FIRE PROTECTION DISTRICT  
OAKBROOK TERRACE POLICE DEPARTMENT  
PLEASANTVIEW FIRE PROTECTION DISTRICT  
ROSELLE FIRE DEPARTMENT  
ROSELLE POLICE DEPARTMENT  
TRI-STATE FIRE PROTECTION DISTRICT  
VILLA PARK FIRE DEPARTMENT  
VILLA PARK POLICE DEPARTMENT  
WARRENVILLE FIRE PROTECTION DISTRICT  
WARRENVILLE POLICE DEPARTMENT  
WEST CHICAGO FIRE PROTECTION DISTRICT  
WEST CHICAGO POLICE DEPARTMENT  
WESTMONT FIRE DEPARTMENT  
WESTMONT POLICE DEPARTMENT  
WHEATON FIRE DEPARTMENT  
WHEATON POLICE DEPARTMENT  
WILLOWBROOK POLICE DEPARTMENT  
WINFIELD FIRE PROTECTION DISTRICT  
WINFIELD POLICE DEPARTMENT  
WOOD DALE FIRE PROTECTION DISTRICT  
WOOD DALE POLICE DEPARTMENT  
WOODRIDGE POLICE DEPARTMENT  
YORK CENTER FIRE PROTECTION DISTRICT

**CALL HANDLING AGREEMENTS - MAILED: OCTOBER 15, 2024**

**EXTERNAL AGENCIES**

COOK COUNTY ETSB  
ELGIN POLICE DEPARTMENT PSAP  
ILLINOIS STATE POLICE DISTRICT CHICAGO PSAP  
ILLINOIS STATE POLICE DISTRICT 2 PSAP  
JOINT CENTRAL LAKE COUNTY ETSB (JETSb)  
JUSTICE E911  
KANE COUNTY ETSB  
LYONS TOWNSHIP AREA COMMUNICATIONS CENTER  
NAPERVILLE ETSB  
NORTHWEST CENTRAL DISPATCH  
OFFICE OF EMERGENCY MANAGEMENT AND COMMUNICATION OF THE CITY OF CHICAGO  
ORLAND CENTRAL (SAP)  
PROVISO-LEYDEN JOINT 9-1-1 AUTHORITY  
RED CENTER (SAP)  
SOUTH WEST COOK COUNTY JETSb  
SOUTHWEST CENTRAL DISPATCH  
WEST CENTRAL CONSOLIDATED DISPATCH  
WILL COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

**Note: None of the agencies provided written notice of objection to the continuation of this agreement.**