



AT&T is proposing two separate Public Safety Answering Points for DuPage County (DuComm and Addison). The project will include installing new servers, network switches, gateways, and other miscellaneous equipment in the back room. The thirty-six (36) call-taker positions at each PSAP will be replaced including new computers with SSD, monitors, keyboards, mice and Genovation keypads. All VESTA 9-1-1 software will be upgraded to the latest version approved for release by AT&T which is currently VESTA 7.9. Six (6) Mobile Call Taking Positions (Command Posts) are also included for each PSAP. Multi-Queue Display (MQD) is proposed as a replacement to Heads Up Display (HUD). MQD can show queue and agent status, will be configured on the individual workstations, and can be shown on a large monitor/TV.

The following capabilities are also being included in the solution:

- VESTA 911 Software (Version 7.9).
- VESTA Analytics with 2 report workstations at each site.
- RapidSOS integration with Advanced Data Window (level 2)
- Automatic Abandoned Callback
- Multi-Queue Display
- Queue Selector
- Pocket Dial
- Real Time Control
- ESINet readiness (may be implemented at installation time)
- Motorola VESTA Map Local

The annual maintenance costs listed in the below pricing includes the following:

- AT&T Hardware Labor
- Motorola Software Support (VESTA, Command Post, Analytics)
- Motorola Software Support (Map local)
- 24 Hour Emergency Service for Major Failures
- 2 Hour Response Time for Emergencies
- 8 Business Hour response for routine repair
- Semi-Annual Preventative Maintenance Service
- Labor is included for Software Upgrades
- Warranties on Motorola provided hardware
- Motorola Managed Services
- TCC SMS Annual Fees

Geo Diverse Solution PSAP Pricing

Du-Comm	\$1,010,105
Addison	<u>\$896,593</u>
Total	\$1,906,698

Standalone PSAP Pricing

Du-Comm	\$1,172,136
Addison	<u>\$1,137,743</u>
Total	\$2,309,879

Difference + \$403,181



VESTA with Map Local - DuPage

<u>VESTA with Map Local--Du-Comm</u>			<u>VESTA with Map Local--ACDC</u>	
VESTA Equipment	\$1,156,466.00		VESTA Equipment	\$1,145,134.00
VESTA Local Mapping	\$287,312.00		VESTA Local Mapping	\$284,497.00
RAVE Hardware	N/A		RAVE Hardware	N/A
Telecommunications Equipment	\$44,500.00		Telecommunications Equipment	\$44,500.00
Total Equipment/Licensing	\$1,488,278.00		Total Equipment/Licensing	\$1,474,131.00
<u>Installation Services</u>			<u>Installation Services</u>	
VESTA Installation Services	\$83,212.00		VESTA Installation Services	\$97,966.00
AT&T Installation Services	\$140,747.00		AT&T Installation Services	\$140,747.00
RAVE Installation Services	N/A		RAVE Installation Services	N/A
SMS TCC one-time charge	\$14,370.00		SMS TCC one-time charge	\$14,370.00
Total Installation Charges	\$238,329.00		Total Installation Charges	\$253,083.00
<u>Training</u>			<u>Training</u>	
Vesta Training Services	\$55,476.00		Vesta Training Services	\$55,476.00
Total Training Charges	\$55,476.00		Total Training Charges	\$55,476.00
Shipping	\$5,053.00		Shipping	\$5,053.00
Total	\$1,787,136.00		Total	\$1,787,743.00
Discount	-\$615,000		Discount	-\$650,000
Grand Total	\$1,172,136.00		Grand Total	\$1,137,743.00
Annual Network Charges	\$18,000.12		Annual Network Charges	\$18,000.12
<u>Annual Maintenance/Services</u>			<u>Annual Maintenance/Services</u>	
SMS TCC Annual Services	\$12,694.00		SMS TCC Annual Services	\$12,694.00
RAVE Annual Licenses	N/A		RAVE Annual Licenses	N/A
Citizen Input Smart Transcription (Optional)	\$91,800.00		Citizen Input Smart Transcription (Optional)	\$91,800.00
AT&T/Motorola Maintenance--Year 1	\$219,059.19		AT&T/Motorola Maintenance--Year 1	\$213,199.14
AT&T/Motorola Maintenance--Year 2	\$319,553.75		AT&T/Motorola Maintenance--Year 2	\$312,170.22
AT&T/Motorola Maintenance--Year 3	\$319,553.75		AT&T/Motorola Maintenance--Year 3	\$312,170.22