



Emergency Telephone System Board of DuPage County

DuPage Emergency Dispatch Interoperable Radio System Update

Report for April 6, 2026 PAC Meeting

PAC Focus Groups

The Police Focus Group did not meet in March. Fire Focus Group did not meet in March.

Encryption:

The ADP to AES encryption plan has been revised and will be provided to the Focus Group for review in April.

First touch of the Police radios for the encryption was completed on March 24.

Agency	# Radios	Estimated Time	Actual Time	Status
Addison PD	75	6.3	1.5	Complete
Bartlett PD	68	2.0	2.5	Complete
Bensenville PD	59	2.5	0.7	Complete
Bloomingtondale PD	52	2.5	1.2	Complete
Burr Ridge PD	29	1.5	1.0	Complete
Carol Stream PD	75	3.0	2.0	Complete
Clarendon Hills PD	17	1.2	0.5	Complete
Darien PD	48	2.0	1.2	Complete
Downers Grove PD	102	3.0	2.0	Complete
Elmhurst PD	98	3.5	1.5	Complete
Forest Preserve PD	26	2.0	0.75	Complete
Glen Ellyn PD	49	2.0	1.0	Complete
Glendale Heights PD	67	2.5	1.5	Complete
Hanover Park PD	86	3.5	1.5	Complete
Hinsdale PD	29	2.0	1.2	Complete
Itasca PD	26	2.0	0.5	Complete
Lisle PD	43	2.0	1.5	Complete
Lombard PD	79	3.1	1.5	Complete
Oak Brook PD	58	3.5	1.5	Complete
Oakbrook Terrace PD	22	2.5	1.0	Complete
OHSEM	14	1.0	0.2	Complete
Roselle PD	46	1.8	0.75	Complete
Sheriff DCHD	5	0.0	0.5	Complete
Sheriff	448	13.9		Complete
SAO	20	0.5		Complete
Villa Park PD	56	2.5	1.0	Complete
Warrenville PD	40	2.0	1.2	Complete
West Chicago PD	52	2.5	1.5	Complete
Westmont PD	43	2.5	1.1	Complete
Wheaton PD	106	3.5	2.5	Complete
Willowbrook PD	31	2.0	1.0	Complete
Wood Dale PD	42	2.5	1.0	Complete
Woodridge PD	59	3.0	1.25	Complete
Winfield PD	19	1.6	0.5	Complete



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Mobile Deployment:

ABeep reported that a partial order of mobiles should be received in the beginning of April. ABeep staff and the Motorola System Manager are working together on sharing code plug information and STARCOM IDs. ABeep was provided access to system encryption keys for programming.

Firmware Update:

Firmware - Police: Complete as of February 4.

Code Plug Updates - Fire agencies:

NWCD update: a new code plug was pushed out to finalize the NWCD encryption cutover. There are 13 radios that need to complete this update as of March 26. See the attached list below.

Agency	% Complete	# Pending Update
Addison FPD	96%	3
Itasca FPD	96%	1
Lisle-Woodridge FPD	98%	1
Elmhurst FD	88%	6
Pleasantview FPD	96%	2
Bartlett FPD	100%	0
Bensenville FPD	100%	0
Bloomington FPD	100%	0
Carol Stream FPD	100%	0
Clarendon Hills FD	100%	0
Darien-Woodridge FPD	100%	0
Downers Grove FD	100%	0
Glenside FPD	100%	0
Glen Ellyn FD	100%	0
Hinsdale FD	100%	0
Hanover Park FD	100%	0
Lombard FD	100%	0
Oak Brook FD	100%	0
Oakbrook Terrace FPD	100%	0
Roselle FD	100%	0
Tri-State FPD	100%	0
Villa Park FD	100%	0
West Chicago FPD	100%	0
Wheaton FD	100%	0
Winfield FPD	100%	0
Wood Dale FPD	100%	0
Westmont FD	100%	0
Warrenville FPD	100%	0
York Center FPD	100%	0

Fire Ground update: After review of the fire radios, this issue appeared only in the Wheaton Fire Department radios. A second update was pushed to correct certain fire ground talk groups that have been set for low power. Low power is a setting used for the mobiles only.



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The following list of Fire radios still pending one or more of these updates is dynamic. Once an agency completes the NWCD update, the Fire Ground update will be pushed to that agency. Once both updates are complete, the agency will be removed from the list.

