

	SECTION 1:	DESCRIPTION			
General Tracking		Contract Terms			
FILE ID#:	RFP, BID, QUOTE OR RENEWAL #:	INITIAL TERM WITH RENEWALS:	INITIAL TERM TOTAL COST:		
24-0255	Service Agreement #38605	OTHER	\$25,920.00		
COMMITTEE:	TARGET COMMITTEE DATE:	PROMPT FOR RENEWAL:	CONTRACT TOTAL COST WITH ALL RENEWALS: \$25,920.00		
TECHNOLOGY	01/16/2024	3 MONTHS			
	CURRENT TERM TOTAL COST:	MAX LENGTH WITH ALL RENEWALS:	CURRENT TERM PERIOD:		
	\$25,920.00	ONE YEAR	INITIAL TERM		
Vendor Information		Department Information			
VENDOR:	VENDOR #:	DEPT:	DEPT CONTACT NAME:		
Service Express	14153	Information Technology	Joe Ham <b>l</b> in		
VENDOR CONTACT: VENDOR CONTACT PHONE:		DEPT CONTACT PHONE #:	DEPT CONTACT EMAIL:		
Brad Jagher		630-407-5000	Joe.Hamlin@dupagecounty.gov		
VENDOR CONTACT EMA <b>I</b> L:	VENDOR WEBSITE:	DEPT REQ #:	•		
bjagher@serviceexpress.com	www.serviceexpress.com				

## Overview

DESCRIPTION Identify scope of work, item(s) being purchased, total cost and type of procurement (i.e., lowest bid, RFP, renewal, sole source, etc.). Request for the approval of annual post-warranty server support. This is for replacement of physical hardware, in case there are issues. Exempt from bidding, per 55 ILCS 5/5-1022 'Competitive Bids' (D) IT/Telecom Purchases Under \$35,000.00.

JUSTIFICATION Summarize why this procurement is necessary and what objectives will be accomplished

We need to maintain warranty status on these servers in case anything breaks on them. This is for our Physical Data Center servers.

SECTION 2: DECISION MEMO REQUIREMENTS					
DECISION MEMO NOT REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is not required.				
PER 55 ILCS 5/5-1022 'COMPETITIVE BIDS' (D) IT/TELECOM PURCHASES UNDER \$35,000.00					
DECISION MEMO REQUIRED	Select an item from the following dropdown menu to identify why a Decision Memo (Section 3) is required.				

	SECTION 3: DECISION MEMO					
STRATEGIC IMPACT	Select an item from the following dropdown menu of County's strategic priorities that this action will most impact.					
SOURCE SELECTION	Describe method used to select source.					
RECOMMENDATION AND TWO ALTERNATIVES	Describe staff recommendation and provide justification. Identify at least 2 other options to accomplish this request, including status quo, (i.e., take no action).					

	SECTION 4: SOLE SOURCE MEMO/JUSTIFICATION
JUSTIFICATION	Select an item from the following dropdown menu to justify why this is a sole source procurement.
NECESSITY AND UNIQUE FEATURES	Describe the product or services that are not available from other vendors. Explain necessary and unique features or services. Attach letters from manufacturer, letters from distributor, warranties, licenses, or patents as needed. Be specific.
MARKET TESTING	List and describe the last time the market has been tested on the applicability of the sole source. If it has not been tested over the last 12 months, explain why not.
AVAILABILITY	Describe steps taken to verify that these features are not available elsewhere. Included a detailed list of all products or services by brand/manufacturer examined and include names, phone numbers, and emails of people contacted.

Send Pu	ırchase Order To:	Send Invoices To:		
Vendor: Service Express, LLC	Vendor#: 14153	Dept: Information Technology	Division:	
Attn: Brad Jagher	Email: bjagher@serviceexpress.com	Attn: Sarah Godzicki	Email: Sarah.Godzicki@dupagecounty.go	
Address: 3855 Sparks Dr. SE	City: Grand Rapids	Address: 421 N. County Farm Road	City: Wheaton	
State: MI	Zip: 49546	State:	Zip: 60187	
Phone: 800-940-5585	Fax:	Phone: 630-407-5037	Fax: 630-407-5001	
Sena	Payments To:	Ship to:		
Vendor: Service Express, LLC	Vendor#: 14153	Dept: Information Technology	Division:	
Attn: Accounts Receivable	Email: accountsreceivable@serviceexpress .com	Attn: Joe Ham <b>l</b> in	Email: Joe.Hamlin@dupagecounty.gov	
Address: P.O. Box 30516, Dept. 6306	City: Lansing	Address: 421 N. County Farm Road	City: Wheaton	
State: MI	Zip: 48909	State:	Zip: 60187	
Phone: 800-940-5585	Fax:	Phone: 630-407-5000	Fax: 630-407-5001	
Shipping		Contract Dates		
Payment Terms: PER 50 ILCS 505/1	FOB: Destination	Contract Start Date (PO25): 02/01/2024	Contract End Date (PO25): 01/31/2025	

Purchase Requisition Line Details											
LN	Qty	UOM	Item Detai <b>l</b> (Product #)	Description	FY	Company	AU	Acct Code	Sub-Accts/ Activity Code	Unit Price	Extension
1	1	EA	Warranty	Post-Warranty Server Support, as described in quote	FY24	1000	1110	53806		25,920.00	25,920.00
FY is required, assure the correct FY is selected.  Requisition Total					\$ 25,920.00						

	Comments				
HEADER COMMENTS	Provide comments for P020 and P025.				
SPECIAL INSTRUCTIONS	Provide comments for Buyer or Approver (not for P020 and P025). Comments will not appear on PO.  Please send PO to Sarah Godzicki & Joe Hamlin and copy both when emailing PO to vendor.				
INTERNAL NOTES	Provide comments for department internal use (not for P020 and P025). Comments will not appear on PO.				
APPROVALS	Department Head signature approval for procurements under \$15,000. Procurement Officer Approval for ETSB.				

endor Ethics Disclosure Statement
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