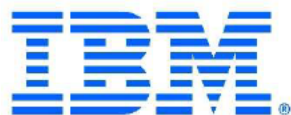




*International Business Machines Corporation
425 Market Street, San Francisco, CA 94105-2406*



October 24, 2023

Shanita Thompson
IT Operations Manager
DuPage County Information Technology
421 N. County Farm Road
Wheaton, IL 60187

Dear Shanita,

This letter confirms IBM's ICA program software (Monthly Licensing Charge or MLC software) may only be purchased directly from IBM. This includes the z/OS operating system and subsystem software CICS and COBOL.

If you have any questions, please contact me.

Sincerely,

Signature on File

U
Carol Massey
IBM z Senior Sales Specialist, MLC Software
IBM Corporation
408-893-8017
clmart@us.ibm.com