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February 27, 2024

To: Shanita.Thompson - DuPage County Data Processing:

This letter is to certify that MacKinney Systems Inc. is the sole source for the software listed below and the only company that can provide technical support and maintenance:

eSendIT (ESI)  
JES Queue for Printers (JQP)  
JES REPORT Broker (JRB)  
CICS/OLFU  
CICS/SPY  
VTAM Virtual Printer (VVP)

Thank you,  
**Signature on File**

Sincerely,  
Kathy Strain  
MacKinney Systems, Inc.  
417-882-8012  
[admin@mackinney.com](mailto:admin@mackinney.com)