Fire Radios as of 3/26/2026			
ADDISON FPD	CAROL STREAM FD	HINSDALE FD	TRI-STATE FPD
DUADF L72C	DUCSF CSF 65	DUHIF E85B	DUTSF B121 RED
DUADF R71C	DUCSF CSF 69	DUHIF M84B	DUTSF B121OPS2
DUADF R73C			DUTSF LT E 121
BLOOMINGDALE FPD	DOWNER GROVE FD	ITASCA FPD	
DUBLF BR 21 A	DUDGF CHF101 B	DUITF C66A	WARRENVILLE FPD
DUBLF C21 B	DARIEN WOODRIDGE FPD	LISLE-WOODRIDGE FPD	DUWRF AC12A
DUBLF C21 C	DUDWF E90-FFB	DULWF E54 FFB	DUWRF CHIEF11A
DUBLF DC21 C	ELMHURST FD	DULWF L51 OFC	DUWRF ENG13OFC
DUBLF DIVE 22B	DUELF ENG 1S	DULWF M54 DRV	DUWRF TWR11FFC
DUBLF E20 CON	DUELF TWR 1A	LOMBARD FD	DUWRF TWR11FFD
DUBLF E20 CON2	DUELF TWR 1B	DULOF BAT 44A	
DUBLF E20 DRI	DUELF BATCH 2A	DULOF LOGSDON	WINFIELD FPD
DUBLF E20 NOZ	DUELF CHIEF 1A	DULOF NEWHIRE2	DUWFF E32
DUBLF E20 OFF	DUELF DEPCH 1A	DULOF NEWPOS1	DUWFF E32C
DUBLF E21DRI B	DUELF ENG 3A	DULOF NEWPOS2	DUWFF E32D
DUBLF E21NOZ B	DUELF ENG 3B	DULOF NEWPOS3	DUWFF E32N
DUBLF E21OFF B	DUELF ENG 4B	DULOF NEWPOS4	DUWFF G31C
DUBLF N21 CON	DUELF SQD 1B	DULOF NEWPOS5	DUWFF G31N
DUBLF T23 DRI	DUELF TWR 1DRV	OAKBROOK TERRACE FPD	DUWFF M32
DUBLF T23 OFF	GLEN ELLYN VFC	DUOTF 49-15	DUWFF M33
DUBLF T23 OV	DUGEF C61A	DUOTF 49-19	DUWFF M33A
DUBLF T23 SRC	DUGEF E60B	DUOTF 49-20	DUWFF N31
DUBLF UTV 1	DUGEF E60D	DUOTF 49-21	DUWFF N31C
DUBLF UTV 2	DUGEF E63B	DUOTF 49-22	DUWFF N31D
BENSENVILLE FPD	DUGEF O11A	PLEASANTVIEW FPD	DUWFF N31N
DUBEF KUNZER	DUGEF O8A	DUPLF BC 151A	DUWFF V31C
DUBEF SMITH	DUGEF T62D	DUPLF ENG 153A	DUWFF V31N

CommandCentral Aware:

On March 27, the Chiefs of the Police Focus Group did a presentation for the DuPage Police Chiefs' Association of CommandCentral Aware using two incidents that recently occurred in the County. Chief Selvik and Executive Director Zerwin talked with the Chiefs regarding consensus of shared information through the DEDIR System users. Based on those discussions, it was



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agreed that the forms would be sent out to begin the process. Executive Director Zerwin reminded those in attendance that this would be a work in progress with expected changes to get them their desired outcome. She thanked them in advance for their patience.

PAC DEDIR System Monthly Summary

Motorola Wednesday Morning Status Call – March 4, 2026

AXS Consoles: AXS console installation is fully complete. Motorola is still currently working on the Tier 2 tickets that have been opened. We are working with service for a resolution to these issues so we can progress towards ATP.

DFSI: Jim and Keith stated that Matt Downer had not resolved the aliasing issue. I spoke with him today and asked him to reach back out to the ACDC team to get this resolved. We also are continuing to work on closeout documentation for ACDC. Du-Comm- We are working with Leonard to resolve the Red X and communication issue. Pete Bach reached out to Leonardo today as there was some confusion on what they were waiting on from us. Motorola has an internal call scheduled for Monday AM to discuss next steps on this process and how to get Leonardo and Motorola in better coordination.

Encryption: We met with ETSB this week to address Linda's concerns with the patching plan. We have confirmed that STARCOM does not recommend the patching plan. Matt Downer is rewriting the local channel plan at this time and should have it complete by the end of this week. We have a meeting scheduled with ETSB again on Monday afternoon to discuss the new write up and plan.

Subscribers: I have submitted the request to have these pallets picked up and am waiting to hear back on scheduling. I hope to hear back in the next day or so and will notify ETSB when I have scheduling information.

Motorola Wednesday Morning Status Call – March 11, 2026 – no call, ETS Board meeting

Motorola Wednesday Morning Status Call - March 18, 2026

AXS Consoles: A new logoff issue occurred at one position at DU-COMM. A ticket has been opened, and support is working to resolve it. Erik Maplethorpe also reported that one console is not receiving patch updates and has asked Motorola to investigate; service is addressing this as well. At this time, it would be beneficial to conduct the ATP so the project can fully transition to the service side.

DFSI: For DU-COMM - Motorola and Leonardo are still working to resolve communication issues between the two systems. Emails and engineering designs are being shared between the two parties. Motorola believes that an additional test will need to be conducted to test the "handshake" between the systems. Chris Severns is working with Moto engineering to get more information about this test. For ACDC- All physical installation and testing are complete at this time. Motorola is working with ACDC to resolve some aliasing issues that were assumed to be corrected and finalizing the documentation for their two sites.

Encryption: Most recent documentation was sent to Linda approximately a week and a half ago. We are waiting on feedback from her on this status and once we have received that we can set up another call to discuss any changes that may be required.



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Subscriber Return: Motorola came on site this week to assist with the organization of the returns and identification of serial numbers. The ETSB team will finalize the organization and packing of boxes. Once ready, Chris Severns will notify the Motorola logistics team and have the radios picked up.

Motorola Wednesday Morning Status Call – March 25, 2026 – no meeting schedule conflicts