

**Remote Interpreting and Translating Services
Master Agreement 40-00000-24-00076AK
Propio LS, LLC
Attachment B
Pricing**

		Standard Hours		
		General Services Unit Price per Minute	Medical Unit Price per Minute	Legal Unit Price per Minute
Over-the-Phone Interpretation				
1a.	Over-the-Phone Interpretation (OPI) Services for the most requested language: Spanish	\$0.49	\$0.49	\$0.49
1b.	Over-the-Phone Interpretation (OPI) Services for the twelve most requested languages (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian	\$0.67	\$0.67	\$0.67
1c.	Over-the-Phone Interpretation (OPI) Services for all other languages specified in Attachment P – Languages , as well as for all unlisted languages that may be provided through the resultant Contract.	\$0.67	\$0.67	\$0.67

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Over-the-Phone Interpretation		Extended Hours								
		General Services Over 8 hrs Unit Price per Minute	Medical Over 8 hrs Unit Price per Minute	Legal Over 8 hrs Unit Price per Minute	General Services After-Hours/ Weekend Unit Price per Minute	Medical After-Hours/ Weekend Unit Price per Minute	Legal After-Hours/ Weekend Unit Price per Minute	General Services Holiday Unit Price per Minute	Medical Holiday Unit Price per Minute	Legal Holiday Unit Price per Minute
1a.	Over-the-Phone Interpretation (OPI) Services for the most requested language: Spanish	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49	\$0.49
1b.	Over-the-Phone Interpretation (OPI) Services for the twelve most requested languages (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67
1c.	Over-the-Phone Interpretation (OPI) Services for all other languages specified in Attachment P – Languages , as well as for all unlisted languages that may be provided through the resultant Contract.	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67

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		Standard Hours		
		General Services Unit Price per Minute	Medical Unit Price per Minute	Legal Unit Price per Minute
Video Remote Interpretation				
2a.	Video Remote Interpretation (VRI) Services for the top VRI language: American Sign Language (ASL)	\$1.29	\$1.29	\$1.29
2b.	Video Remote Interpretation (VRI) Services for Spanish	\$0.67	\$0.67	\$0.67
2c.	Video Remote Interpretation (VRI) Services for the twelve most requested languages (other than ASL and Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian	\$0.67	\$0.67	\$0.67
2d.	Video Remote Interpretation (VRI) Services for all other languages specified in Attachment P – Languages as well as for all unlisted languages that may be provided through the resultant Contract.	\$0.67	\$0.67	\$0.67

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Video Remote Interpretation		Extended Hours								
		General Services Over 8 hrs Unit Price per Minute	Medical Over 8 hrs Unit Price per Minute	Legal Over 8 hrs Unit Price per Minute	General Services After-Hours/ Weekend Unit Price per Minute	Medical After-Hours/ Weekend Unit Price per Minute	Legal After-Hours/ Weekend Unit Price per Minute	General Services Holiday Unit Price per Minute	Medical Holiday Unit Price per Minute	Legal Holiday Unit Price per Minute
2a.	Video Remote Interpretation (VRI) Services for the top VRI language: American Sign Language (ASL)	\$1.29	\$1.29	\$1.29	\$1.29	\$1.29	\$1.29	\$1.29	\$1.29	\$1.29
2b.	Video Remote Interpretation (VRI) Services for Spanish	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67
2c.	Video Remote Interpretation (VRI) Services for the twelve most requested languages (other than ASL and Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67
2d.	Video Remote Interpretation (VRI) Services for all other languages specified in Attachment P – Languages as well as for all unlisted languages that may be provided through the resultant Contract.	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67	\$0.67

**Remote Interpreting and Translating Services
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Document Translation Services		General Services Unit Price per Word	Medical Unit Price per Word	Legal Unit Price per Word	Percentage Discount on provided costs, if Artificial Intelligence is allowable by Participating Entity
3a.	Standard Document Translation Services for the most requested language: Spanish	\$0.09	\$0.12	\$0.12	10%
3b.	Standard Document Translation Services for the twelve most requested languages (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian	\$0.14	\$0.16	\$0.16	10%
3c.	Standard Document Translation Services for all other languages specified in Attachment P – Languages , as well as for all unlisted languages that may be provided through the resultant Contract.	\$0.17	\$0.19	\$0.19	10%
3c.	Expedited Document Translation Services for the most requested language: Spanish	\$0.12	\$0.14	\$0.14	10%
3e.	Expedited Document Translation Services for the twelve most requested languages (other than Spanish): Chinese (Mandarin & Cantonese), Arabic, Russian, Farsi, Vietnamese, Swahili, Somali, Korean, French, Portuguese, German, Italian	\$0.17	\$0.19	\$0.19	10%
3f.	Expedited Document Translation Services for all other languages specified in Attachment P – Languages , as well as for all unlisted languages that may be provided through the resultant Contract.	\$0.21	\$0.23	\$0.23	10%
3g.	Desktop Publishing (DTP) per hour	\$36.00	\$36.00	\$36.00	
3h.	Rush Fee (percentage of expedited services total)	20%	20%	20%	