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Technology Committee – IT Projects Update

Technology Committee

Technology Projects Update

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Cybersecurity Incident

What: On April 28th, a cybersecurity incident occurred, and DuPage County has since recovered. However, the county continues to implement changes to enhance our security and recovery capabilities.

Highlights:
- Cybersecurity & DR FY26 Budget Request: June 27, 2025
- Update to the Board: August 12, 2025
- Lessons Learned Session: September 24, 2025
- Data mining exercise: Ongoing

Watch Items:
- Invest more funding into IT security countywide (underway)
- Empower County IT to manage all security and infrastructure operations directly or as the Lead Support Team
- Formalize disaster recovery and business continuity plans

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ERP Systems

What: Implementing new ERP systems to enhance performance and streamline workflows for Finance and HR

Highlights:

- HR/Payroll System (Dayforce) Implementation
  - **Go-live Date: TBD**
  - Actively addressing implementation challenges and moving things forward
  - Hot Issues:
    - Data accuracy and consistency
    - Reporting accuracy
    - Outstanding implementation issues
    - New parallel testing
- Finance ERP RFP
  - To be released in **2026**

Watch Items:

- Timing of Financial ERP RFP launch and integration requirements

ENTERPRISE
RESOURCE
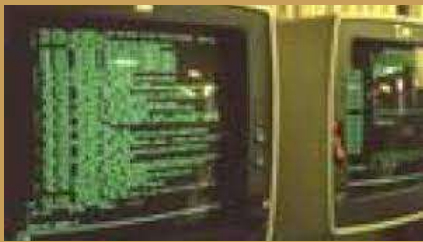**PLANNING**

Mainframe Shutdown Project

What: The IT Department will shut down DuPage County's 40-year-old mainframe in 2025

Highlights:

- Timeline Change: Q3 2025
- Warrants Application: Implemented, and IT is awaiting the green light to shut off the Sheriff's Office's access to warrants data in the mainframe
- Budget: The IT Department did not allocate budget funds for the maintenance or support of the mainframe in FY2026.

Watch Items:

- Remaining Application – Warrants application
- Mainframe Maintenance – FY26 support and maintenance will not be renewed at this time.

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Additional Project Updates

- ❑ MHC/Image Express Server Upgrade – **COMPLETED**

- ❑ PRMS MFR/OCR 10.0 Upgrade Project – **BEHIND SCHEDULE**

- ❑ PRMS RFP (Planning Phase) – **IN PROGRESS**

- ❑ Operational Excellence Campaign – **IN PROGRESS**

- ❑ Probation CMS (PCMS) Upgrade – **IN PROGRESS**

- ❑ Judicial Arbitration Project – **IN PROGRESS**

- ❑ Treasurer's Office Reconciliation Tool – **IN PROGRESS**

- ❑ Recorder's Office Tech Projects – **Discussions**

- ❑ Community Services Support Platform – **IN PROGRESS**

- ❑ FOIA Request Tool – **NOT STARTED**

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Municipal Tech Roundtable

August Meeting Highlights – Completed

1. Gartner Presentation – Technology Cost Optimization in State and Local Governments

2. DuPage County Cyber Incident Update

3. DOJ New Rule on Accessibility

4. DP Tech Innovation Day Event

5. Collaboration Opportunities Updates

   - Cybersecurity and AI Taskforce

   - Police Records Management System

Next Meeting: Thursday, November 6, 2025

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Q & A

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Thank you!