



# Emergency Telephone System Board Of DuPage County Policy 911-13 Appendix G

**TO:** Emergency Telephone System Board 9-1-1 System Manager  
**FROM:** LT Jeremy Thayer (Downers Grove Police Dept)  
**SUBJECT:** Interface Request Form

## Type of Interface (select one)

<input type="checkbox"/>	<b>Real Time Interface</b>
The current CAD system utilizes <i>Edge Frontier (Xalt Interface)</i> , which is designed to handle these types of interfaces. <i>Edge Frontier (Xalt Interface)</i> allows the applications to receive information without impacting the security and performance of the 9-1-1 System. An <i>Edge Frontier (Xalt Interface)</i> interface would be developed and maintained by Hexagon for all non-9-1-1 interfaces at the cost of the requesting agency.	
<input checked="" type="checkbox"/>	<b>Asynchronous Interface</b>
For this type of interface, a secondary archive server will be utilized to provide the data requested. This data provided is not real time.	

With the submission of this form, I confirm that I reviewed and understand the DuPage ETSB Information Technology and Network Security Policy, Policy No: 911-013, [the "Policy"]. I understand that an MOU will be required and there may be fees and costs involved for any interface that is not 9-1-1 related.

Signature

Jeremy Thayer

Print Name of Agency Head

04/01/2025

Date:

Please include a short description or attach a copy to this request for the following:

- **Technical Requirements:** (will also be reviewed by Tech Focus Group)  
CAD interface with new Axon Records application
- **Desired Project Implementation Schedule:** (include/attach a go-live goal or schedule)  
go live projected on or after June 1, 2025
- **Vendor Service Level Agreement (SLA)** (It is important that ETSB know the hours of work)



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Agency:	Downers Grove Police Department
Agency Contact:	LT Jeremy Thayer
Email:	jthayer@downers.us
Cellphone:	630-878-2759
IT Administrator:	Bill Herman
Cellphone:	630-417-2376
Email:	bherman@downers.us
Vendor Name:	Axon
Contact:	Ryan Romberg
Cellphone:	720-298-2000
Email:	rromberg@axon.com
Interface:	Microsoft SHIR - self-hosted integration runtime server

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### Internal Review

#### Recommendation:

Yes = Support of Request

No = Oppose Supporting the Request. (a No Recommendation will provide a brief summary of the opposition to the ETS Board submitted via the 9-1-1 System Coordinator)

Yes    No

☒   ☐

#### Tech Focus Group Recommendation

Date: 03/24/2025

☒ Technical Requirements received

☒ Project Implementation Schedule received

☒ Vendor SLA received

☒   ☐

#### 9-1-1 System Manager

☒ MOU executed

☒   ☐

ETS Board Approved: 05/14/2025

Chair's Initials: \_\_\_\_\_

Date